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INNOVATION, GRANTS, TECHNOLOGY, COMMERCE AND TRADE COMMITTEE REPORT relative to updating the 311 call system to provide El Nino related options that will connect constituents to the proper departments and a 24-hour service 311 system when the Emergency Management Department declares a phase 1 emergency state.

Recommendations for Council action, pursuant to Motion (Huizar - Buscaino):

1. INSTRUCT the Information Technology Agency (ITA) to report on the resources needed to update the 311 call system to provide El Nino related options that will connect constituents to the proper departments.
2. INSTRUCT the ITA to report on the resources needed to go to a 24-hour service 311 system when the Emergency Management Department declares a phase 1 emergency state.

Fiscal Impact Statement: Neither the City Administrative Officer nor the Chief Legislative Analyst has completed a financial analysis of this report.

Community Impact Statement: None submitted.

SUMMARY

At the meeting held on January 19, 2016, your Innovation, Grants, Technology, Commerce and Trade Committee considered a Motion (Huizar - Buscaino) relative to updating the 311 call system to provide El Nino related options that will connect constituents to the proper departments and a 24-hour service 311 system when the Emergency Management Department declares a phase 1 emergency state. An opportunity for public comment was provided. After discussing the matter, the Committee moved to approve the recommendations contained in the Motion. This matter is now forwarded to the Council for its consideration.

Respectfully Submitted,

INNOVATION, GRANTS, TECHNOLOGY, COMMERCE AND TRADE COMMITTEE



<u>MEMBER</u>	<u>VOTE</u>
BLUMENFIELD:	YES
BONIN:	YES
KREKORIAN:	YES
BUSCAINO:	YES
MARTINEZ:	YES