

LOS ANGELES POLICE COMMISSION

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ANDRÉ BIROTTE, JR.
INSPECTOR GENERAL

EXECUTIVE OFFICE
SUITE 144-150, PARKER CENTER
150 N. LOS ANGELES STREET
LOS ANGELES, CA 90012

(213) 485-3531 PHONE
(213) 485-8861 FAX

May 18, 2005

BPC #05-0148

✓ The Honorable Arts, Parks, Health and Aging Committee
City of Los Angeles
c/o City Clerk's Office
City Hall, Room 395
Los Angeles, CA 90012

Attn: Alan Alietti

Dear Honorable Members:

RE STATUS REPORT ON IMPLEMENTATION OF THE AMERICANS WITH DISABILITIES
ACT TRANSITION PLAN, JULY 1 THROUGH DECEMBER 31, 2003 (COUNCIL FILE NO.
01-1022)

At the regular meeting of the Board of Police Commissioners held Tuesday, May 17, 2005, the
Board APPROVED the Department's report relative to the above matter.

This matter is being forwarded to you for City Council approval.

Respectfully,

BOARD OF POLICE COMMISSIONERS

JULIE VALENZUELA
Commission Executive Assistant

Enclosure

c: Chief of Police

INTRADEPARTMENTAL CORRESPONDENCE

BPC #05-0198

8E

May 10, 2005
10.4.1
OCOP #2004-09-10

RECEIVED

MAY 10 2005

REVIEWED POLICE COMMISSION

TO: The Honorable Board of Police Commissioners

FROM: Chief of Police

[Signature]
RICHARD M. TEFANK
EXECUTIVE DIRECTOR

5/10/05
DATE

SUBJECT: STATUS REPORT ON THE IMPLEMENTATION OF THE AMERICANS WITH DISABILITIES ACT TRANSITION PLAN, JULY 1 THROUGH DECEMBER 31, 2003 – COUNCIL FILE NO. 01-1022

RECOMMENDED ACTION

1. That the Board of Police Commissioners approve and transmit this report to the City Council's Arts, Parks, Health, and Aging Committee.

DISCUSSION

In response to a request from the City Council (Addendum No. 1), the Los Angeles Police Department (Department) reviewed the report from the Department on Disability (DOD) regarding the Department's interaction with members of the hearing-impaired community. The concerns that were raised in this report were from the DOD's report for 2003.

The Board of Police Commissioners' (Commission) Culture and Language Task Force spent a significant amount of time during 2004 dealing with the issue of communication between Department personnel and members of the hearing-impaired community. Under Commissioner Ochi's direction, the Department has met on numerous occasions with representatives from the DOD to review issues that have been brought to the Department's attention. The Commission has also been very actively involved in the oversight of the Department's implementation of the requirements of the Diamond Lawsuit Settlement. This lawsuit was filed against the Department as a result of the arrest of Sanford Diamond, a 72-year-old hearing-impaired man. Mr. Diamond was not provided with a qualified American Sign Language (ASL) interpreter, was handcuffed and held for several hours. As a result, Mr. Diamond filed suit against the Department. As part of the settlement, the Department agreed to revise the procedure for requesting a professional interpreter for hearing-impaired individuals when requested, instead of utilizing Department personnel.

The Department issued Special Order No. 9, on March 13, 2002, detailing the Department's expectations for officers who encounter a member of the hearing-impaired community (Addendum No. 2). This Special Order requires that officers request a qualified sign language interpreter under City contract to respond to situations where a member of the community needs

assistance in communicating with officers. On March 16, 2004, the Department's prior practice of utilizing Department employees who are capable of communicating in ASL was discontinued (Addendum No. 3). Officers are now provided with information cards to be shown to individuals who may require an interpreter (Addendum No. 2E). Officers may still communicate with individuals who are hearing impaired without requesting the services of an interpreter, if the circumstances do not require them to do so.

The DOD also expressed concern over the availability of Telecommunications Devices for the Deaf (sometimes referred to as the TTY) within the Department. The concern was regarding members of the hearing-impaired community trying to contact an Area station or needing to communicate from a Department jail. The Department has an on-going test of all TTYs and works closely with Mr. Richard Ray from the DOD in resolving problems with TTYs. Telecommunications Devices for the Deaf are tested daily and any issues that may be identified are resolved as expeditiously as possible. Mr. Ray now also provides on-going training to Department personnel on the use of the TTYs.

Although the Area TTYs have had few mechanical problems, the Department's jails were found to have problems with the age of the TTYs and they were frequently found to be inoperative. Captain Patrick Findley has worked with the DOD to facilitate the replacement of the TTYs. With the new TTYs in place, the DOD is providing training to Department staff to ensure proper use of the new devices.

The Department has made significant strides in 2004 that addressed concerns raised in the DOD report. These modifications will assist the Department with our commitment to treat everyone with dignity and respect and ensure that appropriate and effective communication is established in all community contacts, including the hearing-impaired community. To better facilitate that contact with the Department, a current Telecommunications Devices for the Deaf Telephone Directory is attached (Addendum No. 4).

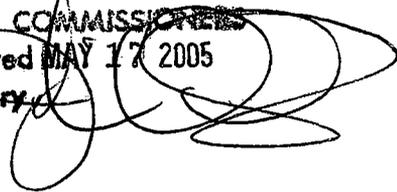
If you have any questions, please contact Police Administrator Thom Brennan, Commanding Officer, Personnel Division, at (213) 485-3243.

Respectfully,



WILLIAM J. BRATTON
Chief of Police

BOARD OF
POLICE COMMISSIONERS
Approved MAY 17 2005
Secretary



Attachments

ADDENDA

ADDENDA

- 1A-F. Council Correspondence, File No. 01-0122; Status Report on the Implementation of the Americans with Disabilities Act Transition Plan, July 1 through December 31, 2003; dated September 9, 2004.
- 2A-E. Special Order No. 9 dated March 13, 2002, titled, "Requesting a Sign Language Interpreter – Revised.
3. Office of the Chief of Police Notice dated March 16, 2004, titled, "Requesting a Sign Language Interpreter."
4. Telecommunications Devices for the Deaf Telephone Directory.

CITY OF LOS ANGELES

CALIFORNIA

J. MICHAEL CAREY
City Clerk

FRANK T. MARTINEZ
Executive Officer

When making inquiries
relative to this matter
refer to File No.

RECEIVED

SEP 29 2004

Office of Human Resources



JAMES K. HAHN
MAYOR

Office of the
CITY CLERK
Council and Public Services
Room 395, City Hall
Los Angeles, CA 90012

Council File Information - (213) 978-1043
General Information - (213) 978-1133
Fax: (213) 978-1040

HELEN GINSBURG
Chief, Council and Public Services Division

01-1022

OCOP 2004-09-10

September 9, 2004

1-6-8

To: *OSS OHR - PG OHR*

Due: *10-18-04*

- Information Only
- Approp. action, retain & file
- Reply to correspondent by you
- Copy to COP
- Fact sheet to COP
- Invest, reply COP signature
- Resolving recommendation to COP
- Fax

*Redirect to
OHR AS
PRIMARY to
X-STAFF W
OSS as approp.
DUE DATE
Remains the
same*

9/8

City Administrative Officer
Chief Legislative Analyst
Department on Disability
Los Angeles Police Department

RE: STATUS REPORT ON THE IMPLEMENTATION OF THE AMERICANS WITH DISABILITIES ACT TRANSITION PLAN, JULY 1 THROUGH DECEMBER 31, 2003

At the meeting of the Council held SEPTEMBER 8, 2004, the following action was taken:

- Attached report adopted..... X
- Attached motion (-) adopted
- Attached resolution adopted.....
- FORTHWITH.....
- Mayor concurred
- To the Mayor FORTHWITH
- Mayor approved
- Motion adopted to approve communication recommendation(s)
- Motion adopted to approve committee report recommendation(s)
- Ordinance adopted.....
- Ordinance number.....
- Effective date.....
- Publication date.....
- Findings adopted.....

RECEIVED

SEP 23 2004

Office of Support Services

J. Michael Carey
City Clerk
vdw

Addendum No. 1A



15

TO THE COUNCIL OF THE CITY OF LOS ANGELES

Your ARTS, PARKS, HEALTH AND AGING COMMITTEE

reports as follows:

	<u>Yes</u>	<u>No</u>
Public Comments	<u>XX</u>	<u>—</u>

ARTS, PARKS, HEALTH AND AGING COMMITTEE REPORT relative to a status report on the implementation of the Americans with Disabilities Act Transition Plan, July 1 through December 31, 2003.

Recommendations for Council action:

1. NOTE and FILE the Department on Disability (DOD) report dated June 29, 2004, relative to the semiannual status report on the implementation of the Americans with Disabilities Act Transition Plan, July 1 through December 31, 2003, inasmuch as it is for information purposes only and no Council action is required.
2. INSTRUCT the Los Angeles Police Department (LAPD) to report relative to the status of its TTY (tele-typewriter for the deaf) operation including a plan which details how it will mitigate concerns raised by the DOD and the disabled community regarding the percentage of TTY calls going unanswered.
3. INSTRUCT the DOD to report on the funding needed to complete the accessibility modification projects at Recreation and Parks' facilities.

Fiscal Impact Statement: None submitted by the DOD. Neither the City Administrative Officer nor the Chief Legislative Analyst has completed a financial analysis of this report.

Summary:

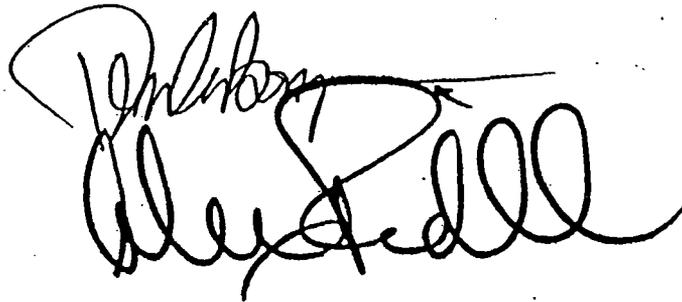
In its transmittal dated June 29, 2004, the DOD reports on the status of the implementation of the Americans with Disabilities Act Transition Plan from the period of July 1 through December 31, 2003. During that period, the following two projects identified in the Recreation and Parks component of the Transition Plan were completed: Denker Park Recreation Center and Yosemite Park Recreation Center. To date, 22 parks have been completed, seven are under construction, 16 are in design, and five are on indefinite hold due to lack of funds.

The DOD further reports that despite regularly scheduled training of LAPD desk officers and other personnel, audits continue to show an extremely high percentage of TTY calls going unanswered. The DOD scheduled two community forums between the disability community and the LAPD in order to address these ongoing concerns. The DOD indicates that the LAPD has not resolved this issue and the number of complaints from the disabled community continues to rise. The DOD notes that LAPD is still using Police American Sign Language Communicators who have limited knowledge of American Sign Language and "deaf-culture" issues.

At its regular meeting held August 17, 2004, the Arts, Parks, Health and Aging Committee discussed this matter with City staff and recommended that Council note and file the DOD report dated June 29, 2004, ~~inasmuch as it is for information purposes only and no Council action is required.~~ The Committee further recommended that Council instruct the LAPD to report relative to the status of its TTY operation including a plan which details how it will mitigate concerns raised by the DOD and the disabled community. In addition, the Committee also recommended that Council instruct the DOD to report on the funding needed to complete the Accessibility Modification Projects at Recreation and Parks' facilities. This matter is now forwarded to the Council for its consideration.

Respectfully submitted,

ARTS, PARKS HEALTH AND AGING COMMITTEE



MEMBER
LABONGE:
PADILLA:
LUDLOW:
AA
08/25/04
#011022b

VOTE
YES
YES
ABSENT

REPT.
ADOPTED

SEP 08 2004

LOS ANGELES CITY COUNCIL

REPORT FROM

THE DEPARTMENT ON DISABILITY

TO: ARTS, PARKS, HEALTH AND AGING COMMITTEE	DATE June 29, 2004
REFERENCE:	COUNCIL FILE 01-1022
SUBJECT: SEMIANNUAL STATUS REPORT ON IMPLEMENTATION OF THE AMERICANS WITH DISABILITIES ACT TRANSITION PLAN, JULY 1 - DECEMBER 31, 2004	

BACKGROUND

On June 30, 1999, Council approved the two remaining components (including funding) of the City's ADA (Americans with Disabilities Act) Self-Evaluation and Transition Plan: the Public Sidewalk Program and accessibility improvements to approximately 50 Recreation and Parks Department facilities. The other two components: City-owned Buildings and Facilities and Communications Programs were previously approved and funded by Council. Both were completed at, or shortly after, the timelines stipulated in the Transition Plan document. In September 2000, the Plan was revised to reflect the City's progress to date. In October 2001, the former Arts, Health and Humanities Committee, instructed the Department on Disability (DOD) to provide semiannual, rather than quarterly status reports This will serve as a further update on the City's progress toward achieving overall ADA compliance relative to the Transition Plan.

ADA OVERSIGHT COMMITTEE

The ADA Oversight Committee continues meeting on an "as-needed" basis with representatives from departments/bureaus having existing projects; primarily, Recreation and Parks (RAP), Public Works-Bureau of Engineering (PW-BOE) and General Services Department (GSD). Preparing plans and scheduling work on the remaining RAP facilities being brought into ADA compliance is the major focus of the Committee. Other ADA-related modifications to City facilities are reviewed and approved as they are referred to the Committee. Funding for projects other than those under RAP auspices, is allocated from the Special ADA Projects Account - totaling \$125,000 - which the Mayor and Council included as part of the City's FY 2003 -04 Budget.

During this period, the Cultural Affairs Department requested to have the elevator in the Junior Arts Center (located at Barnsdall Park) repaired or replaced to facilitate transfer of an employee with a disability to that location. As part of the review, an onsite visit was conducted where it was learned that a current employee at the Center was disabled as well, and would benefit from a functioning elevator. Work has begun on this project, which should be completed during the next reporting period.

A second project involved the recently open Marvin Braude Constituent Services Center. An ADA Grievance brought against the City alleged that the pressure required to open the outside doors exceeded the eight-pound maximum. A check by DOD staff confirmed this and a subsequent discussion with the architect brought out the information that door pressures could not be reliably reduced due to the heating and air conditioning system installed at the Braude Center. As a result, it was decided to install two electric doors to facilitate access by persons with significant physical limitations. This project could also be completed during the next reporting period.

RECREATION AND PARKS PROGRAM

Two projects identified in the Recreation and Parks component of the Transition Plan, Denker and Yosemite Recreation Centers, were completed since June, 2003. To date, 22 parks have been completed, seven are under construction, 16 are under design and five are on indefinite hold due to lack of funds.

Along with budgetary concerns, several projects have been delayed as the result of the ongoing City-wide hiring freeze and difficulty in obtaining qualified plumbers from union hiring halls. Further, camping programs and other Summer recreation activities have created additional delays in the completion of some projects.

CURRENT ADA-RELATED ISSUES

While improvements in a variety of communications-related areas were completed as stipulated in the Plan, sufficient time has now passed to necessitate consideration of upgrades and enhancements to nearly all TTY's (teletypewriter for the deaf) previously installed in City offices with significant public contact. This is necessary based on industry changes in technology and departmental upgrades of computer systems. While some departments have installed an upgraded software programs and modems utilizing their own funds, the majority of City departments have not ordered new TTY software or modems when their computer systems were upgraded.

At present, no estimate has been made as to the number of TTY modems needed. Hence, no current estimate regarding the proposed expenditure of funds is available at this time. However, DOD expects to survey City departments/bureaus during 2004 to ascertain the dollar amount required to replace outdated software and equipment.

DOD continues to express and bring to the Committee's attention concerns regarding the inadequacy of TTY equipment for public payphones at Los Angeles World Airports (LAWA). As indicated in previous reports, an outside consultant was hired – as part of a settlement agreement arising out of accessibility issues at the then new Ontario Airport terminal – to survey all LAWA facilities. The consultant's report was released during the first half of 2003 and DOD anticipates an opportunity to meet with LAWA representatives to discuss implementation of the consultant's recommendations including those related to TTY installation.

As stated in previous reports, a total of 21,600 curb ramps were needed in high priority areas of the City (as defined in Title II of the ADA). This goal was exceeded by more than 900 ramps by the June 30, 2002 target date.

As the result of a settlement agreement between the City and Protection and Advocacy reported upon previously, the Department of Public Works drafted a written policy whereby curb ramps will be installed concurrent with street resurfacing, where such ramps are not already in place. Due to budgetary constraints, only two Street Services crews are available to construct curb ramps. Residential requests for curb ramps are responded to on an "as-needed" basis, and delays are inevitable under the circumstances.

PROGRAMMATIC ACCESSIBILITY

Ongoing communications issues continue to exist between the deaf and hard-of-hearing community and members of the Los Angeles Police Department. DOD staff has been attending meetings of the Diamond vs. LAPD Working Group as the result of a settlement agreement between the City of Los Angeles and the Western Law Center for Disability Rights. The issue concerning Special Order 9 relating to the use of "Communicators" in lieu of qualified sign language interpreters for individuals who are deaf and hard-of-hearing is still a serious problem that must be resolved.

DOD staff continues to receive calls from LAPD and the Deaf and hard-of-hearing community. Officers and detectives are still using Police ASL Communicators with limited knowledge of American Sign Language and "deaf-culture" issues. The problem is being closely monitored by our Department.

Modifications to the roll call training curriculum on issues related to the deaf and hard-of-hearing community is underway and should be completed during the Summer of 2004.

LAPD's Communications Division has brought serious to DOD's attention concerns regarding the lack of qualified emergency sign language interpreter services through the contracted vendor. DOD is working with the vendor and command staff of the Communications Division to resolve these concerns.

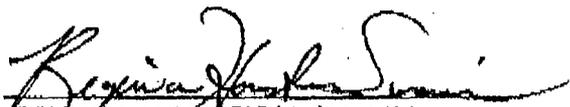
DOD continues working collaboratively with the audit team from LAPD's Audit Division and has provided technical assistance in conducting TTY/TDD audits. DOD staff, along with a representative from LAPD's Personnel Division Services Section (Position Control) visited various Community Police Stations. TTY/TDD equipment for the front desk and booking areas was tested to ensure that they worked properly. An updated information package on the operation of TTY/TDD equipment was provided to each station's Watch Commanders. The Audit division has reported improvement by many stations in providing communication access for TTY users in response to these audits, although consistency is still an issue.

TITLE XXIV TRAINING

Title XXIV of the State Building Code is California's equivalent of the ADA Accessibility Guidelines. Enforcement of Title XXIV is the responsibility of the Department of Building and Safety (Bands.). Starting in May, 2002, Bands. Began conducting a series of training programs for its inspectors and plan check personnel. Topics included: Accessibility in Existing Commercial Buildings; Accessibility in New Commercial Buildings; and Accessibility in Residential Buildings. Six sessions were offered throughout the City prior to 06-30-03. During the July/December reporting period, three additional trainings were held with a total of 95 individuals attending.

CONCLUSION

The Department on Disability once again thanks the members of the Arts, Parks, Health and Aging Committee for your ongoing interest in and support for DOD's efforts to implement the City's Transition Plan and to achieve full compliance with the Americans with Disabilities Act. The Department is cognizant of the City's serious fiscal situation and recognizes that some delays may result from a lack of needed funding (e.g., five Recreation and Parks projects on indefinite hold). In order to reduce the City's potential liability, full funding of the remaining accessibility modifications must be obtained. The Department on Disability will continue working closely with the Mayor and Council to ensure that all projects listed in the Transition Plan are completed as expeditiously as possible. If you have any questions regarding this report, please contact the City's ADA Compliance Officer, Mitch Pomerantz, at (213) 847-9124.


REGINA HOUSTON-SWAIN
INTERIM EXECUTIVE DIRECTOR
DEPARTMENT ON DISABILITY

RHS:MP:AJ:fb

[s:\Beckman\DOD ADA Status Reports\Semianual Status Report ADA Transition Plan July 1 - Dec 31, 2004]

OFFICE OF THE CHIEF OF POLICE

SPECIAL ORDER NO. 9

March 13, 2002

SUBJECT: REQUESTING A SIGN LANGUAGE INTERPRETER - REVISED

PURPOSE: The Americans with Disabilities Act (ADA) and California law require that the Department provide reasonable accommodations to persons with disabilities (e.g., deaf/hard of hearing) ensuring equal access to programs, services, and activities. In an effort to provide the best possible police service and in keeping with our commitment to treat everyone with dignity and respect, it is the responsibility of every Department employee to ensure that appropriate and *effective communication* is established in all community contacts, including contacts with the deaf/hard of hearing.

This Order delineates the Department's procedure to ensure compliance with State and federal law with regard to providing effective communication and activates the Deaf/Hard of Hearing Communication Card, Form 02.97.0.

PROCEDURE: When coming in contact with a deaf or hard of hearing person, Department employees are required to provide effective communication. The length, importance, and complexity of the communication must be considered in determining how to achieve effective communication in a given situation. Use of pen and paper, gestures or requesting a Department American Sign Language (ASL) communicator may suffice. When pen and paper, gestures or a Department ASL communicator is not effective, employees should request a **professional** Sign Language Interpreter (SLI). The City has contracted with an outside provider to furnish qualified professional SLIs who will usually respond within 45 minutes of a request.

I. DEAF/HARD OF HEARING COMMUNICATION CARD, FORM 02.97.0 - ACTIVATED.

- A. Use of Form.** This form (Spanish/English) is provided to assist Department employees in communicating effectively with the deaf or hard of hearing. Employees may use this card to communicate with a deaf or hard of hearing person to determine the need for an SLI. The card can also be used to advise a deaf or hard of hearing person that an SLI is responding to assist with communication and/or that he/she is under arrest and the location to which they are being

transported.

B. Completion. The issuing employee shall complete the appropriate fill-in-section and check-box with regard to the question or advisement directed to the deaf or hard of hearing person.

C. Distribution.

1 - Original, issued to the deaf or hard of hearing person.

1 - TOTAL

II. EMPLOYEE'S RESPONSIBILITY.

A. Minor Incident. An employee coming into contact with a deaf or hard of hearing person when the contact is of a minor nature (e.g., traffic stop, completion of a basic crime report, etc.) should attempt to communicate effectively with the deaf or hard of hearing person by using a pen and paper, gestures, or by requesting a Department ASL communicator or professional SLI via Communications Division.

Note: Generally, family members or friends of the deaf or hard of hearing person should not be used as an interpreter except in incidents that present a clear and immediate threat to the employee or public safety.

B. Serious/Complex Incident. An employee investigating a serious incident (e.g., a complex investigation, investigation requiring Miranda admonition, test measuring alcohol consumption, arrest, etc.) involving a deaf or hard of hearing person should request a professional SLI via Communications Division to ensure effective communication.

Note: An SLI is not needed to effect an arrest. However, if an SLI is determined to be necessary to communicate effectively, a professional SLI shall be requested to the scene, or to a follow-up location (e.g., police station, Jail Division).

C. Mandatory Use. Regardless of the complexity of the incident, officers shall request a professional SLI

via Communications Division when one of the following conditions exist:

- * Efforts fail to establish effective communication;
- * A Department ASL communicator is not available or cannot respond within a reasonable time; or,
- * The deaf or hard of hearing person requests a professional SLI.

D. Scheduled Events. For scheduled events, employees may request a professional SLI via the City's Department on Disability 72 hours prior to the event. Currently, the Department on Disability can be reached at (213) 485-6334.

E. Sign Language Interpreter Response/Arrest Advisement. Anytime an employee requests a professional SLI, the requesting employee should complete and issue the Deaf/Hard of Hearing Communication Card advising the deaf or hard of hearing person that an SLI is responding to assist with communication.

When an officer arrests a deaf or hard of hearing person, and the arresting officer requests a professional SLI, the officer should complete and issue the Deaf/Hard of Hearing Communication Card advising the deaf or hard of hearing person that they are under arrest and being transported, and that an SLI has been requested.

Employees shall document the issuance of the Deaf/Hard of Hearing Card on their Daily Field Activities Report, Form 15.52.0 or equivalent, and any related report(s).

III. COMMUNICATIONS DIVISION RESPONSIBILITY. Upon receiving a request for a sign language communicator, Communications Division personnel shall verify whether a Department ASL communicator or a professional SLI is being requested.

A. Department ASL Communicator Requested. Upon receiving a request for a Department ASL communicator, Communications Division shall attempt to locate an on-duty Department ASL communicator. If none are available, Communications Division shall contact the outside provider, who will cause a qualified professional SLI to respond.

B. Professional SLI Requested. Upon receiving a request for a professional SLI, Communications Division shall contact the outside provider, who will cause a qualified professional SLI to respond to the location designated by the requesting employee.

FORM AVAILABILITY: The Deaf/Hard of Hearing Communication Card, Form 02.97.0, will be available for ordering from the Department of General Services, Distribution Center, in about 90 days. A copy of the form is attached for duplication and immediate use.

AMENDMENTS: This Order adds Section 4/203.37 and 5/02.97 to the Department Manual.

AUDIT RESPONSIBILITY: The Commanding Officer, Personnel Group, shall monitor compliance with this directive in accordance with Department Manual Section 0/080.30.

BERNARD C. PARKS
Chief of Police

Attachment

DISTRIBUTION "D"

DEAF/HARD OF HEARING COMMUNICATION CARD

Sign Language Interpreter Response / Arrest Advisement



Do you need a sign language interpreter? Yes No

They will meet us _____
It may take 45 minutes for the sign language interpreter to arrive.

You are under arrest. I will take you to _____
A sign language interpreter will meet us there. You will ride in the police car.

Officer's Name/Serial No. _____ Date _____

70-02.97.0 (07/02)

**TARJETA PARA COMUNICARSE CON SORDOS O
PERSONAS PARCIALMENTE SORDAS
RESPUESTA ACERCA DE UN INTÉRPRETE DE IDIOMA
MANUAL/NOTIFICACIÓN DE ARRESTO**



¿Necesita un intérprete de idioma manual? Sí No

Nos vamos a reunir _____
El intérprete de idioma manual debe llegar en unos 45 minutos.

Está detenido. Lo voy a llevar a _____
Un intérprete de idioma manual se va a reunir con nosotros allá. Usted se va en el carro de la policía.

Officer's Name/Serial No. _____ Date _____

OFFICE OF THE CHIEF OF POLICE

NOTICE
3.3.1

March 16, 2004

TO: All Department Personnel

FROM: Chief of Police

SUBJECT: REQUESTING A SIGN LANGUAGE INTERPRETER.

Special Order No. 9, *Requesting A Sign Language Interpreter-Revised*, dated March 13, 2002, revised the Department's procedures when coming in contact with a deaf or hard of hearing person. In the Order, officers were directed to request the assistance of either a Department American Sign Language (ASL) communicator or a professional Sign Language Interpreter (SLI), depending on the situation and complexity of the communication required. In an effort to provide the highest level of service possible, Department employees shall no longer utilize ASL communicators, and shall only utilize professional SLIs. Officers shall request professional SLIs through Communications Division. All other established procedures pursuant to Special Order No. 9, 2002, remain unchanged.

~~This revision will assist the Department with our commitment to treat everyone with dignity and respect and ensure that appropriate and effective communication is established in all community contacts, including contacts with the deaf or hard of hearing.~~

Any questions concerning this Notice may be directed to Communications Division, at (213) 485-4455.

These changes will be reflected in the next publishing of the Department Manual.



WILLIAM J. BRATTON
Chief of Police

Distribution "D"

TDD Telephone Directory

<u>Area/Division</u>	<u>Voice</u>	<u>TDD</u>
Central Area	(213) 485-3294	(213) 485-9923
Devonshire Area	(818) 756-8281	(818) 832-0283
Foothill Area	(818) 756-8861	(818) 756-9034
Harbor Area	(310) 548-7605	(310) 548-2671
Hollenbeck Area	(213) 485-2942	(213) 485-9822
Hollywood Area	(213) 972-2971	(213) 485-9899
Newton Area	(323) 846-6547	(323) 846-6535
Northeast Area	(213) 485-2563	(213) 485-6407
North Hollywood Area	(818) 623-4016	(818) 756-9035
Pacific Area	(310) 482-6334	(213) 847-5299
Rampart Area	(213) 485-4063	(213) 485-8359
77th Street Area	(213) 485-4164	(213) 485-4185
Southeast Area	(213) 485-6914	(213) 485-9934
Southwest Area	(213) 485-2582	(213) 485-1015
Van Nuys Area	(818) 756-9970	(818) 756-6619
Wilshire Area	(213) 485-4022	(213) 485-2112
West Los Angeles Area	(310) 575-8401	(310) 575-8719
West Valley Area	(818) 756-8543	(818) 705-1566
Communications	(213) 978-6552	(213) 847-5299
Detective Support Division	(213) 485-3261	(213) 485-3955
(Connects also to Internal Affairs)		
Police Commission	(213) 485-3531	(213) 485-9818