

Communication from Public

Name:

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Comments for Public Posting: We at Records & Identification Division handle critical calls all day long regarding immigration proceedings for deportation, licensing for teaching credentials, licensing to purchase or a permit to carry a firearm, border patrol requesting police reports for detainees, ICE, Texas DPS, corrections/prison facilities requesting police reports, and Homeland Security requesting information about migrants, probation officers requesting police reports and many more. We are a call center for all the mentioned above matters. If we fail to respond to any of the above calls/requests, people will be denied of citizenship, legal residency, subject to fines or denial, and in some of those cases it can pose a national security issue, if these people are not properly vetted. These government agencies rely on us taking the calls and providing them the information they need.