
Office of the City Clerk, City of Los Angeles

This report was generated by the Council File Management System on 05/05/2024

Council File Number

[18-0600-S77](#)

Title

Budget Recommendations / Bureau of Sanitation / RecycLA Customer Service Requests / Fulfillment Process

Last Change Date

06/03/2020

Expiration Date

05/21/2020

Initiated by

Council

Action History for Council File [18-0600-S77](#)

Date	Activity
-------------	-----------------

06/03/2020	File expired per Council policy, Council file No. 05-0553.
------------	--

05/21/2018	Council document(s) referred to Energy, Climate Change, and Environmental Justice Committee.
------------	--

05/21/2018	Document(s) submitted by Council, as follows:
------------	---

Instruct the Bureau of Sanitation to report to the Energy, Climate Change, and Environmental Justice Committee on the process through which RecycLA customer service requests are fulfilled. The report should include a customer service flowchart, the determination of whether complaint calls will be referred to the Bureau or the hauler, and whether service requests can be filed online.