
Office of the City Clerk, City of Los Angeles

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Council File Number

[16-0272](#)

Title

MyLA311 Customer Relationship Management (CRM) / 3DI, Incorporated / Phase 1 and 2 Enhancements / Information Technology Agency / Contract Amendment

Last Change Date

04/29/2021

Expiration Date

04/26/2023

Reference Numbers

City Administrative Officer Report: 0150-10582-0000; 0150-10582-0001; 0150-10582-0002, Contract: C-122480

Initiated by

City Administrative Officer

Action History for Council File [16-0272](#)

Date

Activity

04/29/2021 Council action final.

04/28/2021 Council adopted item forthwith.

04/26/2021 City Clerk scheduled item for Council on April 28, 2021.

04/15/2021 Information, Technology, and General Services Committee approved item(s) .

04/09/2021 Information, Technology, and General Services Committee scheduled item for committee meeting on April 15, 2021.

03/18/2021 City Administrative Officer document(s) referred to Information, Technology, and General Services Committee.

03/11/2021 Document(s) submitted by Mayor, as follows:

City Administrative Officer report 0150-10582-0002, dated February 16, 2021, relative to Amendment No. 3 to Contract No. C-122480 with 3DI, Incorporated, to support and maintain the City's MyLA311 Customer Relationship Management system.

05/04/2018 Council action final.

05/02/2018 Council adopted item, subject to reconsideration, pursuant to Council Rule 51.

04/26/2018 City Clerk scheduled item for Council on May 2, 2018.

04/24/2018 Information, Technology, and General Services Committee approved item(s) .

04/20/2018 Information, Technology, and General Services Committee scheduled item for committee meeting on April 24, 2018.

03/27/2018 Information, Technology, and General Services Committee continued item to/for a future Committee meeting.

03/23/2018 Information, Technology, and General Services Committee scheduled item for committee meeting on March 27, 2018.

03/14/2018 Mayor document(s) referred to Information, Technology, and General Services Committee.

03/13/2018 Document(s) submitted by Mayor, as follows:

City Administrator Officer report 0150-10582-0001, dated March 12, 2018, relative to Amendment No. 2 to 3DI, Incorporated for the continued development and maintenance of a Customer Relationship Management system.

04/01/2016 Council action final.

03/30/2016 Council adopted item, subject to reconsideration, pursuant to Council Rule 51.

03/23/2016 City Clerk scheduled item for Council on March 30, 2016.

03/15/2016 Innovation, Grants, Technology, Commerce and Trade Committee approved item(s) .

03/11/2016 Innovation, Grants, Technology, Commerce and Trade Committee scheduled item for committee meeting on March 15, 2016.

03/10/2016 City Administrative Officer document(s) referred to Innovation, Grants, Technology, Commerce and Trade Committee.

03/10/2016 Document(s) submitted by City Administrative Officer, as follows:

City Administrative Officer report 0150-10582-0000, dated March 10, 2016, relative to amend Contract C-122480 with 3D1, Incorporated for Citywide telecommunications services.