

FRANK T. MARTINEZ
City Clerk

KAREN E. KALFAYAN
Executive Officer

When making inquiries
relative to this matter
refer to File No.

04-2386

CITY OF LOS ANGELES
CALIFORNIA



JAMES K. HAHN
MAYOR

Office of the
CITY CLERK
Council and Public Services
Room 395, City Hall
Los Angeles, CA 90012
Council File Information - (213) 978-1043
General Information - (213) 978-1133
Fax: (213) 978-1040

HELEN GINSBURG
Chief, Council and Public Services Division

February 17, 2005

City Administrative Officer
Chief Legislative Analyst
Police Department
Board of Police Commissioners
Information Technology Agency
Department of Transportation

PLACE IN FILES

FEB 24 2005

DEPUTY *g*

RE: NOTE AND FILE THE NOVEMBER 10, 2004 AND JANUARY 19, 2005 LOS ANGELES BOARD OF POLICE COMMISSIONERS' REPORTS RELATIVE TO THE OFFICIAL POLICE GARAGE ASSOCIATION OF LOS ANGELES' IMPLEMENTATION OF A VEHICLE IMPOUND INFORMATION CENTER WEBSITE FOR FOOTHILL, DEVONSHIRE AND NORTH VALLEY LOS ANGELES POLICE DEPARTMENT DIVISIONS

At the meeting of the Council held February 16, 2005, the following action was taken:

Attached report adopted.....
Mayor concurred.....
FORTHWITH.....
Ordinance adopted.....
Ordinance number.....
Effective date.....
Publication date.....
Mayor approved.....
Mayor vetoed.....
Motion adopted to approve communication recommendation(s)..... X
Motion adopted to approve committee report recommendation(s)....
To the Mayor FORTHWITH.....

Frank T. Martinez

City Clerk
SOS

steno\042386



26

COMMUNICATION

TO: LOS ANGELES CITY COUNCIL File No. 04-2386

FROM: COUNCILMEMBER CINDY MISCIKOWSKI, Chair
COUNCILMEMBER DENNIS ZINE, Member
PUBLIC SAFETY COMMITTEE

Public Comments Yes No
XX

COMMUNICATION FROM CHAIR and MEMBER, PUBLIC SAFETY COMMITTEE relative to a Vehicle Impound Information Center Website for Foothill, Devonshire and North Valley Los Angeles Police Department (LAPD) Divisions.

Recommendation for Council action:

NOTE and FILE the November 10, 2004 and January 19, 2005 Los Angeles Board of Police Commissioners' reports relative to the Official Police Garage (OPG) Association of Los Angeles' implementation of a Vehicle Impound Information Center Website for Foothill, Devonshire and North Valley LAPD Divisions, inasmuch as these reports are submitted for information and no Council action is necessary.

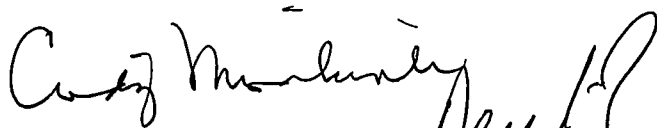
Fiscal Impact Statement: None submitted by the LAPD. Neither the City Administrative Officer (CAO) nor the Chief Legislative Analyst (CLA) has completed a financial analysis of this report.

Summary:

In two reports, dated November 10, 2004 and January 19, 2005, the Board of Police Commissioners report that the OPG Association of Los Angeles, in October, 2004, proposed the development and implementation of a Vehicle Impound Information Center (VIIC) website. This web-based system would provide the LAPD, Department of Transportation and the general public with information regarding impounded vehicles. Implementation of the VIIC was targeted for February 2005, for the Foothill, Devonshire and North Valley divisions. On October 19, 2004, the Police Commission considered this proposal and instructed the Commission staff to report back in 60 days on the status of this project. The January 19, 2005 Police Commission report indicates that the website is being developed and the OPGs have assumed all costs related to the development, implementation and maintenance of the VIIC system. The City's Information Technology Agency, as well as LAPD personnel have been involved in the development of the system to ensure that it meets City standards.

At its regular meeting on February 7, 2005, the Chair and Member of the Public Safety Committee discussed this matter and recommended that these reports be Noted and Filed, inasmuch as they have been submitted for informational purposes only and no Council action is necessary. This matter is now being forwarded to Council for consideration.

Respectfully submitted,



COUNCILMEMBER Cindy Miscikowski, Chair
COUNCILMEMBER Dennis Zine, Member
Public Safety Committee

<u>MEMBER</u>	<u>VOTE</u>
MISCIKOWSKI	YES
REYES	ABSENT
PARKS	ABSENT
WEISS	ABSENT
ZINE	YES

ADOPTED
MOTION ADOPTED TO APPROVE COMMUNICATION RECOMMENDATION
FEB 16 2005

LOS ANGELES CITY COUNCIL

AB
2-7-2005

COUNCIL VOTE

Feb 16, 2005 10:28:20 AM, #3

Items for Which Public Hearings Have Not Been Held - Items 13-36

Voting on Item(s): 13-36

Roll Call

CARDENAS	Yes
GARCETTI	Yes
GREUEL	Yes
HAHN	Yes
LABONGE	Yes
LUDLOW	Yes
MISCIKOWSKI	Yes
PARKS	Absent
PERRY	Yes
REYES	Yes
SMITH	Yes
VILLARAIGOSA	Yes
WEISS	Yes
ZINE	Yes
*PADILLA	Yes

Present: 14, Yes: 14 No: 0

**PUBLIC SAFETY COMMITTEE
SUGGESTED NOTIFICATION OF COUNCIL ACTION**

Council File No. _____

☐ Council Member(s) _____

☐ Mayor (with/without file)

(Mail Stop 370)

☒ City Administrative Officer

(Mail Stop 130)

☐ City Attorney / City Atty w/ BLUE SHEET

(Mail Stop 140)

☒ Chief Legislative Analyst

(Mail Stop 136)

☐ Controller

(Mail Stop 183)

☐ Personnel Department

(Mail Stop 391)

☒ Police Department

(Mail Stop 400)

☒ Board of Police Commissioners

(Mail Stop 400)

☐ Fire Department

(Mail Stop 250)

☐ Board of Fire Commissioners

(Mail Stop 250)

☐ Department of Animal Regulation

(Mail Stop 105)

☐ Board of Animal Regulation Commissioners

(Mail Stop 105)

☐ Dept. of Building and Safety

(Mail Stop 115)

☐ Board of Building and Safety Commissioners
☐ Building Advisory Appeal Board

(Mail Stop 115)

☐ Department of Social Service

(Mail Stop 700)

☐ Board of Social Service Commissioners

(Mail Stop 700)

☒ Information Technology Agency

☒ Dept of Transportation

Official Police Garage Association of Los Angeles Vehicle Impound Information Center

LOS ANGELES
OFFICIAL
LOS ANGELES
POLICE GARAGES

Username:

Password:

Login

▶ Home

▶ Register

▶ About Us

▶ Contact Us

Public Search



Has your vehicle been towed?
Search the OPG Database to locate your vehicle.

Search

VIN #:

— OR —

License Plate #:

State:

Search

Cancel

Terms of Use

Information Pending Legal Department.

Related Links

- ▶ [Parking Violations Bureau Locations](#)
- ▶ [Towing and Storage Rates](#)
- ▶ [Auctions - Lien Sales](#)
- ▶ [OPG FAQs](#)
- ▶ [OPG Mission Statement](#)
- ▶ [OPG History](#)
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- ▶ [City of Los Angeles](#)

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Home page of VIIC

LOS ANGELES OFFICIAL POLICE GARAGES

Username:

Password:

Login >>>

Home

Register

About Us

Contact Us

Name:

Phone:

Address:

Email:

* Required Fields

RELEASE OF LIABILITY

NOTICE TO USER: PLEASE READ THIS AGREEMENT CAREFULLY. BY USING ALL OR ANY PORTION OF THIS SERVICE YOU ("USER") ACCEPT ALL THE TERMS AND CONDITIONS OF THIS AGREEMENT. YOU AGREE THAT THIS AGREEMENT IS ENFORCEABLE LIKE ANY WRITTEN NEGOTIATED AGREEMENT SIGNED BY YOU. THIS AGREEMENT IS ENFORCEABLE AGAINST YOU. IF YOU DO NOT AGREE, DO NOT USE THIS SERVICE.

This website is offered to USER conditioned on acceptance of the terms, conditions, and notices contained herein, without modification. USER access and use of this site constitutes acceptance of these terms and conditions.

This website is provided by the Los Angeles Official Police Garages ("OPG") free of charge. By using the OPG website, USER acknowledges, accepts, and assumes any and all risks associated with the accuracy of the information contained in this website. Specifically, USER acknowledges that the following information may not be accurate, and USER agrees to call the number listed in chart A (map of OPG Divisions) to verify the accuracy of the(Information)

* Whether User's vehicle was towed, where User's vehicle was towed to, and when it was towed;
 * Amount of fees or liens chargeable for towing and storage;
 * Date of lien sale;

☐ Agree
 ☒ DO NOT Agree

Proceed

Close

Terms of Use

Information Pending Legal Department.

Related Links

Parking Violations Bureau Locations

Towing and Storage Rates

Auctions - Lien Sales

OPG FAQs

OPG Mission Statement

OPG History

OPG Divisions

L.A.P.D.

City of Los Angeles

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Home

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Terms of Use

Capture user info prior to displaying results along with disclaimer.

Username:
Password:

Close

VIN #

Lic. Plate # 4xpt896

State California

Go

	Date In	Make	Model	Year	Type	Color	License #	Status
Detail	09/30/02	TOYT	4RUNNER	88	SUV	Blue	4XPT896	✓

« Prev

Next »

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Related Links

- ▶ [Parking Violations Bureau Locations](#)
- ▶ [Towing and Storage Rates](#)
- ▶ [Auctions - Lien Sales](#)
- ▶ [OPG FAQs](#)
- ▶ [OPG Mission Statement](#)
- ▶ [OPG History](#)
- ▶ [OPG Divisions](#)
- ▶ [L.A.P.D.](#)
- ▶ [City of Los Angeles](#)

Status Information: =Impounded =Released

Public search by license plate

NOTE: use CNTRL key to select or deselect items from the list box!

Agency:	Make:	Model:	Color:	Bdy. Type:	Reason:
Div: Central and South Divisor	All	All	All	All	All
Held By:	ACUR	1500	BEIGE	23	14602.6
State: California	AMER	200SX	Black	2D	22513
VIN #:	AUDI	240Z	BLK	2DR	22523
Lic. Plate #:	BMW	280	BLU	3D	22655
Date From:	BUIC	280Z	Blue	4	22655.5
To:	CADI	300D	BRG	4D	22660
Address:	CHEV	300ZX	Brown	4DR	22669.A
Street:	CHRY	318	BURG	BUS	22669.D
	DATS	4RUNNER	Gold	CV	5-22651
	DODG	525I	Gray	LIMO	B-22651
	DODGE	530I	Green	M/C	C-22651
	EAGLE	740	GRY	MC	D-22651
	FORD	740 GL	Maroon	MH	E-22651
	GEO	900RR	Orange	P/U	G-22651

Status Information: =Impounded ☒ =Released

Agency User logs on and search criteria to choose from.

LOS ANGELES

OFFICIAL

LOS ANGELES POLICE GARAGES

Username:

Password:

Logout <<

Home

Register

About Us

Contact Us

NOTE: use CNTRL key to select or deselect items from the list box!

Agency: All
DNV: All
Held By:
State: California
VIN #:
Lic. Plate #:
Date From: To:
Address:
Street:

Make

Model

Color

Bdy. Type

Reason

All
ACUR
AMER
AUDI
BMW
BUIC
CADI
CHEV
CHRY
DATS
DODG
DODGE
EAGLE
FORD
GEO

All
1500
200SX
240Z
280
280Z
300D
300ZX
318
4RUNNER
525I
530I
740
740 GL
900RR

All
BEIGE
Black
BLK
BLU
Blue
BRG
Brown
BURG
Gold
Gray
Green
GRY
Maroon
Orange

All
23
2D
2DR
3D
4
4D
4DR
BUS
CV
LIMO
M/C
MC
MH
P/U

All
14602.6
22513
22523
22655
22655.5
22660
22669.A
22669.D
5-22651
B-22651
C-22651
D-22651
E-22651
G-22651

Submit Close

	Date In	Make	Model	Year	Type	Color	License #	Location	Status
Detail	10/16/02	BMW		84	2D	White	2GKM420	U.S. Tow Inc	✓
Detail	01/10/03	BMW	318	83	4D	White	3BBW223	U.S. Tow Inc	✓
Detail	10/01/02	BMW	525I	92	4D	Black	4MZP006	U.S. Tow Inc	⚠
Detail	10/11/02	BMW	318	85	4D	Tan	3BSB412	U.S. Tow Inc	⚠
Detail	10/16/02	BMW	530I	02	4	Gray	3Z63905	U.S. Tow Inc	✓

<< Prev Next >>

Status Information: ⚠ =Impounded ✓ =Released

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Once search criteria are determined, user can choose the results for more detail.

LOS ANGELES OFFICIAL

LOS ANGELES POLICE GARAGES

Username:
 Password:
 Logout <<

Home
Register
About Us
Contact Us

Logged in User: Agency User

NOTE: use CNTRL key to select or deselect items from the list box!

Agency	Make	Model	Color	Body Type	Reason
All	All	All	All	All	All
DIV: All	ACUR	1500	BEIGE	23	14602.6
Held By: All	AMER	200SX	Black	2D	22513
State: All	AUDI	240Z	BLK	2DR	22523
VIN #:	BMW	280	BLU	3D	22655
Lic. Plate #:	BUIC	280Z	Blue	4	22655.5
Date From: To:	CADI	300D	BRG	4D	22660
Address:	CHEV	300ZX	Brown	4DR	22669.A
Street:	CHRY	318	BURG	BUS	22669.D
	DATS	4RUNNER	Gold	CV	5-22651
	DODG	525I	Gray	LIMO	B-22651
	DODGE	530I	Green	M/C	C-22651
	EAGLE	740	GRY	MC	D-22651
	FORD	740 GL	Maroor	MH	E-22651.
	GEO	900RR	Orange	P/U	G-22651

Submit Close

Detail Window

VEHICLE INFO.

Make: TOYT	Model: 4RUNNER	Year: 88	Status: ☒
State: CA	Lic Year:	VIN #: JT4RN6256J0188630	
Color: Blue	Body Type: SUV	License #: 4XPT896	

IMPOUND INFO.

Date In: 09/30/02	Division:	Agency: LAPD	
Address: 5126	Street: 5126 WILLOWCREST AVE REAR ALLE	Reason: C-22651.	
On Hold: F	Keys: F	Drivable: F	
Property: F	Booked: F	District: -	
Recieved: 20:08	Dispatch: 20:09	Arrival: 20:17	Leave: 20:25
Contact: N/A	Location: U.S. Tow Inc		

RELEASE INFO.

Date Out: 10/01/02	Date Cleared:
Address:	City: GRAND PRAIRIA
State: CA	Zip: 91604
	Phone:

Close Window

Status Information: ☐ =Impounded ☒ =Released

Detail results from the search.

LOS ANGELES OFFICIAL POLICE GARAGES

Username:

Password:

Logout <<

Home

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[Add New User Account](#)

[Search vehicle Impound](#)

[Terms of Use](#)
Information Pending Legal Department.

[Agency Users](#)

Close

[Related Links](#)

- ▶ [Parking Violations Bureau Locations](#)
- ▶ [Towing and Storage Rates](#)
- ▶ [Auctions - Lien Sales](#)
- ▶ [OPG FAQs](#)
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Agency Supervisor screen. They have additional features beyond the agency user

* Indicates Required Fields

* Full Name:

* Agency Name: DOT

* Division Name:

Account Setup

* User Name:

* Password:

* Re-enter Password:

Terms of Use
Information Pending Legal Department.

- Related Links
- ▶ [Parking Violations Bureau Locations](#)
 - ▶ [Towing and Storage Rates](#)
 - ▶ [Auctions - Lien Sales](#)
 - ▶ [OPG FAQs](#)
 - ▶ [OPG Mission Statement](#)
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 - ▶ [L.A.P.D.](#)
 - ▶ [City of Los Angeles](#)

Agency Supervisor can create Agency Users.

LOS ANGELES OFFICIAL POLICE GARAGES		Username: Password: Logout
Logged in User: OPG Admin /strator		
Home Register About Us Contact Us		
Account Setup Manage Lookups Users List	Manage Centers/Agencies Search Impounds Info.	Terms of Use This database is available for inquiries and review of the public record maintained by the Los Angeles Official Police Garages. The OPGLA owns this information and is responsible for its storage and maintenance. You may print specific records in order to establish the record. However, you are not permitted to transfer information in bulk. Related Links Parking Violations Bureau Locations Towing and Storage Rates Auctions - Lien Sales OPG FAQs OPG Mission Statement OPG History OPG Divisions L.A.P.D. City of Los Angeles
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This is the Main Administrator screen for the site with additional features and capabilities

LOS ANGELES OFFICIAL POLICE GARAGES

Username:

Password:

[Logout](#)

Logged in User: OPG Administrator

[Home](#) [Register](#) [About Us](#) [Contact Us](#)

Account Setup

* indicates required fields

* User Type: ☒ OPG User ☐ Agency User ☐ Agency Supervisor

* Name:

* Full Name:

* User Name:

* Password:

* re-enter Password:

Service Boundary:

This field is read-Only

Status: ☒ Approved ☐ Declined

[Submit](#) [Close](#)

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Main administrator screen to the site with additional features and capabilities.

☒ Make ☐ Model ☐ Reason ☐ States ☐ Veh. Color ☐ Body Type ☐ Drivers * Required fields

-- ADD NEW --

ACURA
ALFA ROMEO
AMERICAN MOTORS
AUDI
AVANTI
BERTONE
BMW
BUICK
CADILLAC
CHEVROLET
CHRYSLER
DAEWWOOD
DATSUN
DODGE
EAGLE
FIAT
FORD
GEO
GMC
HONDA

Make Code:

Make Name:

*NOTE: if you want to add new record, make sure to click on
"-- ADD NEW --".*

Main administrator can maintain all the tables from this screen.

LOS ANGELES OFFICIAL POLICE GARAGES

Username:

Password:

Logout

Home

Register

About Us

Contact Us

Logged in User: OPG Administrator

Close

	User Name	Password	Created By	Status
Detail	csl	csl	DOT	△
Detail	hb	hb		△
Detail	hds	hds		△
Detail	vdf	vdf		△
Detail	vn	vn		△
Detail	hb1	hb1		△
Detail	hb11	hb11		△
Detail	wil	wil		✓
Detail	ustow	ustow	OPG Administrator	✓
Detail	doe	doe	OPG Administrator	✓

« Prev Next »

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Related Links

[Parking Violations Bureau Locations](#)
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Status Information: △ =Pending ✓ =Approved

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Main administrator can view all users ID's and password

LOS ANGELES POLICE COMMISSION

BOARD OF POLICE COMMISSIONERS

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INSPECTOR GENERAL

EXECUTIVE OFFICE
SUITE 144-150, PARKER CENTER
150 N. LOS ANGELES STREET
LOS ANGELES, CA 90012

(213) 485-3531 PHONE
(213) 485-8861 FAX

January 19, 2005

BPC #05-0012

The Honorable Public Safety Committee
City of Los Angeles
c/o City Clerk's Office
City Hall, Room 395
Los Angeles, CA 90012

Attn: Adrienne Bass

Dear Honorable Members:

RE: STATUS OF THE OFFICIAL POLICE GARAGE ASSOCIATION VEHICLE IMPOUND
INFORMATION CENTER WEBSITE

At the regular meeting of the Board of Police Commissioners held Tuesday, January 18, 2005, the Board ACCEPTED the Executive Director's report relative to the above matter.

This matter is being forwarded to you for your information.

Very truly yours,

BOARD OF POLICE COMMISSIONERS

A large, stylized handwritten signature in black ink, appearing to be "Julie Valenzuela", is written over the printed name and title.

JULIE VALENZUELA
Commission Executive Assistant

Enclosure

c: Chief of Police

PUBLIC SAFETY

JAN 21 2005

RECEIVED
CITY CLERK'S OFFICE

2005 JAN 21 AM 6:40

CITY CLERK
BY JK DEPUTY

January 12, 2005

1.0

RECEIVED

JAN 12 2005

TO: Board of Police Commissioners**POLICE COMMISSION****FROM:** Executive Director, Board of Police Commissioners**SUBJECT:** STATUS OF OFFICIAL POLICE GARAGE ASSOCIATION VEHICLE
IMPOUND INFORMATION CENTER (VIIC)**RECOMMENDED ACTIONS:**

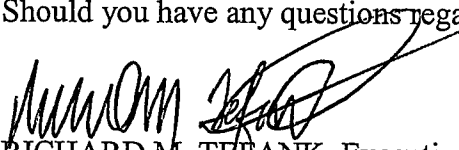
1. Accept the status report from the Official Police Garage Association.
2. Forward the status report to the Public Safety Committee.

DISCUSSION:

The attached letter was received from the Official Police Garage (OPG) Association of Los Angeles regarding the status of the development and implementation of the Vehicle Impound Information Center (VIIC) website. The web-based system will be provided to the Los Angeles Police Department, Department of Transportation, and the general public and will contain information regarding impounded vehicles. The implementation of the VIIC is scheduled for February 2005 in the Foothill, Devonshire, and Mission Divisions.

The OPG's have assumed all costs related to the development, implementation, and maintenance of the VIIC system. The City's Information Technology Agency, as well as Department personnel have been involved in the development of the system to ensure that it meets City standards.

Should you have any questions regarding this matter, I am available at your convenience.



RICHARD M. TEFANK, Executive Director
Board of Police Commissioners

JAN 18 2005-

ACCEPTED



OFFICIAL POLICE GARAGE ASSOCIATION OF LOS ANGELES

1100 SOUTH FLOWER STREET, SUITE 2100, LOS ANGELES, CA 90015-2115
(213) 748-6001 • FAX (213) 748-6101 • www.opgla.com

January 7, 2005

BOARD OF DIRECTORS

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Gary Minzer

Vice President
Todd Smart

Secretary
Steve Smith

Treasurer
Tom Brough

Past President
Gary Minzer

Tony Torres

Mark Henninger

John Swanney

Lieutenant Debra Kirk
Commanding Officer
Commission Investigation Division
150 North Los Angeles Street, Room 150
Los Angeles, CA 90012

Re: Vehicle Impound Information Center (VIIC) Status Report

Dear Lieutenant Kirk,

The Official Police Garage Association is pleased to report the progress with the implementation of the Vehicle Impound Information Center (VIIC) which will be piloted in the Foothill, Devonshire and Mission Divisions in February 2005. When implemented, the new system will allow the OPG's to exceed our current level of service - at **no** cost to the City.

We are grateful to the Commission for its cooperation and support of this project. Over the course of the last few months, the following Los Angeles Police Department (LAPD) and City personnel have been involved in the development of the VIIC.

- Police Commission, Commission Investigation Division, Lieutenant II Debra A. Kirk
- Police Commission, OPG Coordinator, Detective III Dan DeBellis
- LAPD, Auto Coordinator Mission Division, Detective III Abel Parga
- LAPD, Communications Division, Sergeant II Kurt Miles
- Department of Transportation, Sergeant Shawn McCormick
- City Attorney's Office, Assistant City Attorney Debra Gonzales

As you know when it becomes fully operational the VIIC system will provide numerous benefits. Through secured Internet access or by stand-alone computers located within police divisions, City personnel will have immediate access to information pertaining to impounded vehicles. The information will be available 24 hours a day, 7 days a week. The system will consist of several components, including a search menu that will provide immediate access to vehicle inventories by vehicle make, license plate, VIN and location where the impound occurred.

If you would like to preview a prototype of the website before it is launched, please visit

http://216.122.20.195/opgla_dev/

Executive Director
Ken Spiker And Associates, Inc.

Members:

Absolute Towing-Hollenbeck Div., Inc.
Archer's Vineland Service, Inc.
ATS Northeast Tow, Inc.
Black & White Towing, Inc.
Bruffy's Del Rey Tow
Continental Truck & Towing Co., Inc.

Hollywood Tow Service, Inc.
Kelmark Tow
Keyser Towing Corp.
Keystone Towing, Inc.
Quick Silver Towing, Inc.
Ross Baker Towing, Inc.

S & J Wilshire Tow
Seventh St. Garage, Inc.
Howard Sommers Towing, Inc.
Swanney & McDonald
U.S. Towing Service, Inc.
Viertel's Automotive Service



Listed below are a few of the significant milestones reached to date:

Design Status – The design for the search link has been developed and can be viewed at the above referenced site. Secured access for City agencies and development for “Agency and Administrator Logins” have been activated and entry boxes for User name and Password have been put in place. Search modes for public use has also been created that will utilize a license plate or VIN.

Data Dictionary – A final Data Field Dictionary has been developed and reviewed by LAPD and DOT. This dictionary will serve as the fundamental information uploaded by the OPG’s to the main servers.

Programs – The OPG’s are currently working with the divisional Auto Coordinators and their Auto Clerks from the Mission, Foothill, and Devonshire areas to determine programs desired. Currently, the programs listed below have been created as examples of the type of information the Department personnel will be able to access.

- Location of Vehicle
- Evidentiary Hold Vehicles
- 30 Day Hold Vehicles

Communications – The OPG’s are currently working with Sergeant Kurt Miles, Communications Division, to help develop and implement Reporting District (RD) overlay maps for LAPD dispatchers to easily determine which OPG is serving specific RD’s. In the future, and for a long-term solution, RD information will be computerized and the necessity for overlay maps will be eliminated.

Public Access and Information Available – Although the information available to the Department is more comprehensive than that accessible to the general public, the benefits of the VIIC system will provide the public with valuable information that will make locating an impounded vehicle far easier.

Under this new system, the public would have the ability to determine the location of their vehicles by access through the Internet. General information would be available in both English and Spanish. The information required to search would include the license plate number and vehicle identification number.

The public information will be limited to the name and address of the OPG, directions to the OPG, release hours, fees incurred, a daily matrix to calculate fees due (depending on number of days stored at OPG), acceptable methods of payment, reason for the impound and the vehicle impound status. Impound status indicates whether the vehicle is available for release or if the vehicle has a “hold,” and requirements to redeem a vehicle, such as valid identification and proof of ownership documentation.

Public Outreach – To inform the public of the availability of VIIC the OPG's are suggesting the following.

- When customers inquire at OPG's, they will be informed of VIIC.
- When OPG drivers arrive at the scene of a tow request and the customer is present, an informational, pre-approved VIIC card or pamphlet could be provided to the customer. **
- When OPG drivers arrive at the scene of a request and the customer is not present but a citation is issued, a VIIC card could be included as an insert in the citation envelope. **
- Notifications sent out by LAPD and DOT to individuals who have had their vehicles impounded could contain VIIC information
- DWP bills many times contain insert information on other City services available and general information. Again, with appropriate approval the OPG's could develop and print inserts for inclusion into the DWP bills. **
- The City's Information Technology Agency will be contacted for their suggestions for public outreach including the ability to broadcast information and possibly PSA's regarding VIIC.

***The costs related to items above would be incurred by the OPG's*

As we said from the outset of this project, the goal of this system is to provide the City of Los Angeles authorized personnel with secure and instant access to important impound information. Additionally, we are confident the system will also provide independent and immediate access to information to those community members whose vehicles have been impounded.

We hope you find this information helpful. If you have any questions, please contact me at (323) 466-8583.

Sincerely,


Gary Minzer
President

Status of VIIC

#8-F

Official Police Garage Association of Los Angeles Vehicle Impound Information Center

LOS ANGELES OFFICIAL POLICE GARAGES

Username: Password:

[Home](#) [Register](#) [About Us](#) [Contact Us](#)

Public Search

Has your vehicle been towed?
Search the OPGLA Database to locate your vehicle.



Search

VIN:

OR

License Plate #:

State:

Terms of Use

This database is available for inquiries and review of the public record maintained by the Los Angeles Official Police Garages. The OPGLA owns this information and is responsible for its storage and maintenance. You may print specific records in order to establish the record. However, you are not permitted to transfer information in bulk.

Related Links

- ▶ [Parking Violations Bureau Locations](#)
- ▶ [Towing and Storage Rates](#)
- ▶ [Auctions - Lien Sales](#)
- ▶ [OPG FAQs](#)
- ▶ [OPG Mission Statement](#)
- ▶ [OPG History](#)
- ▶ [OPG Divisions](#)
- ▶ [L.A.P.D.](#)
- ▶ [City of Los Angeles](#)

Home page of VIIC

										Close	
VIN #			Lic. Plate #			State				Go	
			4xpt896			California					

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- ▶ [OPG Mission Statement](#)
- ▶ [OPG History](#)
- ▶ [OPG Divisions](#)
- ▶ [L.A.P.D.](#)
- ▶ [City of Los Angeles](#)

Status Information: ⚠ = Impounded ✓ = Released

2

Agency User logon sees search criteria's and is able to choose from any of these.

LOS ANGELES

OFFICIAL

LOS ANGELES POLICE GARAGES

User Info:

Password:

Logout

[Home](#)
[Register](#)
[About Us](#)
[Contact Us](#)

NOTE: use CNTRL key to select or deselect items from the list box!

Agency: All

Div: All

Hold By:

State: California

Vin #:

Lic. Plate #:

Date From: To:

Address:

Street:

Make: All

Model: All

Color: All

Body Type: All

Reason: All

Submit

Close

	Date In	Make	Model	Year	Type	Color	License #	Location	Status
Detail	10/16/02	BMW		84	2D	White	2GKM420	U.S. Tow Inc	✓
Detail	01/10/03	BMW	318	83	4D	White	3BBW223	U.S. Tow Inc	✓
Detail	10/01/02	BMW	525I	92	4D	Black	4M2P006	U.S. Tow Inc	⚠
Detail	10/11/02	BMW	318	85	4D	Tan	3BSB412	U.S. Tow Inc	⚠
Detail	10/16/02	BMW	530I	02	4	Gray	3Z63905	U.S. Tow Inc	✓

Prev

Next

Status Information: ⚠ =Impounded ✓ =Released

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Once they determine the search criteria they can choose from the results for more detail.

LOS ANGELES OFFICIAL LOS ANGELES POLICE GARAGES

Username:
 Password:

Logged in User: Agency User

NOTE: use CNTRL key to select or deselect items from the list box!

Agency	Make	Model	Color	Body Type	Reason
All	All	All	All	All	All
DIV: All	ACUR	1500	BEIGE	23	14602.6
Held By: All	AMER	200SX	Black	2D	22513
State: All	AUDI	240Z	BLK	2DR	22523
Vin #:	BMW	280	BLU	3D	22655
Lic. Plate #:	BUIC	280Z	Blue	4	22655.5
Date From: To:	CADI	300D	BRG	4D	22660
Address:	CHEV	300ZX	Brown	4DR	22669.A
Street:	CHRY	318	BURG	BUS	22669.D
	DATS	4RUNNER	Gold	CV	5-22651
	DODG	525I	Gray	LIMO	B-22651
	DODGE	530I	Green	M/C	C-22651
	EAGLE	740	GRY	MC	D-22651
	FORD	740 GL	Maroon	MH	E-22651
	GEO	900RR	Orange	P/U	G-22651

Detail Window

VEHICLE INFO.

Make: TOYT	Model: 4RUNNER	Year: 88	Status: ☒
State: CA	Lic Year:	VIN #: JT4RN6256J0188630	
Color: Blue	Body Type: SUV	License #: 4XPT896	

IMPOUND INFO.

Date In: 09/30/02	Division:	Agency: LAPD
Address: 5126	Street: 5126 WILLOWCREST AVE REAR ALLE	Reason: C-22651
On Hold: F	Keys: F	Drivable: F
Property: F	Booked: F	District: -
Received: 20:08	Dispatch: 20:09	Arrival: 20:17
Contact: N/A		Leave: 20:25
		Location: U.S. Tow Inc

RELEASE INFO.

Date Out: 10/01/02	Date Cleared:
Address:	City: GRAND PRAIRIA
State: CA	Zip: 91604
	Phone:

Status Information: ☐ =Impounded ☒ =Released

The detail results from the search

LOS ANGELES OFFICIAL POLICE GARAGES		Username: Password: Logout
Home Register About Us Contact Us		Logged in User: OPG Admin / Administrator
Account Setup Manage Lookups Users List	Manage Centers/Agencies Search Impounds Info.	Terms of Use This database is available for inquiries and review of the public record maintained by the Los Angeles Official Police Garages. The OPGLA owns this information and is responsible for its storage and maintenance. You may print specific records in order to establish the record. However, you are not permitted to transfer information in bulk. Related Links ▶ Parking Violations Bureau Locations ▶ Towing and Storage Rates ▶ Auctions - Lien Sales ▶ OPG FAQs ▶ OPG Mission Statement ▶ OPG History ▶ OPG Divisions ▶ L.A.P.D. ▶ City of Los Angeles
© 2004 Los Angeles Official Police Garages All Rights Reserved		Home Privacy Policy Terms of Use

This is the Main Administrator screen for the site with additional features and capabilities

LOS ANGELES OFFICIAL POLICE GARAGES

Username:
Password:
Logout

Logged In User: OPG Administrator

[Home](#) [Register](#) [About Us](#) [Contact Us](#)

Account Setup

* Indicates required fields

User Type: ☒ OPG User ☐ Agency User ☐ Agency Supervisor

* Name:

* Full Name:

* User Name:

* Password:

* re-enter Password:

Service Boundary:
This field is read Only

Status: ☒ Approved ☐ Declined

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The main administrator can create any kind of users he/she needs to create.

LOS ANGELES

OFFICIAL

LOS ANGELES POLICE GARAGES

Username:

Password:

Logout

[Home](#)
[Register](#)
[About Us](#)
[Contact Us](#)

Logged In User: OPC Administrator

☒ Make
 ☐ Model
 ☐ Reason
 ☐ States
 ☐ Veh. Color
 ☐ Body Type
 ☐ Drivers
 * Required fields

-- ADD NEW --

ACURA

ALFA ROMEO

AMERICAN MOTORS

AUDI

AVANTI

BERTONE

BMW

BUICK

CADILLAC

CHEVROLET

CHRYSLER

DAEWOOD

DATSUN

DODGE

EAGLE

FIAT

FORD

GEO

GMC

HONDA

Make Code:

Make Name:

Add

Update

Delete

Close

NOTE: if you want to add new record, make sure to click on
 '-- ADD NEW --',

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The main administrator can maintain all the tables from this screen.

	User Name	Password	Created By	Status
Detail	csd	cds	DOT	⚠
Detail	hb	hb		⚠
Detail	hds	hds		⚠
Detail	vdf	vdf		⚠
Detail	vn	vn		⚠
Detail	hb1	hb1		⚠
Detail	hb11	hb11		⚠
Detail	wl	wl		✓
Detail	ustow	ustow	OPG Administrator	✓
Detail	doe	doe	OPG Administrator	✓

[« Prev](#)
[Next »»](#)

Status Information: ⚠ = Pending ✓ = Approved

Terms of Use
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- Related Links**
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 - ▶ [OPG Mission Statement](#)
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The main administrator can view all users ID and password

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150 N. LOS ANGELES STREET
LOS ANGELES, CA 90012

(213) 485-3531 PHONE
(213) 485-8861 FAX

November 10, 2004

BPC #04-0659

The Honorable James K. Hahn,
Mayor, City of Los Angeles
City Hall, Room 303
Los Angeles, CA 90012
Attn: June Lagmay

✓ The Honorable City Council
City of Los Angeles
c/o City Clerk's Office
City Hall, Room 395
Los Angeles, CA 90012
Attn: Adrienne Bass

RE: OFFICIAL POLICE GARAGE ASSOCIATION OF LOS ANGELES PROPOSAL TO
IMPLEMENT A VEHICLE IMPOUND INFORMATION CENTER WEBSITE FOR
FOOTHILL, DEVONSHIRE, AND NORTH VALLEY DIVISIONS

At the regular meeting of the Board of Police Commissioners held Tuesday, October 19, 2004, the Board CONSIDERED the proposal and INSTRUCTED Commission staff to report back in 60 days with a status report on the development of the above-mentioned project.

This matter is being forwarded to you for informational purposes.

Very truly yours,

BOARD OF POLICE COMMISSIONERS

JULIE VALENZUELA
Commission Executive Assistant

Enclosure

PUBLIC SAFETY

NOV 18 2004

RECEIVED
CITY CLERK'S OFFICE

2004 NOV 17 PM 2:04

CITY CLERK
BY  DEPUTY

BPC# 04-0659
8K

INTRADEPARTMENTAL CORRESPONDENCE

October 13, 2004
1.0

TO: Board of Police Commissioners

FROM: Executive Director, Board of Police Commissioners

SUBJECT: OFFICIAL POLICE GARAGE ASSOCIATION OF LOS ANGELES
PROPOSAL TO IMPLEMENT A VEHICLE IMPOUND INFORMATION
CENTER WEBSITE

The attached letter was received from the Official Police Garage (OPG) Association of Los Angeles regarding a proposal to develop and implement the Vehicle Impound Information Center (VIIC) website. This web-based system would provide the Los Angeles Police Department, Department of Transportation and the general public with information regarding impounded vehicles. Implementation of the VIIC is scheduled for February 2005 in the Foothill, Devonshire, and North Valley Divisions. If successful, the system will be implemented citywide.

The OPG's will assume all costs related to the development of this web-based site. However, the Department would have final approval authority for all information entered into and accessible from the system.

RECOMMENDATION:

1. Commission Investigation Division, Official Police Garage Unit is authorized to work with the OPG Association and City Attorney's Office to develop the proposed web site.
2. Staff report back to the Police Commission in 60 days with an update on the status of the development of the project.


RICHARD M. TEFAK, Executive Director
Board of Police Commissioners

OCT 19 2004

Cont'd for 60 days.



OFFICIAL POLICE GARAGE ASSOCIATION OF LOS ANGELES

1100 SOUTH FLOWER STREET, SUITE 2100, LOS ANGELES, CA 90015-2115 • (213) 748-6001 • FAX (213) 748-6101

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October 12, 2004

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Lieutenant Debra Kirk
Commanding Officer
Commissioner Investigation Division
150 North Los Angeles Street, Room 150
Los Angeles, CA 90012

Dear Lieutenant Kirk,

As a follow-up to the Official Police Garage Association's participation in the meetings focused on identifying and addressing the towing issues associated with the new North Valley Division, we believe that all concerns raised have been successfully addressed and resolved. As a result, the new 19th Area will not experience any deterioration of service and the OPG's will operate in a seamless, efficient and effective manner.

In addition to addressing the concerns of the working group, the Association would like to propose further enhancements which will allow the OPG's to exceed our current level of service - all at no cost to the City.

The OPG Association proposes that by February 2005, a secured Vehicle Impound Information Center (VIIC) website will be developed and implemented in the 16th, 17th and 19th Areas. This system would be an effort to improve, expedite and eliminate impound related tasks for LAPD and DOT personnel. While the VIIC will be developed by the OPG Association, the City will have approval of all programs developed and full access to the system.

The web-based site would be primarily designed to assist the LAPD, DOT and the general public with immediate information regarding impounded vehicles. The functionality provided by the proposed system would be driven by the availability of information through a secured citywide database. The site would allow registered users to search/browse impound database for information not available to public users. Public access to the system would be limited, and only information that the LAPD approves would be made available to the public.

Executive Director
Ken Spiker And Associates, Inc.

Members:

Absolute Towing-Hollenbeck Div., Inc.
Archer's Vineland Service, Inc.
ATS Northeast Tow, Inc.
Black & White Towing, Inc.
Bruffy's Del Rey Tow
Continental Truck & Towing Co., Inc.

Hollywood Tow Service, Inc.
Kelmark Tow
Keyser Towing Corp.
Keystone Towing, Inc.
Quick Silver Towing, Inc.
Ross Baker Towing, Inc.

S & J Wilshire Tow
Seventh St. Garage, Inc.
Howard Sommers Towing, Inc.
Swanney & McDonald
Viertel's Automotive Service



The VIIC system would provide numerous benefits. Through secured Internet access or by stand-alone computers located within police divisions, City personnel would have immediate access to information pertaining to impounded vehicles. The information would be available 24 hours a day, 7 days a week. The system would consist of many components such as a search menu that would provide immediate access to vehicle inventory by vehicle make, license plate, VIN and location where the impound occurred.

As you know, many times field personnel have not submitted reports and information with regards to impounds; yet the OPG's have already towed, stored and inputted the information into their database. The customized program would be developed to address the needs of department personnel. These programs would provide viewing and printing capabilities, including but not limited to the following:

- License Plate or VIN verification
- Vehicles having remained impounded beyond seven calendar days
- Inventory of "30 day hold" vehicles
- Calculation of release date for 30 day hold vehicles
- Lien sale/disposition date
- Status of vehicles with agency "holds"
- Inventory/status of evidentiary/hold area vehicles.
Activity on these vehicles including department personnel, who have viewed, printed or photographed vehicle for investigation.
- Viewing of specific types of impounds and the ability to access/create reports for impounds (i.e. 30 day holds, expired registration, stolen vehicles, etc.)

Under this new system, the public would have the ability to determine the location of their vehicles by access through the Internet. General information would be available in both English and Spanish. The information required to search would include but not be limited to the vehicle make, license number, VIN and the location where the vehicle was impounded.

The information made available to the public would be limited to the name and address of the OPG, directions to the OPG, release hours and method of payment. If the LAPD chooses, additional information could include reason for impound, vehicle impound status, (i.e. available for release or a "hold" vehicle) and requirements to redeem a vehicle.

The benefits of this system are to provide City of Los Angeles authorized personnel with secure and instant access to important impound information. Additionally, we are confident the system will also provide independent and immediate access to information to those who have had their vehicles impounded.

Additional benefits of the VIIC system include:

- Immediate access to impound information
- Provide department personnel the ability to generate their own reports as needed
- Eliminate unnecessary delays in the processing and releasing of impounded vehicles
- Cost savings on impounded vehicles with "holds" (i.e. city having to pay for storage when vehicles are held too long)
- Time saving tool for department personnel (i.e. direct public to VIIC system to access vehicle information)

The digital age has given rise to the emergence of new technology and the OPG Association is excited to work with the LAPD on a system that will improve efficiency and record keeping while expediting the vehicle release process to the public.

Sincerely,



Gary Minzer
President

Attachment

GM/lg

OPG/LAPD VEHICLE IMPOUND INFORMATION PROGRAM

TECHNOLOGY ENHANCEMENTS

DEPARTMENT	CURRENT	PROPOSED
Immediate access to OPG inventory	NO	YES
Ability to view specific types of impounds	NO	YES
Lien sale/Disposition date of impounded vehicles	NO	YES
License Plate or VIN verification	NO	YES
Viewing of vehicles that have remained impounded beyond seven calendar days	NO	YES
Inventory of "30 day hold" vehicles	NO	YES
Calculation of release date for 30 day hold vehicles	NO	YES
Inventory/Status of Evidentiary Hold area vehicles. Activity on these vehicles, including department personnel who have viewed, printed or photographed vehicles for investigation.	NO	YES
Status of vehicles with agency "holds" on them	NO	YES
Viewing of specific types of impounds and the ability to access/create reports for impounds (i.e. 30 day holds, expired registration, stolen vehicles, etc.)	NO	YES
Elimination of unnecessary delays in the processing and releasing of impounded vehicles through on-line access	NO	YES
Cost savings on impounded vehicles with "holds" (i.e. City having to pay for storage when vehicles are held too long)	NO	YES
Time saving tool for department personnel (i.e. direct public to VIC system to access vehicle information)	NO	YES
Accountability for correspondence tracking between LAPD, OPG's and public will improve with time and date stamping	NO	YES
PUBLIC	CURRENT	PROPOSED
Citizens have Internet access to obtain vehicle information by make, license number, VIN or location impounded	NO	YES
Availability of information in English and Spanish	NO	YES
Ability to search citywide database for vehicle location	NO	YES
General information on OPG location, hours of operation and methods of payment	NO	YES
Payment matrix to relieve any ambiguity on exact daily charges	NO	YES

INFORMATIONAL/EDUCATIONAL ENHANCEMENTS

BROCHURES/VEHICLE INFORMATION	CURRENT	PROPOSED
Vehicle Information Guide (English/Spanish)	NO	YES
In-station guide to redeeming vehicles (English/Spanish)	NO	YES
In-station public computer terminal	NO	YES