



clerk CIS <clerk.cis@lacity.org>

## Your Community Impact Statement Submittal - Council File Number: 00-9999

1 message

LA City SNow <cityoflaprod@service-now.com>

Thu, Feb 12, 2026 at 11:19 AM

Reply-To: LA City SNow <cityoflaprod@service-now.com>

To: reformlacher@lacity.org, Clerk.CIS@lacity.org, commission@empowerla.org, jendevore@gmail.com

A Neighborhood Council Community Impact Statement (CIS) has been successfully submitted to your Commission or City Council. We provided information below about CISs and attached a copy of the CIS.

We encourage you to reach out to the Community Impact Statement Filer to acknowledge receipt and if this Community Impact Statement will be scheduled at a future meeting. Neighborhood Council board members are volunteers and it would be helpful if they received confirmation that you received their CIS.

The CIS process was enabled by the Los Angeles Administrative Code §Section 22.819. It provides that, "a Neighborhood Council may take a formal position on a matter by way of a Community Impact Statement (CIS) or written resolution." NCs representatives also testify before City Boards and Commissions on the item related to their CIS. If the Neighborhood Council chooses to do so, the Neighborhood Council representative must provide the Commission with a copy of the CIS or resolution sufficiently in advance for review, possible inclusion on the agenda, and posting on the Commission's website. Any information you can provide related to your agenda setting schedule is helpful to share with the NC.

If the CIS or resolution pertains to a matter *listed on the Commission's agenda*, during the time the matter is heard, the designated Neighborhood Council representative should be given an opportunity to present the Neighborhood Council's formal position. We encourage becoming familiar with the City Council's rules on the subject. At the Chair's discretion, the Neighborhood Council representative may be asked to have a seat at the table (or equivalent for a virtual meeting) typically reserved for City staff and may provide the Neighborhood Council representative more time than allotted to members of the general public. They are also permitted up to five (5) minutes of time to address the legislative body. If the CIS or resolution pertains to a matter *not listed on the agenda*, the designated Neighborhood Council representative may speak during General Public Comments.

We share this information to assist you with the docketing neighborhood council items before your board/commission. If you have questions and/or concerns, please contact the Department of Neighborhood Empowerment at [empowerla@lacity.org](mailto:empowerla@lacity.org).

\*\*\*\*\* This is an automated response, please DO NOT reply to this email. \*\*\*\*\*

### Contact Information

Neighborhood Council: Greater Wilshire

Name: Jennifer DeVore

Email: [jendevore@gmail.com](mailto:jendevore@gmail.com)

The Board approved this CIS by a vote of: Yea(18) Nay(0) Abstain(0) Ineligible(1) Recusal(0)

Date of NC Board Action: 02/11/2026

Type of NC Board Action: Against

### Impact Information

Date: 02/12/2026

Update to a Previous Input: No

Directed To: City Council and Committees, Board of Neighborhood Commissioners, Charter Reform Commission

Council File Number: 00-9999

City Planning Number:

Agenda Date: 01/14/2026

Item Number:

Summary: The Greater Wilshire Neighborhood Council (GWNC) opposes the Fuentes and Schlageter Motion "to consider depoliticizing constituent service responses by assigning to DONE the role of constituent service follow-up communications," as presented January 14, 2026 to the Charter Reform Commission's (CRC) Government Structure Committee ([https://drive.google.com/file/d/1\\_z4oRRYMRV1TFBAItj41RkSy3jpQFn/view](https://drive.google.com/file/d/1_z4oRRYMRV1TFBAItj41RkSy3jpQFn/view)); and the GWNC encourages the CRC to exclude the recommendations therein from its final recommendations for these following reasons: (see PDF for full motion and rationale)

The Greater Wilshire Neighborhood Council (GWNC) opposes the Fuentes and Schlageter Motion “to consider depoliticizing constituent service responses by assigning to DONE the role of constituent service follow-up communications,” as presented January 14, 2026 to the Charter Reform Commission’s (CRC) Government Structure Committee

([https://drive.google.com/file/d/1\\_z4oRRYMRV11TFBAItj4l1RkSy3jpOFn/view](https://drive.google.com/file/d/1_z4oRRYMRV11TFBAItj4l1RkSy3jpOFn/view));

and the GWNC encourages the CRC to exclude the recommendations therein from its final recommendations for these following reasons:

- The MyLA311 (“3-1-1”) system has improved over time and performs better today than at any time in the past;
- When stakeholders are dissatisfied with the expediency or care with which their 3-1-1 requests are handled, they may share service request (“ticket”) numbers with Council Office representatives to investigate and possibly to expedite them;
- Stakeholders may also communicate issues around 3-1-1 requests to Neighborhood Councils (NC), allowing NCs to follow up with Council Office Field Representatives, many who attend the NC meetings;
- NCs have developed relationships with Council Offices and understand the need to be realistic about their challenges and limitations; simply increasing the frequency of complaints is not always the best way to get results;
- When a Council Member instructs a City Department to act in response to a 3-1-1 request, a positive outcome is more likely;
- As noted in the Los Angeles Neighborhood Council Coalition (LANCC) January 21, 2026 recommendations (which the GWNC supports), the Department of Neighborhood Empowerment (“DONE” or “The Department”) has shown deficiencies in its role as a source of critical City information for Neighborhood Councils (NC), and DONE Neighborhood Empowerment Advocates (NEA) often provide different advice to different NCs, demonstrating a lack of consistency and the need for a shared body of knowledge;
- DONE lacks a transparent “ticket” process for handling requests from NCs (the customers who interact most with the Department), nor does it publish performance metrics on its core functions; and
- What the Fuentes and Schlageter motion calls “depoliticization” runs counter to the relationships City Council members have with their communities and with community groups; placing another entity in between the local Council District and its constituents, will, by its nature, depersonalize every request and create roadblocks to determining which requests are most urgent and important.