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Office of the City Clerk, City of Los Angeles

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**Council File Number**

[17-0629](#)

**Title**

Making Los Angeles Business-Friendly / Behavioral Insights Team / Office of Finance / Innovation Fund

**Last Change Date**

07/07/2017

**Expiration Date**

06/30/2019

**Initiated by**

City Administrative Officer

**Action History for Council File [17-0629](#)**

Date	Activity
07/07/2017	Council action final.
07/06/2017	Mayor transmitted Council File to City Clerk.
07/03/2017	City Clerk transmitted file to Mayor. Last day for Mayor to act is July 13, 2017.
07/01/2017	Council adopted item forthwith.
06/30/2017	City Clerk scheduled item for Council on July 1, 2017.
06/29/2017	Council action final.
06/29/2017	Mayor transmitted Council File to City Clerk.
06/23/2017	City Clerk transmitted file to Mayor. Last day for Mayor to act is July 3, 2017.
06/21/2017	Council adopted item, subject to reconsideration, pursuant to Council Rule 51.
06/06/2017	Innovation, Grants, Technology, Commerce and Trade Committee approved item(s) .
06/02/2017	Innovation, Grants, Technology, Commerce and Trade Committee scheduled item for committee meeting on June 6, 2017.
06/01/2017	City Administrative Officer document(s) referred to Innovation, Grants, Technology, Commerce and Trade Committee.
06/01/2017	Document(s) submitted by City Administrative Officer, as follows:

City Administrative Officer report, dated June 1, 2017, relative to restructuring the Office of Finance (Office) customer service experience in order to better address the needs of those utilizing the Office's services, by using behavioral science provided through Behavioral Insights Team.