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Office of the City Clerk, City of Los Angeles

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**Council File Number**

[16-0600-S43](#)

**Title**

Budget Recommendations / Information Technology Agency / Opening and Closing Tickets in the 3-1-1 System

**Last Change Date**

03/12/2019

**Expiration Date**

05/19/2018

**Initiated by**

Council

**Action History for Council File [16-0600-S43](#)**

<b>Date</b>	<b>Activity</b>
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03/12/2019	File expired per Council policy, Council file No. 05-0553.
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07/06/2017	Council rereferred item to Information, Technology, and General Services Committee, pursuant to Council Action of July 1, 2017, Council File No. 17-0769.
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05/19/2016	Council document(s) referred to Innovation, Grants, Technology, Commerce and Trade Committee.
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05/19/2016	Document(s) submitted by Council, as follows:
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Budget Recommendation, dated May 19, 2016, relative to instruct the Information Technology Agency to report to the Innovation, Grants, Technology, Commerce and Trade Committee on the process of opening and closing tickets in the 3-1-1 system.