

MOTION

In preparation for El Nino, the Emergency Management Department, Bureau of Sanitation, and other agencies have developed emergency preparedness plans to deal with flooding, debris, and other El Nino related issues. In order to allow for the public to better interface with departments and direct complaints to the proper department, upgrades are needed for our 311 system.

I THEREFORE MOVE that the Information Technology Agency be instructed to report back immediately on the resources needed to update the 311 call system to provide El Nino related options that will connect constituents to the proper departments;

I FURTHER MOVE that the Information Technology Agency be instructed to report back immediately on the resources needed to go to a 24-hour service 311 system when the Emergency Management Department declares a phase 1 emergency state.

PRESENTED BY: _____


JOSE HUIZAR
Councilmember, 14th District

SECONDED BY: _____




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ORIGINAL