
Office of the City Clerk, City of Los Angeles

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Council File Number

[11-1013-S5](#)

Title

MyLA311 / Customer Service Platform (CSP) / Single Portal Access to Government

Last Change Date

02/11/2014

Expiration Date

02/05/2016

Mover

BOB BLUMENFIELD
MITCHELL ENGLANDER

Second

MIKE BONIN

Action History for Council File [11-1013-S5](#)

Date

Activity

02/11/2014 Council action final.

02/05/2014 Council adopted item, subject to reconsideration, pursuant to Council Rule 51.

01/28/2014 City Clerk scheduled item for Council on February 5, 2014.

01/14/2014 Innovation, Technology and General Services Committee approved item(s) .

01/10/2014 Innovation, Technology and General Services Committee scheduled item for committee meeting on January 14, 2014.

01/10/2014 Information Technology Agency document(s) referred to Innovation, Technology and General Services Committee.

01/09/2014 Document(s) submitted by Information Technology Agency, as follows:

Information Technology Agency report, dated January 9, 2013, relative to the MyLA311 Constituent Relationship Management (CRM) system to create a single portal for constituents with a unified view of all of their service requests.

01/09/2014 Innovation, Technology and General Services Committee scheduled item for committee meeting on January 14, 2014.

10/08/2013 Innovation, Technology and General Services Committee continued item to/for a date to be determined.

10/03/2013 Innovation, Technology and General Services Committee scheduled item for committee meeting on October 8, 2013.

09/11/2013 Motion referred to Innovation, Technology and General Services Committee.