TRANSMITTAL		0220-05151-0039
ТО	DATE	COUNCIL FILE NO.
Homelessness and Poverty Committee	06/04/18	15-1138-S1
FROM		COUNCIL DISTRICT
		ALL

At its meeting on May 31, 2018, the Homeless Strategy Committee (HSC) considered the Comprehensive Homeless Strategy Quarterly Performance Report for the Third Quarter of Fiscal Year 2017-18.

The report is hereby transmitted to the Homelessness and Poverty Committee and recommended to be received and filed inasmuch as no action is requested at this time.

Richard H. Llewellyn, Jr. City Administrative Officer

# CITY OF LOS ANGELES INTER-DEPARTMENTAL CORRESPONDENCE

Date: May 23, 2018

To: Honorable Members of the Homeless Strategy Committee

From: Richard H. Llewellyn, Jr., City Administrative Officer

Subject: Comprehensive Homeless Strategy – Quarterly Performance Report

Fiscal Year 2017-18 Third Quarter

Attached is the Fiscal Year 2017-18 Third Quarter Comprehensive Homeless Strategy (CHS) Quarterly Performance Report (QPR). This QPR provides the quarterly CHS metrics data and highlights key accomplishments.

Some of the accomplishments described include:

Continued implementation of Proposition HHH (Strategy 10D);

- Expansion of jail in-reach services (Strategy 3D);
- Expanded access to public restrooms (Strategy 6F); and
- Homeless services hiring initiatives.

This QPR provides metrics data for 58 metrics across 18 strategies.

# OFFICE OF THE CITY ADMINISTRATIVE OFFICER

Date:

May 23, 2018

CAO File No.

0220-05151-0037

Council File No. 15-1138-S1

Council District: All

To:

Richard H. Llewellyn, Jr., City Administrative Officer

From:

Meg Barclay, Homeless Coordinator /

Subject:

Comprehensive Homeless Strategy – Quarterly Performance Report Fiscal

Year 2017-18 Third Quarter

#### SUMMARY

This is the Fiscal Year (FY) 2017-18 third quarterly performance report (Q3 QPR) on the City's Comprehensive Homeless Strategy (CHS) for your review and submission to the Homeless Strategy Committee. This report highlights key accomplishments, hiring initiatives for new homeless services positions, and metrics data.

# DISCUSSION

## Accomplishments

The status and next steps for each individual strategy are provided in Attachment 1. Key accomplishments and a report on homeless services hiring initiatives in Q3 are discussed below.

# Key Accomplishments

- Proposition HHH (Prop HHH) Second Year Implementation (Strategies 6A and 10D)
  - The Prop HHH Facilities Program released its FY 2018-19 Project Expenditure Plan (PEP) in March 2018, recommending a total of \$36,690,183 for 18 non-Citysponsored projects (\$25,921,134), four (4) City-sponsored projects (\$10,466,000), and staffing costs (\$303,049). Funding for City-sponsored projects includes \$3 million additional funding for the Council District 8 Navigation Center, which received \$3.1 million in the FY 2017-18 bond issuance. As of March 31, 2018, the Prop HHH Citizens Oversight Committee (COC) had considered the PEP and it was pending approval by the Prop HHH Administrative Oversight Committee, Mayor, and Council at the end of Q3.
  - The Housing and Community Investment Department (HCID) released the 2017 Prop HHH Permanent Supportive Housing Loan Program Round 1 Call for Projects (CFP) in December 2017, and the Round 2 CFP on February 5, 2018. As of March 31, the FY 2018-19 PSH Loan Program PEP was still in development and was considered by the Prop HHH COC and AOC in April 2018. The final results will be reported in the next QPR.

- Affordable and Supportive Housing Production
  - Through the Affordable Housing Trust Fund Pipeline, HCID financed 305 affordable units and 138 supportive units and construction was completed on 422 affordable units and 175 supportive units (Strategy 10A).
  - o The Transit Oriented Communities (TOC) Guidelines (Strategy 7Q) became effective in September 2017, and the Department of City Planning has been processing applications under these guidelines since Q2. In Q3 an additional 42 TOC cases were filed, accounting for 2,221 total units, 514 of which are affordable.
  - The Department of City Planning continues implementation of state Accessory Dwelling Unit (ADU) standards. 1,143 additional applications were received in Q3, and 926 permits were issued.
- Expanding Emergency Shelter and Improving Access (Strategy 70)
  - Three new crisis and bridge housing programs began operation in February 2018, creating 62 new interim housing beds within the City, supported with County Measure H proceeds. An additional 95 new Measure H-funded beds were awarded for bridge housing for women, with contract start dates of April 1, 2018.
- Expand Access to Public Restrooms (Strategy 6F)
  - The two new Pit Stop pilot bathroom expansion programs authorized by Council and the Mayor in December 2017 began operating in March 2018 (C.F. 17-1092). The Mobile Pit Stop program is currently operating at four (4) sites located in Council Districts (CDs) 9, 13, 14, and 15; the fifth site, located in CD 11, will begin operating upon Coastal Commission review. Attendants are also stationed at three (3) Automated Public Toilets (APTs) in CDs 13 (one (1) location) and 14 (two (2) locations). All sites operate 12 hours per day, seven (7) days per week.
- Expansion of Jail In-Reach (Strategy 3D)
  - The Los Angeles Police Department (LAPD) completed expansion of in-reach services on to include Mondays at the 77th Street Jail. These services are now in place at all three regional municipal jails from 12 p.m. to 5 p.m. on Mondays and Fridays, without additional funding. To date, 1,701 homeless arrestees have been offered services and 1,046 have consented to receive services. 763 Coordinated Entry System (CES) referrals have been made and 86 CES assessments have been completed.
- Targeted Local Hire (Strategy 9B)
  - 4,990 employment applications have been received through the Targeted Local Hire Program as of March 31, 2018. As a result, twenty-seven City departments have hired or made offers to 276 candidates, 41 of whom indicated they have experienced homelessness.

## Hiring Initiatives

The influx of increased City General Fund, County General Fund, and County Measure H dollars has created new jobs at all levels in the Homeless Services sector, including at existing non-profits and at the Los Angeles Homeless Services Authority (LAHSA). Agencies across the homeless services system have had difficulty attracting and retaining qualified staff to fill these new positions. LAHSA is working with system partners to develop recruitment strategies,

including a Facebook marketing campaign, hiring recruiters to work in each Service Planning Area, and hosting program-specific hiring events.

The City and County are also coordinating with LAHSA and the United Way to promote new positions and develop a pipeline of qualified applicants by holding Homeless Service Professionals Job Fairs. The first job fair was held in City Hall in December 2017 with nearly 50 agencies representing approximately 1,000 available positions to over 750 attendees; the second event was scheduled for April 13 at Los Angeles Trade-Technical College and as of March 31, 2018, approximately 2,000 people were registered to attend. Additionally, the County has launched a website (JobsCombattingHomelessness.org) to advertise in one location all positions currently available in the sector.

# **CHS Metrics**

The CHS metrics framework was approved in June 2017 (C.F. 15-1138-S25). The framework is comprised of strategy-level and headline metrics. These metrics, in conjunction with data gathered since the implementation of the CHS, will establish baseline data used to inform goal-setting for strategies going forward.

139 strategy-specific metrics were identified across all of the CHS strategies. 89 metrics across 30 strategies were scheduled to report data on or before FY 2017-18 Q3. Departments report that data for 30 of these metrics are not yet available. An additional 6 metrics are not reported this quarter since they are reported on a biannual or annual basis. Therefore, Q3 data is available for 53 metrics across 18 CHS strategies. An additional five (5) metrics have been added to provide further detail regarding implementation of strategies 3A and 3B, bringing the total number of reported metrics this quarter to 58. Attachment 2 provides this strategy-level data. Attachment 3 summarizes strategy-level data by headline metrics.

Data associated with each headline metric is summarized as follows:

- Expansion of supply of affordable and homeless housing:
  - 422 HCID-financed affordable housing units and 175 supportive housing units were completed, up from 387 and 70 respectively, from Q2 to Q3 (Strategy 10A).
  - 1,143 additional applications were received and an additional 926 permits were issued for Accessory Dwelling Units (ADUs) in Q3 (Strategy 7K).
- Number placed in permanent housing:
  - A total of 788 persons and 1,517 households have been placed in permanent housing through interactions with Los Angeles Homeless Services Authority (LAHSA) contractors and as a result of the Housing Authority of the City of Los Angeles's (HACLA) Homeless Incentive Program (Strategies 3A, 4A, 4F, 6B, 7B, and 7H). This is a decrease from these strategies' Q2 outcomes (1,097 persons and 1,932 households, respectively).
  - Of all adults exiting bridge housing, 34% exited to permanent housing, down from 50% in Q2 but still an increase from the 17% reported in Q1 (Strategy 70). The balance of adults exiting bridge housing in Q3 exited to temporary destinations (e.g. temporary

- stays with friends or family, 24%), to unknown destinations (e.g. those whose homelessness was resolved without additional assistance from the homeless crisis response system, 21%), to institutions (e.g. jail, hospital, 2%), or to unsheltered destinations (20%).
- o The median length of time from assessment to housing match increased from 137 days in Q1 and 118 days in Q2 to 149 in Q3 (Strategy 4A). LAHSA reports that an increase in the number of interim beds in Q2, without a corresponding increase in permanent housing, may partially explain this increase.
- Number placed in temporary housing:
  - o 49 individuals were served through the Pilot Safe Parking Program, a 188% increase from the 17 individuals reported in Q2 (Strategy 6B).
  - o The average length of stay in crisis/bridge housing decreased from 85 days in Q2 to 69 days in Q3 for individuals, and increased for families from 80 days in Q2 to 146 days in Q3. (Strategies 4A and 4F, respectively). The average length of stay in shelter across all programs decreased from 90 to 75 days (Strategy 7O).
    - A lack of available and affordable permanent housing contributes to longer stays in shelter for both individuals and families.
    - LAHSA reports that increased stays for families may be due to a combination of improved service provision and participants' willingness to stay engaged.
    - Decreased lengths of stay for individuals may be attributed to new interim beds that opened in Q1 and Q3; temporarily reducing the system-wide average length of stay.
- Number who are prevented from becoming homeless or being discharged into homelessness:
  - o 468 families received prevention services through CES in order to stabilize and maintain existing housing in Q2, down from 524 in Q2 but consistent with the average of 468 over the three quarters (Strategy 4F). 70% of families were able to successfully retain their housing, up from 44% in Q2. The remaining 30% exited to other destinations, including unknown and/or self-resolving.
- Number who Retain Housing from Date of Placement:
  - o 97% of persons retained housing for 12 months through efforts to strengthen CES technology, staffing and standardization, up from 90% in Q2 (Strategy 4A).
  - o 98% of households retained housing over the following year through integration and strengthening of family and transition age youth CES, same as Q2 (Strategy 4F).
- Number who gain employment or enroll in vocational training/education:
  - o 3,586 households have increased their income through participation in CES (Strategy 4A), similar to Q2's 3,746. (Note that figures provided from Q1 and Q2 have been revised from previous reports.)
  - 56 adults were placed in competitive employment through social enterprise (Strategy 9A), up from 34 in Q2.
  - 16 homeless adults were hired by the City of Los Angeles, up from 10 in Q2 (Strategy 9B).

- o 107 women were employed through homeless women's employment development, up from 82 in Q2 (Strategy 9L).
  - Note that figures provided from Q1 and Q2 have been revised from previous reports.
- o 9% of emergency shelter participants saw an increase in income, a slight decrease from the 12% in Q1 (Strategy 70).

#### Attachments

- 1. Comprehensive Homeless Strategy Third Quarter (Q3) Status Summary by Strategy
- 2. Comprehensive Homeless Strategy Third Quarter (Q3) Metrics Strategy-level Report
- 3. Comprehensive Homeless Strategy Third Quarter (Q3) Metrics Headline Summary
- 4. Index of Abbreviations

MB:SRB:16180011

housing, substance use, and mental health referrals.

Strategy	Status Q3 Quarterly Performance Report	Next Steps	Dept.	Lead
3A - Standardize First Responder Training for Homeless	The Los Angeles Police Department (LAPD) continues to deliver Mental Health Intervention Training (MHIT) for all officers citywide, including those officers assigned to homeless outreach and enforcement.	• The Los Angeles Police Department (LAPD) remains committed to delivering Mental Health Intervention Training (MHIT) training to all field police officers. The LAPD continues to deliver two MHIT training courses each four-week cycle. Therefore, each quarter the department can train approximately 160-180 officers. It is the on-going goal of the Department to continue providing this frequency and quality of training.	LAPD	Dominic Choi, Monique Contreras
3B - Develop Encampment Engagement Protocol	<ul> <li>The development of the data management system is 90% completed pending Recreation and Parks (RAP) protocols.</li> </ul>	<ul> <li>Complete all protocols and ordinances for field implementation by quarter's end.</li> </ul>	BOS	Steve Pedersen, Gonzalo Barriga
3C - Widen Access to First Responder Teams for Homeless	• See Strategy 3A.	See Strategy 3A.	LAPD	Dominic Choi, Monique Contreras
3D - Expansion of Jail In- Reach	<ul> <li>During this quarter, CSD expanded in-reach services to include Mondays from 11 AM – 4 PM at the 77th Regional Jail. All three locations now operate from 11 AM - 4 PM on Mondays and Fridays.</li> <li>From inception of the program through March 30, 2018 a total of 1,701 inmates have been offered access to on-site in-reach personnel. 1,046 inmates consented to receiving service and were interviewed by one of the three providers. 86 Coordinated Entry System (CES) applications were completed as well as 763 CES referrals. This is in addition to numerous</li> </ul>	Continue in-reach at the Metropolitan Detention Center, Valley Regional Jail, and 77th Regional Jail two days per week.	LAPD	Gary Newton

Strategy	Status Q3 Quarterly Performance Report	Next Steps	Dept.	Lead
3E - Integration with County Health Sobering Centers	<ul> <li>Sober Units: Since November 14, 2017, the Los Angeles Fire Department (LAFD) has staffed Sobriety Emergency Response Unit 4 (SR4 - out of Fire Station 4) which consists of an LAFD Firefighter/Paramedic along with an Exodus Nurse Practitioner and an Exodus Social Worker. It is staffed from 10am to 8pm Tuesday through Friday.</li> <li>This Unit works in partnership with the Los Angeles County, David L. Murphy Sobering Center located at 640 S. Maple Avenue near Skid Row.</li> <li>SR4 travels the streets in the Skid Row area and attaches itself to dispatches or it can be requested by LAFD Paramedics and EMTs as needed. LAFD met with staff from LAPD's Mental Evaluation Unit to provide direction on how LAPD can also request SR4 be added to an incident at their request.</li> <li>The Oasis at San Julian project, a partnership between DHS and the Los Angeles Homeless Services Authority (LAHSA) to create a recuperative care facility, is in the plan check and permitting phase. This portion of the project should be completed by the end of April 2018. Once this phase is complete, construction will begin. DHS is in the process of finalizing the service provider for the facility when it opens.</li> </ul>	- Service provider selected Demo and construction phase commence.	LAFD, LAPD, LAHSA	LAFD: Doug Zabilski; LAPD: Dominic Choi, Monique Contreras; LAHSA: Becky Gross
	Contract was executed March 2018.  • LAHSA conducted a bidder's conference for procurement of Housing Location and Representative Payee.	Update and re-launch Capacity Building Technical Assistance Professional Services Request for Proposals (RFP) to accommodate monthly applications. This will allow for more diverse set of providers to administer technical assistance to agencies.	LAHSA, HSC	LAHSA: Josh Hall; HSC: Meg Barclay, Jack Reef, Brenda Shockley

Strategy	Status Q3 Quarterly Performance Report	Next Steps	Dept.	Lead
4B - Strengthen Departmental Support for Homeless Case Managers	<ul> <li>LAHSA continues to work with City Departments to provide training around CES and assisting individuals who are experiencing homelessness with accessing services.</li> </ul>	Develop protocols and approval to use a Coordinated Entry System (CES) referral form for City Departments.	LAHSA, HSC	LAHSA: Paul Duncan, José Delgado; HSC: Meg Barclay, Jack Reef, Brenda Shockley
4C - Strengthen CES Data Sharing and Tracking	<ul> <li>Historical data migration into Clarity HMIS is nearly complete.</li> <li>Agreements that are necessary for County departments to gain access into HMIS are under review by the County.</li> <li>Dashboards are complete.</li> </ul>	<ul> <li>Complete all historical data migration into Homeless Management Information System (HMIS).</li> <li>Obtain clarification from HUD on privacy and legal barriers to sharing data with programs.</li> </ul>	LAHSA, HSC, County CEO	LAHSA: Josh Hall; HSC: Meg Barclay, Jack Reef, Brenda Shockley
4D - Discharge Data Tracking System and Planning Guidelines	<ul> <li>Continued migration to Clarity Homeless Management Information System (HMIS): Remaining historical records (including uploaded documents and photos) being reviewed phase prior to adding into the system for all users</li> <li>In the process of approving agreements required for access to HMIS and clarifying with the Department of Housing and Urban Development (HUD) questions on levels of access for county departments such as the Los Angeles County Department of Children and Family Services (DCFS) and Probation to gain access to HMIS.</li> <li>Meeting to discuss AB210, which may provide avenues for centralized access to data.</li> </ul>	<ul> <li>Build flags into Homeless Management Information System (HMIS) system to track 5% List and additional indicators necessary to better coordinate discharge.</li> <li>Continue to engage hospitals/jails/Los Angeles County Sheriff's Department (LASD)/Los Angeles County Department of Children and Family Services (DCFS) /etc. to discuss opportunities for leveraging HMIS data to support discharge planning.</li> <li>Incorporate Justice-Involved Service Prioritization Decision Assistance Tool (J-SPDAT) into HMIS to begin implementing.</li> </ul>	LAHSA	Josh Hall
4E - Supportive Services Standards for Subsidized Housing	<ul> <li>The working group has identified the Baseline of High Quality Supportive Services in Subsidized Housing for the various populations. These services reflect Pre housing (Outreach Services) and Post Housing Services (Housing Retention) that is tied to levels of success, goals and funding sources if applicable.</li> <li>The shift to Measure H funding for supportive services through County strategy D7 has in effect standardized services since there is now one sole funder for all services.</li> <li>Report on this strategy was presented to HSC in February 2018 recommending marking this strategy as complete.</li> </ul>	• To schedule a date for a community forum of volunteers for input on the Baseline of High Quality Supportive	HACLA	Ryan Mulligan

Strategy	Status Q3 Quarterly Performance Report	Next Steps	Dept.	Lead
4F - Integration and Strengthening of Family and TAY CES	requirements for all three systems and aligned them where possible and appropriate. In creating new contracts for the Families population and contract renewals for the Adult and Youth populations, LAHSA developed new Scopes of Required Services (SRS) with core content that is consistent across all three populations.  • Funding through LA County Measure H has created additional capacity within both the Families and Youth systems, including aforementioned expanded regional coordination as well as additional Crisis and Bridge Housing and Rapid Re-Housing (RRH).  • Specific to the Youth system, Measure H has funded CES Education Liaisons, Youth Family Reconnection, Transitional Housing, and Access/Drop-In Center Enhancements. CES Education Liaisons are colocated at both Youth and Families sites, and support CES participants to connect to education and vocational training opportunities.	Reconnection providers.  • LAHSA will submit an application to the Department of Housing and Urban Development (HUD) on behalf of the Los Angeles Continuum of Care (CoC) for the Youth	LAHSA	Will Lehman
5A - Establish Homelessness Coordinator	Completed.	Completed.		
5B - Establish Homeless Strategy Committee	• Completed.	• Completed.		
5C - Establish Regional Intergovernmental Coordination	<ul> <li>Identified agencies and informal working groups where elected officials and staff from the City of Los Angeles interact with elected officials and staff from other jurisdictions on homelessness issues.</li> <li>Identified key data concerning each of these agencies and working groups, such as staff and meeting schedules, to understand how the City can interact and share information.</li> <li>Identified issues that would be relevant for intergovernmental discussions.</li> </ul>	Present list of recommendations for Intergovernmental Cooperation to the Homeless Strategy Committee for consideration.	Mayor's Office, CLA, Council, Adjacent Legislative Bodies, Los Angeles Council of Governments	Mayor: Brenda Shockley; CLA: John Wickham; Council: Rachel Brashier

Strategy	Status Q3 Quarterly Performance Report	Next Steps	Dept.	Lead
5D - Evaluate LAHSA JPA	<ul> <li>Staff recommend that work on this strategy be placed on hold for now.</li> <li>Recommendations regarding the LAHSA Joint Powers Authority Agreement and Composition of the LAHSA Commission may arise as the Strategy is further implemented.</li> </ul>	• On Hold.	HSC	Meg Barclay, Ivania Sobalvarro, Brenda Shockley
5E - Create Regional Homelessness Advisory Council	<ul> <li>This strategy has been fully implemented. The Regional Homeless Advisory Council (RHAC) has been established and is holding regular meetings.</li> </ul>	<ul> <li>The Regional Homeless Advisory Council (RHAC) will continue to convene quarterly.</li> </ul>	LAHSA	Jessica Reed
5F - Coordinate Homeless Support with LAUSD	Higher Education and Homelessness workgroup established, holding regular meetings.	<ul> <li>Continue to monitor County Measure H proceedings to ensure funding is provided to Los Angeles Unified School District (LAUSD).</li> <li>County Measure H funds are expected to be provided to LAUSD to establish Homeless Liaisons that will help to connect LAUSD students and families that are homeless or at-risk of homeless to services and housing.</li> <li>LAUSD will expand program services in SPAs 2, 4, 5, 6, 7, &amp; 8 where the Pupil Service and Attendance (PSA) Counselors will add a day of service in each of the Lead Agencies. The expansion will include increasing days working with the Family CES, but also outreach to the Youth CES one day a week.</li> </ul>	CAO, CLA	CAO: Meg Barclay; CLA: Jack Reef

Strategy	Status Q3 Quarterly Performance Report	Next Steps	Dept.	Lead
6A - Co-Locate Homeless Services Within Homeless Storage Facilities & Create New Facilities	<ul> <li>LAHSA is working with the city on the following projects that will offer storage, hygiene and support services. All projects are recommended for funding in the FY 2018-19 Prop HHH Project Expenditure Plan.</li> <li>1. CD 2 Storage and Navigation Center at Sherman Way. This project is in pre-design phase, current design provides 66 bins, portable restrooms and showers, and offices for co-locating services. Formal approvals are in process.</li> <li>2. CD 8- Navigation Center design finalized. The facility will provide 200 bins plus 90-day storage, three offices, hygiene services and laundry. According to Los Angeles Bureau of Engineering (BOE) the California Environmental Quality Act (CEQA) analysis should be completed by June 2018 and construction starts in July 2018.</li> <li>3. CD 15- Storage at San Pedro This project is in the pre-design phase. The current design shows the facility will have 165 bins plus 90-day storage and co-locating offices. BOE is hiring a consultant and working on CEQA approval. The Coastal Commission will be included in approving the site.</li> </ul>	The goal for Q4 is to continue to research sites for navigation centers in other council districts.	LAHSA, CAO	LAHSA: Apryle Brodie; CAO: Bernyce Hollins, Ramon Soto
6B - Establish Citywide Safe Parking Program		<ul> <li>LAHSA is working with Council District 2 to launch a safe parking site in Q4.</li> <li>Identify additional safe parking sites.</li> </ul>	LAHSA	Becky Gross
6C - Establish Citywide Mobile Shower and Public Restroom System	<ul> <li>LAHSA released an RFP on March 15th to procure a service provider for FY18-19 to oversee the ReFresh Spot. The proposals are due April 13, 2018. The quality review approval will begin May 2018, and the contract will start July 1, 2018.</li> <li>The current ReFresh Spot pilot program is temporarily closed to remove the temporary rental hygiene trailer and office guard shack and prepare for the permanent trailers, which include a combination shower/restroom trailer, a restroom-only trailer, and a laundry trailer. The ReFresh Spot will reopen in Q4.</li> </ul>	<ul> <li>Release an RFP to select a new provider for the contracting period beginning July 1, 2018. The current provider is funded through June 30, 2018.</li> </ul>	LAHSA	Apryle Brodie

Strategy	Status Q3 Quarterly Performance Report	Next Steps	Dept.	Lead
6D - Identify Public Land for Homeless Facilities	<ul> <li>At this time, funding for the establishment of a navigation center on Manchester Avenue in Council District 8 has been approved as part of the Prop HHH 2017-18 PEP. This facility is in design.</li> <li>The 2018-19 PEP, pending Mayor and Council approval, includes recommended funding for two navigation centers as follows: Sherman Way in Council District 2 and San Pedro Harbor Police Station in Council District 15. In addition the 2018-19 PEP includes funding for a women's bridge housing facility on Gardner Street in Council District 4.</li> <li>Finally, a temporary housing facility has been funded with non Proposition HHH monies at El Pueblo Lot 5. This facility is under construction.</li> <li>The City is in the preliminary stages of evaluating other City-owned sites for feasibility for homeless facilities.</li> </ul>	<ul> <li>The goal by the end of Q4 2017-18 is for the Prop HHH PEP to be approved by Council and the Mayor, authorizing the City to begin design of the Sherman Way and San Pedro sites in Council Districts 2 and 15 respectively.</li> <li>The El Pueblo Lot 5 facility will have been substantially completed by June 30, 2018 with full completion expected in July 2018.</li> <li>Complete review of site feasibility of the other sites identified by motion in Council Districts 2, 5, 9, 10 and 13 by the end of Q4 FY 2017-18.</li> </ul>	CAO	Bernyce Hollins, Ramon Soto, Jaqueline Wagner, Blair Miller
6E - Evaluate Homeless Navigation Centers	• This is a report back strategy regarding the feasibility of creating a navigation center model in the city. The report is complete and was presented to the Homeless Strategy Committee and the Homelessness and Poverty Committee in October 2017.	Report described in Strategy is complete.	LAHSA	Apryle Brodie
6F - Expand Access to Public Restrooms	<ul> <li>The Department of Recreation and Parks (RAP) has expanded maintenance services at 15 Council District-identified locations. This expanded maintenance provides two dedicated maintenance staff from 1pm – 5pm.</li> <li>The 24-Hour Public Access at Venice Beach and expanded access after hours at other locations is on standby until the Los Angeles Municipal Code (LAMC) 63.44 can be amended to extend operational hours.</li> <li>Expanded access through mobile pit stop pilot program (CF 17-1092) in five Council Districts beginning in March.</li> </ul>	The Department of Recreation and Parks (RAP) continues to work with City partners to make 24-hour restroom at Venice Beach operational.	RAP	RAP: Jimmy Kim
7A - Shelter System Personnel Need for Bridge Housing Conversion	Report back completed. Metrics to be tracked under Strategy 70.	• Report back completed. Metrics to be tracked under Strategy 7O.	LAHSA	Jeffrey Proctor

Strategy	Status Q3 Quarterly Performance Report	Next Steps	Dept.	Lead
7B - Expand Rapid Re- Housing	RRH providers which will assist in supporting providers, give opportunities to improve service delivery and give guidance on best practices.  • RRH Domestic Violence and Intimate Partner Violence (DV-IPV) pilot Learning Community (LC) occurred on 04/03/18 in Q3. LAHSA has received feedback from DV providers regarding the pilot and provided support as needed, and addressed any questions and concerns. During the LC discussions around identifying the unique issues that DV-IPV participants experience, resources specific to DV and IP were shared within the LC.  • LAHSA will begin RRH learning communities for all LAHSA-funded	programs administered by LAHSA. Through assessment of data and with feedback from providers identify ways in which program requirements can be changed to improve	LAHSA	Charisse Mercado
7C - Expand Adaptive Reuse for Homeless Housing	Report back pending.	Report back pending.	HCID	Helmi Hisserich

Strategy	Status Q3 Quarterly Performance Report	Next Steps	Dept.	Lead
7D - Using Public Land for Affordable and Homeless Housing	<ul> <li>AHOS Round 1 As part of the FY 2016-17 budget and the City's Comprehensive Homeless Strategy, the Mayor and Council launched the Affordable Housing Opportunity Sites Initiative (AHOS) Round 1 and approved 8 potential sites (12 parcels) for affordable and homeless housing. As of the end of Q3 2017 18: <ul> <li>developers have been identified for 6 sites and there are signed Exclusive Negotiating Agreements (ENAs);</li> <li>2 remaining sites are still being evaluated by the respective Council offices.</li> <li>AHOS Round 2</li> <li>HCID issued an RFP for four sites HCID anticipates making recommendations to Council by the end of Q4 2017-18.</li> <li>HCIDLA Public Land Development Program</li> <li>In FY2016-17 HCIDLA created Public Land Development Program for Affordable Housing. Since April 2016, HCIDLA has issued 7 RFPs for 49 properties including 12 properties that are part of the AHOS program described above. As of December 2017, HCIDLA signed Exclusive Negotiating Agreements with developers for 34 City Owned properties. As of Q3, 3 Developers have signed Disposition and Development Agreements, and 8 projects with approved term sheets have applied for HHH funding.</li> </ul> </li> </ul>	(AHOS) Round 3 and initiate due diligence for sites that have received Council motions.	CAO, HCID	CAO: Jacqueline Wagner, Blair Miller; HCID: Helmi Hisserich, Dianne Mattingly
7E - Annualize Joint Affordable & Homeless Housing Reports	<ul> <li>HCID is in the process of enhancing its proprietary data system - Housing Information Management System (HIMS). This enhancement will improve HCID's ability to report on homeless units.</li> </ul>		HSC, LAHSA	HSC: Meg Barclay, Dora Huerta, Ben Winter; LAHSA: Juhyun Sakota; HCID: Grace Benedicto, Emmanuel Yuen

Strategy	Status Q3 Quarterly Performance Report	Next Steps	Dept.	Lead
7F - Linkage Fee Nexus Study	<ul> <li>The Affordable Housing Linkage Fee (AHLF) ordinance became effective on February 17, 2018. No fee is currently in effect.</li> <li>HCID has begun the stakeholder outreach process to help develop an expenditure plan for the linkage fee proceeds from the Housing Impact Trust Fund (HITF).</li> </ul>	<ul> <li>The linkage fee will begin phase-in in June 2018, at which time 1/3 of the full fee amount will be in effect.</li> <li>During this quarter, City Planning will continue to coordinate with the Department of Building and Safety (DBS) to prepare an implementation guide. In addition, HCID will report to the City Council with an expenditure plan for the Housing Impact Trust Fund (HITF).</li> </ul>	DCP	Matthew Glesne, Cally Hardy
7G - Implement Existing & Recommend New CEQA Zoning Reforms	<ul> <li>Strategic Growth Council Grant – SB 743 Transition:         <ul> <li>The Governor's Office of Planning and Research released the proposed comprehensive CEQA Guidelines update in November 2017. Among other things, this update includes proposed updates related to analyzing transportation impacts pursuant to SB 743.</li> <li>The Natural Resources Agency is currently receiving comments, and plans to release the final guidelines in fall 2018.</li> <li>The Department of City Planning (DCP) is actively working on preparation to implement the SB 743 Transition and is conducting stakeholder outreach.</li> <li>Please also refer to Strategy 7Q for related exercises that will also result in CEQA efficiencies and incentives for affordable housing, including permanent supportive housing.</li> </ul> </li> </ul>	Continue work on SB 743 transition.	DCP	Matthew Glesne, Cally Hardy
	<ul> <li>As of March 31, 2018, the Housing Authority of the City of Los Angeles (HACLA) Homeless Incentive Program (HIP) has received 254 inquiries, of which 237 are being processed towards potential unit approval and/or incentive issuance.</li> <li>HACLA participated in the Income Property Management Expo on March 13, 2018 at the Pasadena Convention Center to provide information to owners of available incentives through the program.</li> </ul>	Assist 363 additional individuals/families with move-in costs.	HACLA	Carlos VanNatter, Ryan Mulligan

Strategy	Status Q3 Quarterly Performance Report	Next Steps	Dept.	Lead
7I - Regional Coordination of LA City & County Housing Authorities	<ul> <li>HACLA has an existing executed interagency agreement with the Housing Authority of the County of Los Angeles (HACoLA).</li> <li>HACLA has sent a draft interagency agreement for the Housing Authority of the City of Long Beach (HACLB) to present to their attorney. HACLA reached out to the Compton Housing Authority and is pending a response.</li> <li>In addition, HACLA is currently working with LAHSA to develop uniform forms and standards to determine chronic homelessness.</li> </ul>	the City of Long Beach (HACLB). Meet with Compton	HACLA	Carlos VanNatter, Ryan Mulligan
7J - Housing Choice Vouchers for Permanent Supportive Housing	<ul> <li>HACLA released a Project Based Voucher (PBV) Notice of Funding Availability (NOFA) on March 29th, 2018. This will make 500 vouchers available for PBV and/or HUD-Veterans Affairs Supportive Housing (HUD-VASH) PBV.</li> </ul>	<ul> <li>Award 500 vouchers to developers through the Project Based Voucher (PBV) Notice of Funding Availability (NOFA) release.</li> </ul>	HACLA	Carlos VanNatter, Ryan Mulligan
7K - Development of Second Dwelling Units Pilot Program			DCP	Matthew Glesne, Cally Hardy
7L - Establish Planning and Zoning Policy on Homeless Micro Units	Consolidated under Strategy 7Q.	Consolidated under Strategy 7Q.	DCP	Matthew Glesne, Cally Hardy
	Consolidated under Strategy 7Q.	Consolidated under Strategy 7Q.	DCP	Matthew Glesne, Cally Hardy

Strategy	Status Q3 Quarterly Performance Report	Next Steps	Dept.	Lead
7N - Evaluate Youth Housing Needs	<ul> <li>HACLA continues to include Transitional Aged Youth (TAY) as one of the targeted populations in its NOFAs for PBV program. HACLA continues to receive referrals through DCFS for Section 8 Vouchers for TAY.</li> <li>HACLA has 8 Project-based buildings with approximately 109 units targeting TAY households. HACLA was awarded 14 PBV units for TAY to come online April 2019, 25 PBV units for TAY coming October 2019, and another 25 PBV units for TAY coming 06/2020.</li> </ul>	HACLA continue to track Transitional Aged Youth (TAY) referrals in its Section 8 and PBV programs.	HACLA	Carlos VanNatter, Ryan Mulligan
	<ul> <li>Programs awarded funding through the Fall 2017 CES Expansion RFP began operations in February of 2018. This included three (3) new awardees operating Crisis and Bridge Housing programs in the City of Los Angeles. These contracts created 62 new Interim Housing beds within the City.</li> <li>Bridge Housing for Women RFP funding decisions were made in February 2018, with 4 programs awarded funding. 3 programs are located within the City of Los Angeles, creating 95 new beds of Bridge Housing for Women within the City. Contracts were issued, with April 1st start dates.</li> <li>LAHSA held a Bidder's Conference January 29th for the Crisis and Bridge Housing Capital Costs RFP. This RFP will award over \$5 million in capital costs to be applied towards the creation of new Interim Housing facilities (site acquisition, construction, etc.). 3 applications for projects within the City of Los Angeles were received. Final funding recommendations will be made in May 2018.</li> </ul>	<ul> <li>Contracts start for additional Bridge housing beds for women funded by Measure H.</li> <li>Issue funding recommendations for the Crisis and Bridge Housing Capital Costs RFP.</li> </ul>	CAO, CLA, LAHSA	CAO: Meg Barclay; CLA: Jack Reef; LAHSA: Jeff Proctor

Strategy	Status Q3 Quarterly Performance Report	Next Steps	Dept.	Lead
7P - Study Shared Housing Programs	<ul> <li>Shared housing has been implemented within LAHSA-funded rapid rehousing programs. Programs are using a multitude of approaches including larger congregate settings to apartments with roommate agreements. LAHSA has done polling with its adult rapid re-housing providers around the use of shared housing and found that in a sample of providers approximately 40% of participants moving into permanent housing were in a shared housing setting.</li> <li>The Hilton foundation funded two pilots: one with HOPICS to expand the implementation of shared housing with more property owners, and one with LA Family Housing to create a mobile application to assist in matching potential roommates. Additionally, the City of LA funded a pilot with SHARE! to expand the number of houses that they can provide shared housing opportunities in.</li> </ul>	permanent housing exits that are within a shared housing setting.  • LAHSA will complete a report regarding current use of shared housing and potential future improvement and potential for further implementation.	LAHSA	Paul Duncan

this number may fluctuate as pre-application reviews are conducted).

Strategy	Status Q3 Quarterly Performance Report	Next Steps	Dept.	Lead
7Q - Support House LA Initiative	<ul> <li>Reporting on strategies 7L, 7M, 8A, 8B and 8C is now consolidated under this strategy.</li> <li>Permanent Supportive Housing (PSH) Ordinance: During this quarter, the PSH Ordinance was heard by the Homelessness and Poverty Committee on January 17, and the Planning and Land Use Management Committee on February 13 and March 6. The Department worked with the Committees to report back on areas of concern, and incorporate amendments. The City Council unanimously adopted the PSH Ordinance on April 11, 2018.</li> <li>Density Bonus Ordinance: During this quarter, DCP held multiple internal working group meetings with DCP staff to identify initial ordinance concepts. The Department continues to conduct research and identify draft concepts for inclusion in the draft ordinance.</li> <li>TOC Guidelines: The Transit Oriented Communities (TOC) Guidelines became effective on September 22, 2017. DCP continues to process applications under the new TOC Guidelines. As of the end of the third quarter, nine discretionary cases had been approved, accounting for 341 total units, of which 231 are affordable (61 ELI units, 68 VLI units, and 102 LI units). An additional 42 TOC cases had been filed, accounting for 2,221 total units, of which 514 are affordable (190 ELI units, 113 VLI units, and 203 LI units). DCP has also conducted preliminary reviews for an additional 68 projects, which have proposed a total of 3,060 units, including 512 affordable units (note that</li> </ul>	Permanent Supportive Housing (PSH) Ordinance: Begin implementation of the PSH Ordinance, which will become effective in May 2018.      Density Bonus Ordinance: Prepare a draft ordinance and begin work on associated environmental document.	DCP	Matthew Glesne, Cally Hardy

Strategy	Status Q3 Quarterly Performance Report	Next Steps	Dept.	Lead
7R - Expand Access to Flexible Housing Programs	<ul> <li>The County Flexible Housing Program (FHP) provides up to approximately \$18,000 per year, per person assisted (\$1,500/month/person, including \$1,050 for rent and \$450/month for supportive services).</li> <li>The County Health Agency must serve County healthcare recipients, persons in areas that are not accessible to a County health facility are typically not eligible for this program.</li> <li>As of March 31 2017: 46% of FHP-assisted households are within the City of Los Angeles (1,356 of 2,973 County-wide).</li> </ul>	• Report back pending.	CAO, CLA	CAO: Meg Barclay CLA: Ivania Sobalvarro
7S - Preservation of Affordability Covenants	<ul> <li>Outreach to Identified Property Owners, Preservation Transactions, and Workouts: The initial contact phase of the property owner outreach initiative was completed.</li> <li>Conduct Financial &amp; Non-Financial Transactions to Extend or Preserve At-Risk Affordable Housing:</li> <li>HCID extended the affordability of a 65-unit property with an expiring Community Redevelopment Agency Los Angeles (CRA/LA) in Q3.</li> </ul>	<ul> <li>Execute a contract for At-Risk Affordable Housing Tenant Outreach and Education Services (AAHTOES).</li> <li>Housing Committee approval of report back with recommendations to fund at-risk affordable housing preservation programs.</li> <li>Continue working with properties that can yield financial and non-financial transactions to extend or preserve at-risk affordable housing.</li> </ul>	HCID	Ed Gipson, Lemono Lott

Strategy	Status Q3 Quarterly Performance Report	Next Steps	Dept.	Lead
7T - Homeless Prevention and Diversion Programs	<ul> <li>In March 2018, LAHSA facilitated an on – boarding session which provided an overview of prevention and diversion programs, including identifying what is prevention/diversion, expectations of providers, services provided, and an additional webinar to discuss HMIS.</li> <li>LAHSA will launch a pilot program called Solid Ground which targets families living within the zip code of 91405, in partnership with LA Family Housing and New Economics for Women. This program will provide prevention services to 80-100 families who reside within that zip code.</li> <li>Youth Reconnection Program (YRP) is a family intervention program that gives the opportunity to strengthen and build relationships with an adult. The fundamental goal of this program is to reduce the amount of time a youth experiences homelessness by connecting or reconnecting them with friends or family and strengthening those relationships that will essentially lead to housing stability.</li> <li>ICLC has been awarded to contract legal services and will be providing support to those enrolled in prevention diversion programs. They are also working with our capacity building department to schedule a series of legal trainings for our providers.</li> </ul>		HACLA, LAPD, LAHSA	HACLA: Carlos VanNatter, Ryan Mulligan; LAPD: Dominic Choi; LAHSA: Jeanette Robbins
8A - Analyze City-Wide Zoning for Homeless Housing	Consolidated under Strategy 7Q.	Consolidated under Strategy 7Q.	DCP	Matthew Glesne, Cally Hardy
8B - Review Transfer of Floor Area Rights (TFAR), Greater Downtown Housing Incentive Area (GDHIA), & Density Bonus Programs for Homeless Housing Inclusions	Consolidated under Strategy 7Q.	Consolidated under Strategy 7Q.	DCP	Matthew Glesne, Cally Hardy
8C - Revise Parking and Trip Credit Guidelines for Homeless Housing	Consolidated under Strategy 7Q.	Consolidated under Strategy 7Q.	DCP	Matthew Glesne, Cally Hardy

- Number of participants placed in un-subsidized bridge or competitive

-Number of participants placed in subsidized transitional job 400 / 352 /

-Number of participants placed in un-subsidized bridge or competitive

• Current performance for LA:RISE 3.0 County Measure H Funds

(Metric Goal / Actual Performance / % of Goal)
-Number of participants enrolled 400 / 352 / 88%.

employment 150 / 64 / 42%.

employment 200 / 46 / 23%.

88%.

Strategy	Status Q3 Quarterly Performance Report	Next Steps	Dept.	Lead
8D - Reestablish Mello Act Guidance	<ul> <li>DCP continues to collaborate with the City Attorney's Office, HCID, Council District 11, and parties originally involved in a 2000 Settlement Agreement concerning the City's implementation of the Mello Act.</li> <li>On-going discussions have begun to set parameters, methodologies, and procedures on how to achieve desired outcomes.</li> <li>A working draft ordinance is now being prepared for further discussion.</li> </ul>	Continue work on draft ordinance to be released for public comment.	DCP	Matthew Glesne, Cal Hardy
9A - Employ Homeless Adults by Supporting Social Enterprise		LA:RISE 3.0 has a goal of 100% placement into transitional subsidized jobs by end of Q4.	EWDD	Donny Brooks

Strategy	Status Q3 Quarterly Performance Report	Next Steps	Dept.	Lead
9B - City Recruitment, Training and Hiring Process for Homeless/Recently Homeless	<ul> <li>The Targeted Local Hire Program has been operational since February 2017. As of March 31, 2018, there are: <ul> <li>4,990 applicants in the applicant pool, with 1,146 indicating they have experienced homelessness.</li> <li>27 City departments and bureaus have hired or have conditional offers now pending to 276 candidates, with 41 of these candidates indicating they have experienced homelessness.</li> <li>9 application sites located around the City where candidates who have been assessed for job readiness can submit an application for the Program.</li> <li>42 referral agencies (16 City WorkSource Centers and 26 community organizations or agencies providing job preparation and readiness services) that assess job readiness and refer candidates to an application site.</li> <li>Monthly orientations and supervisor briefings are being held.</li> <li>Another job pathway has been added for Animal Care Technician.</li> </ul> </li> </ul>	<ul> <li>Create City Recruitment Process for Homeless/Recently Homeless.</li> <li>Continue identifying and assessing opportunities to include additional City job classifications for hire through the Program.</li> <li>Pending the establishment of the new paygrade for Animal Care Tech Assistant, create plan of action to incorporate new job pathway on all Program materials and processes.</li> <li>"No Wrong Door" Informational Campaign:         <ul> <li>Create Spanish versions of the "No Wrong Door" documents.</li> <li>Work with GSD to create window decals with "No Wrong Door" logos to be placed at Homeless Help Desk and Personnel Department Building.</li> <li>Implement "No Wrong Door" campaign in the Personnel Department.</li> </ul> </li> </ul>	EWDD, Personnel	EWDD: Donny Brooks; Personnel: William Weeks
9C - Employment Development Programs for Homeless Youth	<ul> <li>During FY 17-18, LA:RISE has recruited 220 homeless youth that are currently enrolled in transitional subsidized jobs.</li> <li>The EWDD is also implementing the second year of the Performance Partnership Pilot (P3) regional approach which aligns funding/resources from state, county and other local partners to the newly procured 14-center YouthSource system and increases resources to probation, foster care, homeless, and other transitional age youth. A strategic plan was developed and released in July 2017 that includes recommendations for system alignment and resource sharing.</li> </ul>	Goals for the number of homeless youth to be served by the system need to be established.	EWDD, LAPD	EWDD: Donny Brooks; LAPD: Dominic Choi

Strategy	Status Q3 Quarterly Performance Report	Next Steps	Dept.	Lead
9D - Centralized Homeless Donation Coordination in LA County	• A joint report from the Chief Legislative Analyst (CLA) and City Administrative Officer (CAO) pending before the Homelessness and Poverty Committee includes a recommendation to request the City Attorney to prepare and present an Ordinance to establish the Homeless Services and Financial Assistance Trust Fund to accept gifts, contributions, donations and bequests to the City to support homeless services, however this recommendation was received and filed.	• Report back pending.	CAO, CLA	CAO: Meg Barclay; CLA: Ivania Sobalvarro
9E - Homelessness Prevention for Former Foster Care Youth	• See strategies 9A and 9C.	<ul> <li>Assess 8,000 young adults, predominately high school dropouts, foster, probation and homeless (75 percent disconnected youth) through YouthSource System and Performance Partnership Pilot (P3)to increase educational, career, social well-being, and housing outcomes.</li> <li>Goals for the number of foster care youth have not been established.</li> <li>The P3 working collaborative meets quarterly at the LA Chamber of Commerce.</li> </ul>	EWDD, LAHSA, HSC	EWDD: Donny Brooks; LAHSA: Will Lehman; HSC: Meg Barclay, Jack Reef, Lisa Salazar
9F - Expand Youth Homeless Services	families.	<ul> <li>Launch Youth Family Reconnection (YFR) with eight YFR providers.</li> <li>Facilitate cross-training between CES for Youth (YCES) lead agencies and colleges and universities to strengthen their connections.</li> <li>Support the Homeless Youth Forum of Los Angeles to plan and execute a launch event promoting the first inaugural Youth Empowerment Forum, planned for Fall 2018.</li> <li>Continue to support state and federal legislation that supports or increases housing and services for youth experiencing homelessness.</li> </ul>	LAHSA	Will Lehman

Strategy	Status Q3 Quarterly Performance Report	Next Steps	Dept.	Lead
9G - Emergency Shelter for Homeless Individuals with Pets	<ul> <li>Staffing changes have temporarily delayed these efforts.</li> <li>Cost estimates are being gathered related to the portable kennels outlined in the strategy. It is expected that these kennels will be used for emergencies including winter shelters.</li> </ul>	<ul> <li>The Department is in the process of hiring a replacement Assistant General Manager who will be responsible for continuing the efforts of this program.</li> </ul>	Animal Services	MeLissa Webber
9H - Proposals to Assist Homeless Individuals and Their Pets	<ul> <li>The Department is continuing its efforts to widen the scope of services available at the Pet Services Center.</li> <li>The amendments to the mobile vet contracts to allow reimbursement for vaccines will be completed upon the hire of the newly appointed Administrative Assistant General Manager.</li> </ul>	<ul> <li>The contract amendments will be completed and mobile vet contractors will be reimbursed for providing vaccines to pets belonging to persons experiencing homelessness.</li> </ul>	Animal Services	MeLissa Webber
9I - Employment Development for Homeless Individuals with Pets	<ul> <li>LAHSA and EWDD have identified several barriers that people experiencing homelessness with pets may experience. In order to address these barriers there are certain data we are gathering.</li> <li>Data is still being collected, LAHSA and EWDD need to convene collaborators and gather additional information from other departments such as Department of Disability, in order to obtain additional feedback and collaborate on the implementation of this strategy.</li> </ul>	Use data gathered to establish goals.	EWDD, LAHSA	EWDD: Donny Brooks; LAHSA: Jeanette Robbins
9J - Social Impact Financing/Pay for Success	<ul> <li>The social impact financing component of this strategy has so far proven to not be feasible due to the related financial liabilities and impact on the General Fund.</li> <li>For LA:RISE 3.0, a pay for success financial component exists for program participants that provides financial incentives to recognize employment milestones.</li> </ul>	LA:RISE program.	EWDD	Donny Brooks
9K - Women's Homelessness - Domestic Violence	• Funding to support the analysis was successfully rolled over to the current fiscal year from FY 2016-2017 with action by City Council. LAHSA is awaiting allocation of these funds from HCID through Amendment 9, after which LAHSA will execute its contract with Downtown Women's Center, who is subcontracting with USC for statistical analysis.	• Pending funding distribution and contract execution, the gaps analysis will be underway.	LAHSA, HCID, DV Task Force	LAHSA: Jessica Reed; HCID: Darryl Booker; DV Task Force: Dadine Shimoji

Strategy	Status Q3 Quarterly Performance Report	Next Steps	Dept.	Lead
9L - Women's Homelessness Employment Development	<ul> <li>EWDD is implementing the LA:RISE program that has a partnership with the Downtown Women's Center to provide employment specifically to women experiencing homelessness. The LA:RISE partnership as a whole, has served 240 women to date since July 1, 2017.</li> <li>In addition, EWDD has identified a total of 1,649 women that are enrolled with the workforce development system (JobsLA.org database), since July 1, 2016, with the barrier of homelessness identified, that have received or are receiving some level of employment services that may include case management, training and/or subsidized work experience, which includes LA:RISE.</li> <li>LAHSA and EWDD hosted a collaborative meeting last year with community partners to share the strategy, provide an overview of data elements compiled by both LAHSA and EWDD, and to obtain feedback.</li> <li>EWDD and LAHSA still need to reconvene a partner collaborative meeting to regroup and compile updates.</li> </ul>	Goals for the number of homeless women to be served by the workforce development system have not been established.	EWDD, LAHSA	EWDD: Donny Brooks; LAHSA: Jeanette Robbins
10A - Full Funding for Affordable Housing Trust Fund	<ul> <li>See also Strategy 10D.</li> <li>422 HCID-financed affordable housing units completed in Q3.</li> </ul>	• See Strategy 10D.	CAO, CLA	CAO: Meg Barclay; CLA: Jack Reef
	• Separate account established by HCID for City-funded homeless services.	• The City continues to work to identify funds for services.	CAO, CLA	CAO: Meg Barclay; CLA: Jack Reef
10C - Augment Supportive Housing Loan Fund & New Generation Fund	• Fund was augmented in Q1. No additional funding added in Q3.	• Continue support for the City's Supportive Housing Loan Fund (SHLF).	CAO, CLA	CAO: Meg Barclay; CLA: Jack Reef
10D - New Funding Programs and Guidelines	• Round 2 of the 2017-2018 Prop HHH Call for Projects, which closed on March 5, 2018, received 11 project funding requests, totaling \$78,255,000. There are 512 total units, 395 of which are PSH units.	<ul> <li>Recommend projects for the FY 2018-19 PSH Loan</li> <li>Program Project Expenditure Plan (PEP).</li> <li>Compile and analyze public comments on the draft 2018-2019 Prop HHH PSH Loan Program Regulations, which will then go to the City Council and Mayor for approval. This will be in preparation for the July 2018 Call for Projects as specified in the Prop HHH implementation timeline.</li> </ul>	HCID	Tim Elliott
10E - CAO and CLA Report on Desired Strategies	CAO and CLA will track strategies' progress and performance.	Ongoing.	CAO, CLA	CAO: Meg Barclay; CLA: Jack Reef

Strategy	Lead Agency	Strategy-Specific Metric	Q1 FY 2017-18	Q2 FY 2017-18	Q3 FY 201-2018	Headline Metrics	Notes
3A - Standardize First Responder Training for Homeless	LAHSA	Number of persons placed in permanent housing through	N/A	N/A	2	Number placed in	
		contact with HOPE Team	1975	19/7		permanent housing	
	LAHSA	Number of persons placed in temporary housing through	N/A	N/A	16	Number placed in temporary	
		contact with HOPE Team		14/1	10	housing	
	LAPD	Number of housing referrals to Los Angeles Homeless	N/A	N/A	391		
		Services Authority (LAHSA)	ļ		l		
	LAPD	Number of housing referrals to other agencies	N/A	N/A	121	ļ	
	LAPD	Number of service referrals to Los Angeles Homeless	N/A	N/A	2	1	
	LAPD	Services Authority (LAHSA)	1/0	21/0		<del></del>	
	LAPD	Number of service referrals to other agencies  Percent of HOPE Officers with MHIT Training	N/A 95%	N/A 95%	2 91%		
	LAPD	Number of officers Citywide having completed Mental	Q1 HOPE Officers: 12	Q2 HOPE Officers: 1			
	LAPO	Health Intervention Training	Q1 Officers Citywide:	Q2 Officers	Q3 HOPE Officers: 11	İ	
	1	Treater intervention training	170	Citywide:166	Q3 Officers		į
	Ţ		Total Officers To Date:	Total Officer To Date:	Citywide:170		
			1564	1743	Total to Date: 1913		
3B - Develop Encampment Engagement Protocol	BOS	Amount of hazardous materials collected (lbs) (Federal		-			
		definition)	6979*	6274	6004		
	BOS	Amount of hazardous materials collected (lbs) (California					
		definition, includes human waste)	17683	16312	18080		
	BOS	Impoundments from noticed clean ups	513	683	843		
	BOS	Impoundments from un-noticed clean ups	440	700	888		
	BOS	Number of encampments	978	1078	1731		
	BOS	Number of persons placed in temporary housing	N/A	N/A	N/A	Number placed in temporary	Data not yet available.
			N/A	N/A	IN/A	housing	
3D - Expansion of Jail In-Reach	LAPD	Number of people discharged to temporary housing					Reporting period for this information is biannual. The
			N/A	251	N/A (Bi-annual)	housing	"Q1" data covers Q3-Q4 of FY 2016-17. The "Q2" data
			.,	-51	1771 (21 4111441)		covers Q1-Q2 of FY 2017-18. Next data will be available
							in Q4.
	LAPD	Number of persons identified in custody experiencing					Reporting period for this information is biannual. The
		homelessness	5496	3597	N/A (Bi-annual)		"Q1" data covers Q3-Q4 of FY 2016-17. The "Q2" data
							covers Q1-Q2 of FY 2017-18. Next data will be available
	LAPD	Number of persons in custody entered into CES or provided			-		in Q4. Reporting period for this information is biannual. The
	LAPU	a referral by a service provider					"Q1" data covers Q3-Q4 of FY 2016-17. The "Q2" data
	1	a referral by a service provider	579	1412	N/A (Bi-annual)		covers Q1-Q2 of FY 2017-18. Next data will be available
							in Q4.
	LAPD	Number of persons in custody interviewed by a service					Reporting period for this information is biannual. The
		provider					"Q1" data covers Q3-Q4 of FY 2016-17. The "Q2" data
			263	418	N/A (Bi-annual)		covers Q1-Q2 of FY 2017-18. Next data will be available
							in Q4.
3E - Integration with County Health Sobering Centers	LAHSA	Number of clients placed in permanent housing upon			N/A		Data not yet available.
		discharge from a sobering center	N/A	N/A	N/A	permanent housing	
	LAHSA	Number of clients placed in temporary housing upon	21/2	21/2	A1/A	Number placed in temporary	Data not yet available.
	<b> </b>	discharge from sobering center	N/A	N/A	N/A	housing	
		<u> </u>					

Strategy	Lead Agency	Strategy-Specific Metric	Q1 FY 2017-18	Q2 FY 2017-18	Q3 FY 201-2018	Headline Metrics	Notes
4A - Strengthen CES Technology, Staffing & Standardization	LAHSA	Average length of stay in crisis/bridge housing	32	85	69		
	LAHSA	Length of time from assessment to housing match	137	118	Avg: 227 Med: 149 Range: 25-657		
	LAHSA	Need and acuity level of persons obtaining permanent housing	Score 1-3 (1,023) Score 4-7 (2,527) Score 8+ (2,759)	Score 1-3 (664) Score 4-7 (2,070) Score 8+ (2,235)	Score 1-3 (166) Score 4-7 (422) Score 8+ (528) (Average is 8)		
	LAHSA	Number of households screened and matched to a housing resource through CES	51*	89*	47		
	LAHSA	Number of households that have moved into housing	2407*	1932*	1517	Number placed in permanent housing	
	LAHSA	Number of households who have increased their income by source of income	3825*	3746*	3586	Number who gain employment or enroll in vocational training/education	
	LAHSA	Percentage of persons that retain housing for 12 months	95%	90%	97%	Number who retain housing from the date of placement	
4E - Supportive Services Standards for Subsidized Housing	HACLA	Number of agencies providing supportive services according to HACLA's definition and quality standards	7	N/A (Biannual)	7	Expansion of supply of affordable and homeless housing	Data reported biannually; next data will be available in Q3.
4F - Integration and Strengthening of Family and TAY CES	LAHSA	Average length of stay in crisis/bridge housing (days)	29	80	145.8		
	LAHSA	Housing retention over the following year	100%	98%	98%	Number who retain housing from the date of placement	
	LAHSA	Length of time from assessment to housing match (days)	N/A	N/A	N/A		Data not yet available.
	LAHSA	Length of time from housing match to actual housing move- in (days)	N/A	N/A*	N/A		Data not yet available.
	LAHSA	Number of families receiving diversion services that do not end up accessing homeless services through diversion efforts	N/A	N/A	N/A		Data not yet available.
	LAHSA	Number of families receiving prevention services through CES in order to stabilize and maintain existing housing	411	524	468	Number who are prevented from becoming homeless or being discharged into homelessness	
	LAHSA	Number of households that receive services from multiple systems	N/A	N/A	N/A		Data not yet available.
	LAHSA	Number of matches being made from one SPA to another	N/A	N/A	N/A		Data not yet available.
	LAHSA	Number of referrals being made from one population system to another	N/A	N/A	N/A		Data not yet available.
	LAHSA	Number of TAY screened and matched to a housing resource through CES	2*	9*	10		
	LAHSA	Number of TAY who have moved into housing	184	175	131	Number placed in permanent housing	

Strategy	Lead Agency	Strategy-Specific Metric	Q1 FY 2017-18	Q2 FY 2017-18	Q3 FY 201-2018	Headline Metrics	Notes
	LAHSA	Percentage of families who were able to successfully prevent imminent homelessness	87%	44%	70%	Number who are prevented from becoming homeless or being discharged into homelessness	
6B - Establish Citywide Safe Parking Program	LAHSA	Number of people connected to CES and permanently housed	0	1	0	Number placed in permanent housing	
	LAHSA	Number of people connected to CES as measured by a new VI-SPDAT survey through the parking program	7	8	11		
	LAHSA	Number of people served	18	17	49	Number placed in temporary housing	
7B - Expand Rapid Re-Housing	LAHSA	Days from program entry into Housing	215	103	103		
	LAHSA	Increase in income from all sources	N/A	N/A	404	Number who gain employment or enroll in vocational training/education	Reporting on this metric began in Q3.
	LAHSA	Number placed in Permanent Housing	500	609	418	Number placed in permanent housing	
	LAHSA	Percent retaining housing after 12 months	N/A	N/A	99%	Number who retain housing from the date of placement	Reporting on this metric began in Q3.
	LAHSA	Total participants enrolled	2760*	1695*	1492		
7D - Using Public Land for Affordable and Homeless Housing	CAO	Number of sites assessed	34	29	50		
	CAO	Number of sites identified for affordable housing development	8	0	3	Expansion of supply of affordable and homeless housing	
7G - Implement Existing & Recommend New CEQA Zoning Reforms		Number of projects that take advantage of the various CEQA streamlining measures, including the number of total units, affordable housing units and homeless housing units	3 projects with 917 units, 139 restricted affordable	N/A (Biannual)	N/A (Biannual)	Expansion of supply of affordable and homeless housing	Data reported biannually; next data will be available in Q3.
	DCP	Reductions in development timeframes for projects	N/A	N/A	N/A		Data not yet available.
7H - Facilitate Utilization of Federal Housing Subsidies	HACLA	Number of Landlord Housing Incentive Payment (HIP) inquiries	720	329	254		
		Number of landlords receiving incentive payment	497	312	237	Number placed in permanent housing	
7K - Development of Second Dwelling Units Pilot Program		Number of second dwelling units approved upon adoption of City second dwelling unit ordinance	2,081 applications, 631 permits issued	2,349 permits, 1,566 additional applications	926 permits, 1,143 additional applications	Expansion of supply of affordable and homeless housing	Q1 data reported was to-date; Q2 data provides total permits to date and additional applications submitted in Q2. Q3 provides new permits issued in Q3 and additional applications submitted in Q3.

Strategy	Lead Agency	Strategy-Specific Metric	Q1 FY 2017-18	Q2 FY 2017-18	Q3 FY 201-2018	Headline Metrics	Notes
70 - Expanding Emergency Shelter and Improving Access	LAHSA	Average length of stay in shelter	28	90	75		
	LAHSA	Percent of adults exiting bridge housing to permanent housing	43%	50%	34%	Number placed in permanent housing	The performance target for bridge housing is 50% for families and 80% for individuals and youth.
	LAHSA	Percent of participants that see an increase in income	10%	12%	9%	Number who gain employment or enroll in vocational training/education	
	LAHSA	Percent shelter and bridge housing utilization	N/A	N/A	N/A		Data not yet available.
7S - Preservation of Affordability Covenants	HCID	Number of at-risk properties and units preserved through Financial & Non-Financial Transactions	15	0	65	Expansion of supply of affordable and homeless housing	
	HCID	Number of owners outreached regarding extending affordability covenants or renewal of housing assistance contracts	2 Owners (70 Units) FY 17-18 Q 1	5 Owners (50) FY 17-18 Q 2	0		
	HCID	Number of tenants living in at-risk properties educated about their tenant rights, responsibilities and options when an affordability covenant and/or rental assistance contract is at-risk of expiration or termination	N/A	N/A	N/A	Number who are prevented from becoming homeless or being discharged into homelessness	Data not yet availablecontract being renewed.
9A - Employ Homeless Adults by Supporting Social Enterprise	EWDD	Number of individuals recruited	278	98*	273		
	EWDD	Number of participants placed in transitional jobs program and co-enrolled in WIOA	278	98*	273		
	EWDD	Number of people placed in competitive employment	20	34*	56	Number who gain employment or enroll in vocational training/education	
	EWDD	Participants provided with retention supports after social enterprise job experience	20	34*	56		
9B - City Recruitment, Training and Hiring Process for Homeless/Recently Homeless	EWDD/ Personnel	Number of individuals recruited	729	922	1146		
	EWDD/ Personnel	Number of participants placed in transitional jobs program and co-enrolled in WIOA	N/A	N/A	N/A		Data not yet available.
	EWDD/ Personnel	Number of people placed in competitive employment	15	23	41	Number who gain employment or enroll in vocational training/education	
	EWDD/ Personnel	Participants provided with retention supports after social enterprise job experience	N/A	N/A	N/A		Data not yet available.
9C - Employment Development Programs for Homeless Youth		Number of participants placed in transitional jobs program and co-enrolled in WIOA	112	50*	58		
	EWDD	Number of individuals recruited	112	82*	88		
	EWDD	Number of people placed in competitive employment	N/A	N/A	22		
	EWDD	Participants provided with retention supports after social enterprise job experience	N/A	N/A	22		
DE - Homelessness Prevention for Former Foster Care Youth	LAHSA	Number of youth housed or connected with services	N/A	N/A	N/A		Data not yet available.

Strategy	Lead Agency	Strategy-Specific Metric	Q1 FY 2017-18	Q2 FY 2017-18	Q3 FY 201-2018	Headline Metrics	Notes
9I - Employment Development for Homeless Individuals with	EWDD	Number of individuals recruited	N/A	N/A	N/A		Data not yet available.
Pets	EWDD	Number of participants placed in transitional jobs program and co-enrolled in WIOA	N/A	N/A	N/A		Data not yet available.
	EWDD	Number of people placed in competitive employment	N/A	N/A	N/A		Data not yet available.
	EWDD	Participants provided with retention supports after social enterprise job experience	N/A	N/A	N/A		Data not yet available.
9L - Women's Homelessness - Employment Development	EWDD/ LAHSA	Number of women employed	64*	82*	107	Number who gain employment or enroll in vocational training/education	
	EWDD/ LAHSA	Number of women enrolled experiencing homelessness who are unemployed (or who do not report earned income)	543*	211*	177		
10A - Full Funding for Affordable Housing Trust Fund	CAO/CLA/ HCID	Permanent Housing Units Created	316	387	422	Expansion of supply of affordable and homeless housing	
		Bonds issued for permanent supportive housing and facilities for persons experiencing homelessness	\$89,083,314	N/A (Annual)	N/A (Annual)	Expansion of supply of affordable and homeless housing	Bond issuances reported annually.

Strategy	Lead	Strategy-Specific Metric	Metrics at Q1 FY 2017-18	Metrics at Q2 FY 2017-18	Metrics at Q3 FY 2017-18
Expansion of supply of affordable and homeless housing			A CHANGE OF		
		Number of agencies providing supportive services according to HACLA's			
4E - Supportive Services Standards for Subsidized Housing	HACLA	definition and quality standards	7	N/A**	7
7D - Using Public Land for Affordable and Homeless Housing	CAO	Number of sites identified for affordable housing development	8	0	3
		Number of projects that take advantage of the various CEQA streamlining			
		measures, including the number of total units, affordable housing units and	3 projects with 917 units,	]	
7G - Implement Existing & Recommend New CEQA Zoning Reforms	DCP	homeless housing units	139 restricted affordable	N/A**	N/A**
					926 permits,
	ì	Number of second dwelling units approved upon adoption of City second	631 permits issued,	2,349 permits,	1,143 additional application
7K - Development of Second Dwelling Units Pilot Program	DCP	dwelling unit ordinance	2,081 applications	1,566 additional applications	1,145 additional application
		Number of at-risk properties and units preserved through Financial & Non-			
7S - Preservation of Affordability Covenants	HCID	Financial Transactions	15	o	65
10A - Full Funding for Affordable Housing Trust Fund	CAO/CLA/HCID	Permanent Housing Units Created	316	387	422
		Bonds issued for permanent supportive housing and facilities for persons	¢90 092 214	N/A**	N/A**
10A - Full Funding for Affordable Housing Trust Fund	CAO/CLA/HCID	experiencing homelessness	\$89,083,314	N/A	N/A**
Number placed in permanent housing					
		Number of persons placed in permanent housing through contact with HOPE			
3A - Standardize First Responder Training for Homeless	LAPD	Team	N/A	N/A	2
4A - Strengthen CES Technology, Staffing & Standardization	LAHSA	Number of households that have moved into housing	2407*	1932*	1517
4F - Integration and Strengthening of Family and TAY CES	LAHSA	Number of TAY who have moved into housing	184	175	131
6B - Establish Citywide Safe Parking Program	LAHSA	Number of people connected to CES and permanently housed	0	1	0
7B - Expand Rapid Re-Housing	LAHSA	Number placed in Permanent Housing	500	609	418
7H - Facilitate Utilization of Federal Housing Subsidies	HACLA	Number of landlords receiving incentive payment	497	312	237
70 - Expanding Emergency Shelter and Improving Access	LAHSA	Percent of adults exiting bridge housing to permanent housing	43%	50%	34%
Number placed in temporary housing	***				
		Number of persons placed in temporary housing through contact with HOPE			
3A - Standardize First Responder Training for Homeless	LAHSA	Team	N/A	N/A	16
3D - Expansion of Jail In-Reach	LAPD	Number of people discharged to temporary housing	N/A	251	N/A
6B - Establish Citywide Safe Parking Program	LAHSA	Number of people served	18	17	49
Number who are prevented from becoming homeless or being discharged into homelessness					
		Number of families receiving prevention services through CES in order to stabilize		i es	
4F - Integration and Strengthening of Family and TAY CES	LAHSA	and maintain existing housing	411	524	468
		Percentage of families who were able to successfully prevent imminent			
4F - Integration and Strengthening of Family and TAY CES	LAHSA	homelessness	87%	44%	70%
Number who Retain Housing from Date of Placement			22 E 1 - 1 - 1 - 1 - 1 - 1	ti arras	
A - Strengthen CES Technology, Staffing & Standardization	LAHSA	Percentage of persons that retain housing for 12 months	95%	90%	97%
4F - Integration and Strengthening of Family and TAY CES	LAHSA	Housing retention over the following year	100%	98%	98%
7B - Expand Rapid Re-Housing	LAHSA	Percentage of persons that retain housing for 12 months	N/A	N/A	99%
Number who gain employment or enroll in vocational training/education					ESTATUTE TO THE PARTY OF THE PA
4A - Strengthen CES Technology, Staffing & Standardization	LAHSA	Number of households who have increased their income by source of income	3825*	3746*	3586
7B - Expand Rapid Re-Housing	LAHSA	Increase in income from all sources	N/A	N/A	404
70 - Expanding Emergency Shelter and Improving Access	LAHSA	Percent of participants that see an increase in income	10%	12%	9%
9A - Employ Homeless Adults by Supporting Social Enterprise	EWDD	Number of people placed in competitive employment	20	34*	56
, , , , , , , , , , , , , , , , , , , ,	EWDD/				
9B - City Recruitment, Training and Hiring Process for Homeless/Recently Homeless	Personnel	Number of people placed in competitive employment	6*	10*	16

#### Notes

<sup>\*</sup>Figure revised since release of Q2 report.

<sup>\*\*</sup>Data not available on a quarterly basis.

Abbreviation	Full Name
AAHTOES	At-Risk Affordable Housing Tenant Outreach and Education Services
ACM	Active Contract Management
ADU	Accessory Dwelling Unit
AHLF	The Affordable Housing Linkage Fee
AHOS	Affordable Housing Opportunity Sites Initiative
BOE	Los Angeles Bureau of Engineering
CAO	City Administrative Officer
CD	Council District
CEQA	California Environmental Quality Act
CES	Coordinated Entry System
CLA	Chief Legislative Analyst
CoC	Continuum of Care
CRA/LA	Community Redevelopment Agency Los Angeles
CSD	Custody Services Division
DBS	Los Angeles Department of Building and Safety
DCFS	Los Angeles County Department of Children and Family Services
DCP	Los Angeles Department of City Planning
DHS	Los Angeles County Department of Health Services
DV	Domestic violence
DV-IPV	Intimate Partner Violence
ELI	Extremely Low Income
ENAs	Exclusive Negotiating Agreements
EWDD	Los Angeles Economic and Workforce Development Department
FHP	Flexible Housing Program
HACLA	Housing Authority of the City of Los Angeles
HACLB	Housing Authority of the City of Long Beach
HACoLA	Housing Authority of the County of Los Angeles
HCID	Los Angeles Housing and Community Investment Department
HIMS	Housing Information Management System
HIP	Homeless Incentive Program
HITF	Housing Impact Trust Fund
HMIS	Homeless Management Information System
HOPE	Homeless Outreach and Proactive Engagement
HOPICS	Homeless Outreach Program Integrated Care Systems
HUD	Department of Housing and Urban Development
HUD-VASH	HUD-Veterans Affairs Supportive Housing
HYFLA	Homeless Youth Forum of Los Angeles
ICLC	Inner City Law Center
	Service Prioritization Decision Assistance Tool (Justice involved)
LA RISE	Los Angeles Los Angeles Regional Initiative for Social Enterprise
LADOT	Los Angeles Department of Transportation
LAFD	Los Angeles Fire Department
LAHSA	Los Angeles Homeless Services Authority
LAMC	Los Angeles Municipal Code
	Los Angeles Police Department
LASD	Los Angeles County Sheriff's Department

Abbreviation	Full Name
LAUSD	Los Angeles Unified School District
LC	Learning Community
LI	Low Income
MHIT	Mental Health Intervention Training
NOFA	Notice of Funding Availability
OPLA	Own a Piece of Los Angeles
Р3	Performance Partnership Pilot
PBV	Project Based Voucher
PEP	Project Expenditure Plan
PSA	Pupil Service and Attendance
PSH	Permanent Supportive Housing
RAP	The Department of Recreation and Parks
RFP	Request for Proposals
RHAC	Regional Homeless Advisory Council
RRH	Rapid Re-Housing
SHLF	Supportive Housing Loan Fund
SPA	Service Planning Area
SRS	Scopes of Required Services
SSG HOPICS	Special Service Groups Homeless Outreach Program Integrated Care Systems
TAY	Transitional aged Youth
TOC	Transit Oriented Communities
VLI	Very Low Income
YCES	Coordinated Entry System for Youth
YFR	Youth Family Reconnection
YHDP	Youth Homelessness Demonstration Program
YRP	Youth Reconnection Program