

## TRANSMITTAL

0220-05151-0062

TO  
Homelessness and Poverty Committee

DATE  
11-19-2018

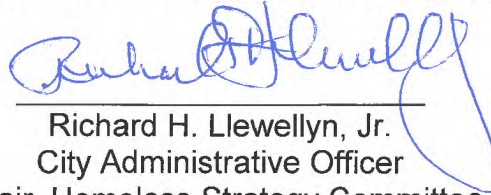
COUNCIL FILE NO.  
15-1138-S1

FROM  
CAO

COUNCIL DISTRICT  
ALL

At its meeting on November 15, 2018, the Homeless Strategy Committee (HSC) considered the Comprehensive Homeless Strategy Quarterly Performance Report for the First Quarter of Fiscal Year 2018-19.

The report is hereby transmitted to the Homelessness and Poverty Committee and recommended to be received and filed inasmuch as no action is requested at this time.



Richard H. Llewellyn, Jr.  
City Administrative Officer  
Chair, Homeless Strategy Committee

**CITY OF LOS ANGELES**  
**INTER-DEPARTMENTAL CORRESPONDENCE**

Date: November 9, 2018

To: Honorable Members of the Homeless Strategy Committee

From: Richard H. Llewellyn, Jr., City Administrative Officer  fr

Subject: **Comprehensive Homeless Strategy – Quarterly Performance Report  
Fiscal Year 2018-19 First Quarter**

Attached is the Comprehensive Homeless Strategy (CHS) Fiscal Year 2018-19 First Quarter Quarterly Performance Report (QPR). This report provides the quarterly CHS metrics data and highlights key accomplishments.

Some of the accomplishments described include:

- Continued implementation of Proposition HHH (Strategy 10D);
- State of California Homeless Emergency Aid Program and;
- The A Bridge Home program.

This QPR provides data for 60 metrics across 16 strategies.

REPORT FROM

## OFFICE OF THE CITY ADMINISTRATIVE OFFICER

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Date: November 9, 2018

CAO File No. 0220-05151-0061  
Council File No. 15-1138-S1  
Council District: All

To: Richard H. Llewellyn, Jr., City Administrative Officer

From: Meg Barclay, Homeless Coordinator



Subject: **Comprehensive Homeless Strategy – Quarterly Performance Report Fiscal Year 2018-19 First Quarter (July 1 – September 30, 2018)**

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### SUMMARY

This is the City's Comprehensive Homeless Strategy (CHS) Fiscal Year (FY) 2018-19 first quarterly performance report (Q1 QPR) for your review and submission to the Homeless Strategy Committee. This report highlights key accomplishments, new State funding through the Homeless Emergency Aid Program (HEAP), the A Bridge Home program status, and metrics data.

### DISCUSSION

#### Key Accomplishments

The status and next steps for each individual strategy are provided in Attachment 1. Key accomplishments in Q1 are discussed below.

- Proposition HHH (Prop HHH) Second Year Implementation (FY 2017-2018) (Strategies 6A and 10D)
  - Prop HHH bonds in the amount of \$311,672,673 were issued in Q1: \$238,515,511 to finance 24 Permanent Supportive Housing Loan Program projects with 1,517 housing units, of which 1,242 are supportive, and \$37,720,183 to finance 22 Facilities Program projects, including four (4) City-sponsored projects.
  - In September 2018, the Housing and Community Investment Department's (HCID) FY 2018-19 Prop HHH Permanent Supportive Housing Loan Program Round One Call for Projects recommendations were considered by the Proposition HHH Citizens and Administrative Oversight Committees and recommended for City Council Approval. These recommendations included a total commitment of \$174,405,750 for 1,295 total units, 750 of which are supportive.
- Affordable and Supportive Housing Production
  - HCID financed 167 supportive units. Construction was completed on 10 supportive units and 232 affordable units (not funded through Prop HHH) (Strategy 10A).
  - The Transit Oriented Communities (TOC) Guidelines (Strategy 7Q) became effective in September 2017, and the Department of City Planning has been processing

applications under these guidelines since Q2 of FY 2017-18. In Q1, an additional 44 new TOC cases were filed. There are now a total of 5,597 pending units, 986 of which are affordable.

- The Department of City Planning continues to implement the state Accessory Dwelling Unit (ADU) standards (Strategy 7K). To date, 4,307 permits have been issued. An additional 2,259 applications were received in Q1.

### Homeless Emergency Aid Program

In June 2018, the State of California announced the establishment of the Homeless Emergency Aid Program (HEAP), a \$500 million block grant program designed to provide direct assistance to cities and Continuums of Care across the state to address the homeless crisis. Under the program, the City of Los Angeles received an allocation of \$85,013,607. On September 10, 2018, the Mayor and Council approved recommendations to designate the Homeless Strategy Committee (HSC) as the oversight committee for the funds and the City Administrative Officer (CAO) as the grant administrator (C.F. 18-0628). The CAO submitted the City's application on September 12, 2018. The next Quarterly Performance Report will provide the status of HEAP program commitments and expenditures.

### A Bridge Home

The Mayor's Office and the City Administrative Officer (CAO) continue to convene a weekly working group of City staff, including the City Attorney's Office, the Chief Legislative Analyst, the Los Angeles Homeless Services Authority, Public Works Bureau of Engineering, General Services, Building and Safety, and Fire, to explore options to use temporary structures (e.g., trailers, large tension membrane structures, etc.) to more quickly establish interim housing facilities, according to alternative health and safety standards, designed to streamline shelter development while ensuring safety standards are maintained.

The Mayor and Council allocated \$20,000,000 to the Crisis and Bridge Housing Fund in the 2018-19 Adopted Budget to establish temporary crisis and bridge housing facilities. The goal of this fund is to add 50 to 100 new beds per Council District. Additionally, \$10,000,000 was included in the Unappropriated Balance (Homeless Services Program) to augment sites that exceed the \$1.33 million limit per Council District set by the Crisis and Bridge Housing Fund. \$45 million was also allocated within the HEAP Grant, adding an additional \$3 million per council district for crisis and bridge housing facilities.

The first site opened at the El Pueblo Historical Monument on September 10, 2018, providing 45 new bridge housing beds. Funding has also been approved to begin construction of the next two sites: the Schrader Boulevard site in Council District 13 (70 beds), and the Veterans Affairs West Los Angeles Campus in Council District 11 (100 beds). As of September 30, 2018, 16 motions representing 22 additional sites in 13 Council Districts have been introduced requesting assessments as potential Bridge Home sites.



## CHS Metrics

The CHS metrics framework was approved in June 2017 (C.F. 15-1138-S25). The framework is comprised of strategy-level and headline metrics.

139 strategy-specific metrics were identified across all of the CHS strategies. 84 metrics across 22 strategies were scheduled to report data on or before FY 2018-19 Q1 (some of which were added since the metrics framework was approved). Departments report that data for 18 of these metrics are not yet available. An additional 6 metrics are not reported this quarter since they are reported on a biannual or annual basis. Therefore, Q1 data is available for 60 metrics across 16 CHS strategies. Attachment 2 provides this strategy-level data. Fourth quarter data from FY 2017-18 (Q4) is provided for reference. Attachment 3 summarizes strategy-level data by headline metrics.

Data associated with each headline metric is summarized as follows:

- Expansion of supply of affordable and homeless housing:
  - Ten (10) non-Prop-HHH-funded supportive housing units were completed this quarter. 242 HCID-financed affordable units were completed, up from 175 last quarter. (Strategy 10A)
- Number placed in permanent housing:
  - A total of 884 persons and 1,804 households have been placed in permanent housing through interactions with Los Angeles Homeless Services Authority (LAHSA) contractors and as a result of the Housing Authority of the City of Los Angeles's (HACLA) Homeless Incentive Program (Strategies 3A, 4A, 4F, 6B, 7B, and 7H). This is a decrease from Q4 in the number of persons (963) but an increase in the number of households (1,664).
    - LAHSA attributes the decrease to a lag in data reporting in the first quarter.
  - Of all adults exiting bridge housing, 28 percent exited to permanent housing, slightly down from 33 percent reported in FY 2017-28 Q4 (Strategy 7O). The balance of adults exiting bridge housing in Q4 exited to temporary destinations (e.g. temporary stays with friends or family, 6 percent), to unknown destinations (e.g. those whose homelessness was resolved without additional assistance from the homeless crisis response system, 36 percent), to institutions (e.g. jail, hospital, 3 percent), or to unsheltered destinations (6 percent).
  - The median length of time from assessment to housing match increased slightly to 159 days for individuals in Q1 from 146 in FY 2018-18 Q4 (Strategy 4A). LAHSA reports that an increase in the number of interim beds in FY 2017-18 Q3, without a corresponding increase in permanent housing, may partially explain this increase.
    - The median length of time from assessment to housing match for families was 136 days in Q1 (Strategy 4F). This is the first quarter this data has been reported.
- Number placed in temporary housing:
  - 46 individuals were served through the Pilot Safe Parking Program, up from 44 individuals reported in Q4 (Strategy 6B).

- The average length of stay in crisis/bridge housing increased from 85 days in Q4 to 88 days in Q1 for individuals, but remained at 97 days for families. (Strategies 4A and 4F, respectively). The average length of stay in shelter across all programs decreased significantly from 102 to 88 days (Strategy 7O).
  - A lack of available and affordable housing inventory contributes to longer stays in shelter for both individuals and families.
  - Increased lengths of stay for individuals may be attributed to new interim beds that opened in FY 2017-18 Q1 and Q3; temporarily reducing the system-wide average length of stay during those quarters.
- Number who are prevented from becoming homeless or being discharged into homelessness:
  - 495 families received prevention services through CES in order to stabilize and maintain existing housing in Q1, up from 431 in Q4 (Strategy 4F). 66 percent of families were able to successfully retain their housing, up from 52 percent in Q4. The remaining 34 percent exited to other destinations, including unknown and/or self-resolving.
- Number who Retain Housing from Date of Placement:
  - 94 percent of persons retained housing for 12 months through efforts to strengthen CES technology, staffing and standardization, down from 98 percent in Q4. (Strategy 4A).
  - 93 percent of households retained housing over the following year through integration and strengthening of family and transition age youth CES, similar to 92 percent reported in Q4 (Strategy 4F).
- Number who gain employment or enroll in vocational training/education:
  - 1,023 households have increased their income through participation in CES (Strategy 4A), a significant decrease from 3,765 in Q4.
    - LAHSA attributes the decrease to a lag in data reporting in the first quarter.
  - Due to a lag in data reporting at the beginning of the fiscal year, EWDD reports that 0 adults were placed in competitive employment through social enterprise (Strategy 9A), down from 78 in Q4.
  - 5 homeless adults were hired by the City of Los Angeles in Q1, down from 16 in Q4 (Strategy 9B).
  - 44 women were employed through homeless women's employment development, down from 135 in Q4 (Strategy 9L). EWDD reports that this is also due to a lag in data reporting at the beginning of the fiscal year.
  - 9 percent of emergency shelter participants saw an increase in income, identical to the Q3 rate (Strategy 7O).

#### Attachments

1. Comprehensive Homeless Strategy First Quarter (Q1) Status Summary by Strategy
2. Comprehensive Homeless Strategy First Quarter (Q1) Metrics – Strategy-level Report
3. Comprehensive Homeless Strategy First Quarter (Q1) Metrics – Headline Summary
4. Index of Abbreviations

Strategy	Status Q1 Quarterly Performance Report	Next Steps	Dept.	Lead
3A - Standardize First Responder Training for Homeless	<ul style="list-style-type: none"> <li>The Los Angeles Police Department (LAPD) continues to deliver Mental Health Intervention Training (MHIT) for all officers citywide.</li> <li>Percent of HOPE Officers with MHIT training = 100%. Number of officers citywide having completed MHIT Training: Citywide = 200, Total to Date = 2209.</li> <li>The Senior Lead Officer (SLO) loans to the Homeless Outreach and Proactive Engagement (HOPE) teams continue.</li> <li>LAPD continues to collaborate with outside entities to gain a broader perspective on homelessness issues.</li> </ul>	<ul style="list-style-type: none"> <li>The Los Angeles Police Department (LAPD) remains committed to delivering Mental Health Intervention Training (MHIT) training to all field police officers. LAPD continues to deliver two MHIT training courses each four-week cycle. The on-going goal of the Department to continue providing this frequency and quality of training.</li> </ul>	LAPD	Dominic Choi, Monique Contreras
3B - Develop Encampment Engagement Protocol	<ul style="list-style-type: none"> <li>Final draft of the Los Angeles Department of Recreation and Parks (RAP) Los Angeles Municipal Code (LAMC) 63.44 protocol was completed in May 2018 and is pending City Attorney and General Manager approval.</li> <li>The development of the data management system is 90% completed pending Department of Recreation and Parks (RAP) protocols.</li> </ul>	<ul style="list-style-type: none"> <li>Complete all protocols and ordinances for field implementation by quarter's end.</li> </ul>	BOS	Steve Pedersen, Gonzalo Barriga
3C - Widen Access to First Responder Teams for Homeless	<ul style="list-style-type: none"> <li>See Strategy 3A.</li> </ul>	<ul style="list-style-type: none"> <li>See Strategy 3A.</li> </ul>	LAPD	Dominic Choi, Monique Contreras
3D - Expansion of Jail In-Reach	<ul style="list-style-type: none"> <li>Custody Services Division (CSD) successfully partners with three community based in-reach providers; Homeless Healthcare Los Angeles for the Downtown Metropolitan Detention Center, Tarzana Treatment Centers for the Valley Regional Jail, and Integrated Care Systems (HOPICS) for the 77th Regional Jail.</li> <li>In-reach services are being provided from 11 AM – 4 PM each Monday and Friday at all three regional jails.</li> </ul>	<ul style="list-style-type: none"> <li>Continue in-reach at the Metropolitan Detention Center, Valley Regional Jail, and 77th Regional Jail two days per week.</li> </ul>	LAPD	Gary Newton
3E - Integration with County Health Sobering Centers	<ul style="list-style-type: none"> <li>The San Julian Oasis project, a partnership between Los Angeles County Department of Health Services (DHS) and Los Angeles Homeless Services Authority (LAHSA) to create a recuperative care facility, is in the plan check and permitting phase. Once this phase is complete, LAHSA and DHS will finalize the contracting phase and will begin construction. LAHSA/DHS are in the final stages of selecting a general contractor for this project.</li> </ul>	<ul style="list-style-type: none"> <li>Select service provider.</li> <li>Commence demolition and construction.</li> </ul>	LAFD, LAPD, LAHSA	LAFD: Doug Zabitski; LAPD: Dominic Choi, Monique Contreras; LAHSA: Becky Gross

Strategy	Status Q1 Quarterly Performance Report	Next Steps	Dept.	Lead
4A - Strengthen CES Technology, Staffing & Standardization	<ul style="list-style-type: none"> <li>• Representative Payee: Four providers are now operating in all eight Service Planning Areas (SPAs). This is the first year that LAHSA is tracking performance data in the Homeless Management Information System (HMIS).</li> <li>• Housing Location: The program began operating on 9/12/2018 through a contract with People Assisting the Homeless (PATH).</li> <li>• CES Policies: The final evaluation policy was passed in September. The core set of Coordinated Entry System (CES) Policies (Access, Assessment, Prioritization, Matching, and Evaluation) have been approved.</li> <li>• Centralized Training Academy: The Centralized Training Academy hosted 72 trainings in Q1. The Training Instructor Request For Qualifications (RFQ) was released. Budget approval is pending for a Training Coordinator to oversee the continued expansion of the Centralized Training Academy.</li> <li>• Technical Assistance (TA): LAHSA hired five temporary recruiters in July 2018 to provide recruitment services will to CES providers until January 2019.</li> <li>• Technical Assistance Request for Proposals (RFP): Full implementation of the Core Capacity Assessment Tool (CCAT) began in September 2018. LAHSA will fund stipends to support MSW students with field placement in homeless services. Agencies are currently hiring Domestic Violence (DV) SPA Coordinators.</li> </ul>	<ul style="list-style-type: none"> <li>• Develop Violence Against Women Act (VAWA) taskforce to develop implementation and training for VAWA Policies.</li> <li>• Continue developing CES Operations Manual.</li> <li>• Develop process and protocols for each CES policy.</li> </ul>	LAHSA, HSC	LAHSA: Josh Hall; HSC: Meg Barclay, Jack Reef, Brenda Shockley
4B - Strengthen Departmental Support for Homeless Case Managers	<ul style="list-style-type: none"> <li>• Developed a systemwide and cross-population screening tool to be used by Access Points and Access Centers. This will allow for better triaging to CES without conducting a CES Triage Tool (VI-SPDAT) with every participant.</li> <li>• Currently developing diversion trainings for City departments to better understand and implement diversion techniques.</li> <li>• Solid Ground Pilot: The Prevention Pilot between LA Family Housing and New Economics for Women (NEW) began in August. Weekly meetings are being held to provide TA and triage any issues.</li> <li>• CES and Family Source Center integration: LAHSA and FSC staff have been working to develop a more robust screening/intake tool that will better identify families that need to be referred to the Family CES. This new tool has been developed and distributed to all of HCID's FSCs.</li> </ul>	<ul style="list-style-type: none"> <li>• Create a draft document of the All Population Screening Tool.</li> <li>• Review progress on the Solid Ground Pilot.</li> </ul>	LAHSA, HSC	LAHSA: Paul Duncan, José Delgado; HSC: Meg Barclay, Jack Reef, Brenda Shockley
4C - Strengthen CES Data Sharing and Tracking	<ul style="list-style-type: none"> <li>• Executed data sharing with Housing Authority of the City of Los Angeles (HACLA) for Veteran Affairs Supportive Housing (VASH) and Continuum of Care (CoC) programs and pending receipt of initial data in Q2. Data sharing with (HACoLA) pending further discussion.</li> <li>• Meeting to discuss CWMDM, AB210, and ELP, which may provide additional avenues for centralized access to data.</li> </ul>	<ul style="list-style-type: none"> <li>• Continued migration to Clarity HMIS.</li> </ul>	LAHSA, HSC, County CEO	LAHSA: Josh Hall; HSC: Meg Barclay, Jack Reef, Brenda Shockley



Strategy	Status Q1 Quarterly Performance Report	Next Steps	Dept.	Lead
4D - Discharge Data Tracking System and Planning Guidelines	<ul style="list-style-type: none"> <li>Continued migration to Clarity HMIS: remaining historical records were handed off to HMIS vendor and are in the quality review phase prior to appending to the system.</li> <li>All County departments have at least one staff with access. Currently working through access questions in working group for MCOs.</li> <li>In the process of reviewing and revising HMIS policies to more clearly define participating organizations and levels of access with Department of Housing and Urban Development (HUD) TA to gain access to HMIS.</li> <li>Meeting to discuss CWMDM, AB210, and ELP, which may provide additional avenues for centralized access to data.</li> </ul>	<ul style="list-style-type: none"> <li>Continued migration to Clarity HMIS.</li> </ul>	LAHSA	Josh Hall
4E - Supportive Services Standards for Subsidized Housing	<ul style="list-style-type: none"> <li>The working group has identified the Baseline of High Quality Supportive Services in Subsidized Housing for the various populations. These services reflect Pre housing (Outreach Services) and Post Housing Services (Housing Retention) that are tied to levels of success, goals and funding sources if applicable. The information will be sent to the Service Providers for review and input.</li> <li>To encourage participation from community partners, LAHSA convened meetings with various County and City departments on August 20, 2018 and August 22, 2018 to gather input on possible standards. The agenda for each meeting was identical. Corporation for Supportive Housing (CSH), Department of Public Health's Substance Abuse Prevention and Control (DPH SAPC), HACLA, Los Angeles County Probation Department, and LAHSA staff attended the August 20th meeting, and DHS, Department of Mental Health (DMH), HACoLA, and LAHSA staff attended the August 22nd meeting.</li> <li>LAHSA gathered input from County and City Departments and has contracted with a TA provider to help direct the formulation of the standards. LAHSA has started to share the information it has gathered with the TA provider.</li> </ul>	<ul style="list-style-type: none"> <li>Send information to the Service Providers to review and provide input.</li> <li>Schedule a date for a community forum of volunteers for input on the Baseline of High Quality Supportive Services in Subsidized Housing that was developed from the working group.</li> </ul>	HACLA, LAHSA	Ryan Mulligan

Strategy	Status Q1 Quarterly Performance Report	Next Steps	Dept.	Lead
4F - Integration and Strengthening of Family and TAY CES	<ul style="list-style-type: none"> <li>LAHSA has reviewed contract requirements for all three systems within CES (Adults, Families, and Youth) and aligned them where possible and appropriate, and developed new Scopes of Required Services (SRS) with core content that is consistent across all three populations.</li> <li>Additional regional coordination capacity has been expanded within the Youth system. With funding from Measure H, each SPA was funded for a SPA-level CES Director to support all three systems and will work to ensure that housing and services are aligned and integrated across populations at the regional level.</li> <li>Funding through Measure H in Years One and Two has created additional capacity within both the Families and Youth systems, including aforementioned expanded regional coordination.</li> <li>Access/Drop-In Center Enhancements: Measure H also funds the Homeless Youth Forum of Los Angeles (HYFLA), an advisory group comprised of young people with lived experience of homelessness. HYFLA advises LAHSA on the Youth system including program design and system strategies.</li> <li>In July 2018, LAHSA formed an internal work group to begin assessing the needs of Transitional Aged Youth (TAY) families as well as their experiences in Youth and Families CES and other parallel systems including the Department of Public Social Services (DPSS).</li> <li>To further align the three systems, LAHSA convenes a CES Policy Council to draft and approve policies for LA CES. LAHSA is now developing a CES Operations Manual of procedures that will implement these policies and ensure alignment across regions.</li> </ul>	<ul style="list-style-type: none"> <li>Release an Interim Housing RFP to expand Crisis and Bridge Housing as well as Transitional Housing for youth.</li> <li>Continue developing procedures for all three CES sub-systems to implement CES policies related to Access, Assessment, Prioritization, and Referral.</li> <li>Continue developing a framework and guidance for ensuring TAY families are optimally served jointly by the Youth and Families CES sub-systems.</li> </ul>	LAHSA	Will Lehman
5A - Establish Homelessness Coordinator	<ul style="list-style-type: none"> <li>Completed.</li> </ul>	<ul style="list-style-type: none"> <li>Completed.</li> </ul>		
5B - Establish Homeless Strategy Committee	<ul style="list-style-type: none"> <li>Completed.</li> </ul>	<ul style="list-style-type: none"> <li>Completed.</li> </ul>		
5C - Establish Regional Intergovernmental Coordination	<ul style="list-style-type: none"> <li>Identified agencies and informal working groups where elected officials and staff from the City of Los Angeles interact with elected officials and staff from other jurisdictions on homelessness issues.</li> <li>Identified key data concerning each of these agencies and working groups, such as staff and meeting schedules, to understand how the City can interact and share information.</li> <li>Identified issues that would be relevant for intergovernmental discussions.</li> </ul>	<ul style="list-style-type: none"> <li>Present list of recommendations for Intergovernmental Cooperation to the Homeless Strategy Committee for consideration.</li> </ul>	Mayor's Office, CLA, Council, Adjacent Legislative Bodies, Los Angeles Council of Governments	Mayor: Brenda Shockley; CLA : John Wickham; Council: Rachel Brashier
5D - Evaluate LAHSA JPA	<ul style="list-style-type: none"> <li>Staff recommended that work on this strategy be placed on hold for now.</li> <li>Recommendations regarding the LAHSA Joint Powers Authority Agreement and Composition of the LAHSA Commission may arise as the Strategy is further implemented.</li> </ul>	<ul style="list-style-type: none"> <li>On hold.</li> </ul>	HSC	Meg Barclay, Ivania Sobalvarro, Brenda Shockley



Strategy	Status Q1 Quarterly Performance Report	Next Steps	Dept.	Lead
5E - Create Regional Homelessness Advisory Council	<ul style="list-style-type: none"> <li>This strategy has been fully implemented. The Regional Homeless Advisory Council (RHAC) has been established and is holding regular meetings.</li> </ul>	<ul style="list-style-type: none"> <li>The Regional Homeless Advisory Council (RHAC) will continue to convene quarterly.</li> </ul>	LAHSA	Jessica Reed
5F - Coordinate Homeless Support with LAUSD	<ul style="list-style-type: none"> <li>Higher Education and Homelessness workgroup established, holding regular meetings.</li> </ul>	<ul style="list-style-type: none"> <li>Continue to monitor County Measure H proceedings to ensure funding is provided to Los Angeles Unified School District (LAUSD).</li> </ul>	CAO, CLA	CAO: Meg Barclay; CLA: Jack Reef
6A - Co-Locate Homeless Services Within Homeless Storage Facilities & Create New Facilities	<p>LAHSA is working with the city on the following projects that will offer storage, Hygiene and support services:</p> <ul style="list-style-type: none"> <li>CD2 Navigation Center at Sherman Way: The project group meets monthly. LAHSA will release a Navigation Request for Information (RFI) from 10/15/2018 to 11/9/2018. LAHSA is planning to release an RFP to identify a service provider in Q3. The estimated project open date is December 2019.</li> <li>CD8 Navigation Center: The project group meets monthly. LAHSA is planning to release an RFP to identify a service provider in Q3. The estimated project open date is August/September 2019.</li> <li>CD15 Navigation Center: The project group meets monthly. LAHSA will release an RFP to identify a service provider in early FY 2019-20.</li> </ul>	<ul style="list-style-type: none"> <li>Utilize the responses from the Navigation RFI to inform the development of the Navigation RFP.</li> </ul>	LAHSA, CAO	LAHSA: Heidi Wiersma; CAO: Bernyce Hollins
6B - Establish Citywide Safe Parking Program	<ul style="list-style-type: none"> <li>LAHSA is working with six council districts to explore safe parking programs in their districts.</li> </ul>	<ul style="list-style-type: none"> <li>Open at least three additional safe parking sites by the end of Q2.</li> </ul>	LAHSA	Becky Gross
6C - Establish Citywide Mobile Shower and Public Restroom System	<ul style="list-style-type: none"> <li>The ReFresh Spot soft grand opening occurred on 9/7/2018. The Spot is free and open 24/7 for showers and restroom services, 12 hours a day for laundry, and offers support services from 6am to 6pm.</li> </ul>	<ul style="list-style-type: none"> <li>Continue to track the utilization of hygiene services and increase support service referrals to the CES and other services.</li> </ul>	LAHSA	Heidi Wiersma
6D - Identify Public Land for Homeless Facilities	<ul style="list-style-type: none"> <li>City Council approved a report directing staff to evaluate the Old Children's Museum (300 N. Main St.) as a possible location for interim homeless housing. A site visit was conducted on July 9, 2018. Los Angeles Bureau of Engineering (BOE) is reviewing the site.</li> </ul>	<ul style="list-style-type: none"> <li>Construction analysis from BOE to prepare a design project budget.</li> </ul>	CAO	Bernyce Hollins, Kay Ha
6E - Evaluate Homeless Navigation Centers	<ul style="list-style-type: none"> <li>This is a report back strategy regarding the feasibility of creating a navigation center model in the City. The report is complete and was presented to the Homeless Strategy Committee and the Homelessness and Poverty Committee in October 2017.</li> </ul>	<ul style="list-style-type: none"> <li>Report described in Strategy was completed in 2017.</li> </ul>	LAHSA	Heidi Wiersma
6F - Expand Access to Public Restrooms	<ul style="list-style-type: none"> <li>The 24-hour Public Access at Venice Beach is activated. Restrooms are staffed with one (1) armed security, one (1) gardener caretaker, and one (1) special program assistant from 10:00 p.m.-6:30 a.m.</li> <li>The Pit Stop Pilot Program now operates in 11 locations. The Venice Pit Stop opened in July 2018. In addition to the original 8 locations, three new locations opened in Q1.</li> </ul>	<ul style="list-style-type: none"> <li>Monitor the pilot program at Venice.</li> <li>Extend and continue the Pit Stop Pilot Program.</li> </ul>	RAP, Board of Public Works (BPW), CAO	RAP: Jimmy Kim BPW: Raoul Mendoza CAO: Elyse Matson
7A - Shelter System Personnel Need for Bridge Housing Conversion	<ul style="list-style-type: none"> <li>Report back completed. Metrics to be tracked under Strategy 70.</li> </ul>	<ul style="list-style-type: none"> <li>Report described in Strategy is complete. Metrics to be tracked under Strategy 70.</li> </ul>	LAHSA	Jeffrey Proctor

Strategy	Status Q1 Quarterly Performance Report	Next Steps	Dept.	Lead
7B - Expand Rapid Re-Housing	<ul style="list-style-type: none"> <li>• LAHSA conducting in-depth outreach calls with Rapid Re-Housing (RRH) Providers todiscuss and clarify questions providers had regarding Scope of required services, new documentation forms, or concerns.</li> <li>• LA RISE Pilot: Continued to work collaboratively with RRH partners, REDF, Social Enterprises and Los Angeles Economic and Workforce Development Department (EWWDD) to continue to get referrals for the pilot. On August 14, LAHSA hosted a re-launch of the pilot and invited RRH providers, REDF and Social Enterprises.</li> <li>• RRH Learning Communities: RRH Learning Communities continue to provide support to RRH providers. The latest was themed tenant screening and housing retention barriers.</li> <li>• DV-IPV Learning Communities: Continue to meet monthly. LAHSA DV Coordinators and RRH Coordinators are continuing to meet monthly with DV-IPV Pilot providers to provide support and guidance. The next few learning communities will be focusing on Direct Line staff and how these learning communities can provide staff support in the work that they do.</li> <li>• RRH Boot Camp scheduled for November 8 and 9, 2018.</li> </ul>	<ul style="list-style-type: none"> <li>• Strategy implementatin is ongoing</li> </ul>	LAHSA	Charisse Mercado
7C - Expand Adaptive Reuse for Homeless Housing	<ul style="list-style-type: none"> <li>• Report back pending.</li> </ul>	<ul style="list-style-type: none"> <li>• Report back pending.</li> </ul>	HCID	Helmi Hisserich
7D - Using Public Land for Affordable and Homeless Housing	<ul style="list-style-type: none"> <li>• In FY 2015-16, Los Angeles Housing and Community Investment Department (HCID) initiated a Public Land Development program to expand affordable housing. As of Q1 FY 2018-19, the portfolio includes 49 properties. HCID did not enter into any new exclusive negotiating agreements (ENAs) with affordable housing developers during Q1 FY 2018-19, but has entered into two Disposition and Development Agreements (DDAs), at 18447 Sherman Way and 4314 W. Adams Blvd.</li> <li>• Affordable Housing Opportunity Sites (AHOS): In FY 2017-18 the CAO and HCID developed a joint approach to implementing the AHOS Program. Joint Results of the AHOS initiative are described below.</li> <li>• AHOS Round 1: Eight potential sites (12 parcels) were approved for affordable and homeless housing. There are sis signed ENAs and two of signed DDAs. There are two sites for which developers have not yet been selected.</li> <li>• AHOS Round 2: In May 2018, HCID completed the selection process for four sites.</li> <li>• AHOS Round 3: that an RFQ/P will be issued for three sites by the Q4.</li> </ul>	<ul style="list-style-type: none"> <li>• CAO will finalize due diligence for potential affordable housing sites and work with CLA to issue motion to release RFQ/P. CAO will support HCIDLA in issuing the RFQ/P for these sites, likely in Q3 FY 2018-19.</li> <li>• HCID will issue RFPs for new developments as publicly owned sites become available.</li> <li>• HCID will continue to enter into Exclusive Negotiation Agreements with selected affordable housing developers and will negotiate Disposition and Development Agreements in a timely manner in order to meet projects' financing timelines.</li> </ul>	CAO, HCID	CAO: Jacqueline Wagner, Blair Miller; HCID: Helmi Hisserich, Dianne Mattingly

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7E - Annualize Joint Affordable & Homeless Housing Reports	<ul style="list-style-type: none"> <li>HCID is in the process of enhancing its proprietary data system, Housing Information Management System (HIMS). This enhancement will improve HCID's ability to report on homeless units.</li> </ul>	<ul style="list-style-type: none"> <li>Report back pending.</li> </ul>	HSC, LAHSA	HSC: Meg Barclay, Dora Huerta, Ben Winter; LAHSA: Juhyun Sakota
7F - Linkage Fee Nexus Study	<ul style="list-style-type: none"> <li>The Affordable Housing Linkage Fee (AHLF) ordinance began phasing in on June 18, 2018. Development projects submitted on or after that date, but prior to December 20, 2018, are subject to 1/3 of the applicable linkage fee amount.</li> <li>The Housing and Community Investment Department (HCID) continued the stakeholder outreach process and development of an expenditure plan for the Housing Impact Trust Fund (HITF).</li> <li>The Department of City Planning continues to coordinate implementation with the Department of Building and Safety (LADBS) to ensure all staff are fully trained.</li> </ul>	<ul style="list-style-type: none"> <li>Continue implementation of the Affordable Housing Linkage Fee (AHLF) and development of the expenditure plan.</li> </ul>	DCP	Matthew Glesne, Cally Hardy
7G - Implement Existing & Recommend New CEQA Zoning Reforms	<ul style="list-style-type: none"> <li>Strategic Growth Council Grant – SB 743 Transition: New Transportation Impact Study Guidelines, which will result in a shift of how transportation impacts are measured and is expected to facilitate the development of transit-oriented projects, is anticipated to be completed in under one year. In addition, the Natural Resources Agency released a new draft of the proposed comprehensive CEQA Guidelines update in July 2018. This update includes proposed updates related to analyzing transportation impacts pursuant to SB 743. The Natural Resources Agency is currently receiving comments, and plans to release the final guidelines in fall 2018.</li> <li>The Department is actively working on preparation to implement the SB 743 Transition and is conducting stakeholder outreach.</li> </ul>	<ul style="list-style-type: none"> <li>Continue work on SB 743 transition to new guidelines.</li> </ul>	DCP	Matthew Glesne, Cally Hardy
7H - Facilitate Utilization of Federal Housing Subsidies	<ul style="list-style-type: none"> <li>As of September 30, 2018, Homeless Incentive Program (HIP) has received 79 inquiries; 198 holding fee and 80 move-in assistance payments have been processed towards potential unit approval and/or incentive issuance.</li> <li>HACLA hosted a booth at the Apartment Association, California Southern Cities (AACSC) 50th Annual Rental Housing Trader Show on September 20, 2018 to recruit landlords.</li> <li>HACLA participated in the 2018 Congress of Neighborhoods event at City Hall on September 22, 2018. In addition to hosting a table at the event, HACLA participated in a panel discussion on "Government Programs to Combat Homelessness."</li> </ul>	<ul style="list-style-type: none"> <li>Assist 300 individuals/families with move in costs to reach goal of assisting 1200 individuals/families for FY 2018-19.</li> <li>Implement housing location assistance to help facilitate the lease up process in matching available HIP units to eligible applicants.</li> </ul>	HACLA	Carlos VanNatter, Ryan Mulligan



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7I - Regional Coordination of LA City & County Housing Authorities	<ul style="list-style-type: none"> <li>HACLA is pending a response from the Housing Authority of the City of Long Beach (HACLB) in regards to the final draft of the interagency agreement.</li> <li>HACLA sent a draft interagency agreement to Compton Housing Authority on June 7, 2018. HACLA is pending a response from Compton HA.</li> <li>HACLA continues to work with LAHSA to develop standardized forms to determine chronic homelessness.</li> </ul>	<ul style="list-style-type: none"> <li>Execute interagency agreement with HACLB and Compton Housing Authority.</li> </ul>	HACLA	Carlos VanNatter, Ryan Mulligan
7J - Housing Choice Vouchers for Permanent Supportive Housing	<ul style="list-style-type: none"> <li>Three Permanent Supportive Housing Project Based Voucher (PBV) projects completed construction, executed Housing Assistance Payment (HAP) contracts, and began leasing up: Mosaic Gardens at Westlake – 63 units/target population: Homeless and Chronically Homeless (CH); El Segundo Apartments - 40 units/25 VASH PBV and 15 PSH PBV; 127th Street Apartments – 40 units/CH individuals.</li> <li>HACLA also executed an Agreement to enter into a Housing Assistance Payment (AHAP) contracts for 3 projects: McCadden Plaza Youth Housing, SP7, and Casa Del Sol. These projects will provide 149 PBV units targeting Homeless, CH, CH TAY, and VASH.</li> </ul>	<ul style="list-style-type: none"> <li>The next HACLA Notice of Funding Availability (NOFA) will be issued by late October – early November.</li> </ul>	HACLA	Carlos VanNatter, Ryan Mulligan
7K - Development of Second Dwelling Units Pilot Program	<ul style="list-style-type: none"> <li>The City continues implementation of the new state Accessory Dwelling Unit (ADU) standards (AB 2299 and SB 1069), which have significantly increased the ability of residents to build and convert existing structures to ADUs. In this quarter, a total of 1,113 ADU permits were issued and an additional 910 applications were received, bringing the total number of permits issued since the City has begun implementing the new standards in January 2017 to 5,413 ADU permits.</li> <li>While state law is now in effect, the City is pursuing the adoption of its own, more tailored ADU ordinance. This ordinance is intended to apply the new state laws to the development and conversion of ADUs within the City, but adds additional regulation governing their allowable size and location. The draft ordinance, as amended by the Planning and Land Use Management (PLUM) Committee, includes several provisions that differ from the City Planning Commission's (CPC) recommended ordinance and were not considered by the CPC. For that reason, the PLUM Committee referred the ordinance back to the CPC for further consideration. The CPC considered the revised ordinance on July 12, 2018, at which time the Commission continued the item to a later date and requested a report-back on several areas of concern.</li> </ul>	<ul style="list-style-type: none"> <li>The Accessory Dwelling Unit (ADU) Ordinance, along with the Department's report-back to the CPC, was reconsidered by the City Planning Commission on October 11, 2018. On November 29th, 2018, the CPC will continue their consideration to allow Planning Staff to respond to comments and conduct additional analyses relative to hillside regulations. After consideration by the CPC, the ordinance will move back to the PLUM Committee and City Council for consideration and adoption.</li> </ul>	DCP	Matthew Glesne, Cally Hardy
7L - Establish Planning and Zoning Policy on Homeless Micro Units	<ul style="list-style-type: none"> <li>Consolidated under Strategy 7Q.</li> </ul>	<ul style="list-style-type: none"> <li>Consolidated under Strategy 7Q.</li> </ul>	DCP	Matthew Glesne, Cally Hardy
7M - Reform Site Plan Review Ordinance for Homeless Housing	<ul style="list-style-type: none"> <li>Consolidated under Strategy 7Q.</li> </ul>	<ul style="list-style-type: none"> <li>Consolidated under Strategy 7Q.</li> </ul>	DCP	Matthew Glesne, Cally Hardy

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7N - Evaluate Youth Housing Needs	<ul style="list-style-type: none"> <li>HACLA continues to include TAY as one of the targeted populations in its NOFA's for PBV program. HACLA continues to receive referrals through DCFS for Section 8 Vouchers for TAY.</li> <li>HACLA executed an Agreement to enter into a Housing Assistance Payment (AHAP) contract for McCadden Plaza Youth Housing, which will provide 25 PBV units targeting homeless and chronically homeless TAY.</li> <li>HACLA has eight project-based buildings with approximately 109 units targeting TAY households. HACLA was awarded 14 PBV units for TAY to come online October 2019, 25 PBV units for TAY coming October 2019, and another 25 PBV units for TAY coming in June 2020.</li> </ul>	<ul style="list-style-type: none"> <li>Continue to track TAY referrals in Section 8.</li> </ul>	HACLA	Carlos VanNatter, Ryan Mulligan
7O - Expanding Emergency Shelter and Improving Access	<ul style="list-style-type: none"> <li>LAHSA has been working closely with HUD Technical Assistance providers to establish trainings, learning communities, program guides, and updating program standards and facility standards for the program year. In July 2018, all LAHSA funded providers received program standards and facility standards in their new 2018-2019 contracts.</li> <li>Trainings: On August 1, 2018, a Best Practices training on Bridge and Crisis Housing was led by Housing Innovations for all program managers and direct line staff.</li> <li>Bed Availability Web Application: Bi-monthly calls are held with the providers in the pilot. A referral check-in form was developed. Discussions for development have focused on including Bridge and A Bridge Home projects, as well as expanding the pilot to include all of South LA (SPA 6).</li> <li>Interim Housing Learning Communities: The first Interim Housing Learning Community occurred on August 2, 2018. Learning communities provide program managers and direct line staff an opportunity to discuss best practices and share innovative strategies.</li> <li>Kick-off events: On September 19, 2018, LAHSA led a Crisis &amp; Bridge Housing Program Kick Off meeting to bring all LAHSA funded Crisis and Bridge housing program operators together to go over the program requirements.</li> </ul>	<ul style="list-style-type: none"> <li>Winter Shelter Programs implemented.</li> <li>A Bridge Home facilities at 1533 Schrader Boulevard and the Veterans Administration West Los Angeles Campus operational.</li> </ul>	CAO, CLA, LAHSA	CAO: Meg Barclay; CLA: Jack Reef; LAHSA: Jeff Proctor

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7P - Study Shared Housing Programs	<ul style="list-style-type: none"> <li>LAHSA received a final report back from SHARE! regarding the funding from the City to create additional capacity in shared housing within the City of Los Angeles. This funding allowed SHARE! to begin working with new properties and creating opportunity for an additional 32 people to move into shared housing.</li> <li>LAHSA is finalizing implementation of new shared housing questions within HMIS to capture the full utilization of shared housing among providers.</li> <li>LAHSA is developing a data field in HMIS to capture the utilization of shared housing. With the newly created data LAHSA will be able to better track the usages of shared housing and identify the best efficacy in practice.</li> <li>LAHSA has also begun to engage with a national technical assistance provider who is interested in expanding on a shared housing toolkit and making it accessible to agencies within the community to better standardize the practice of shared housing among providers.</li> </ul>	<ul style="list-style-type: none"> <li>Obtain initial data from the HMIS system around the utilization of shared housing among rapid re-housing providers.</li> <li>Report back to the City on potential opportunities on how to expand the opportunities of shared housing.</li> </ul>	LAHSA	Paul Duncan
7Q - Support House LA Initiative	<ul style="list-style-type: none"> <li>Reporting on strategies 7L, 7M, 8A, 8B and 8C is consolidated under this strategy.</li> <li>Permanent Supportive Housing (PSH) Ordinance: The City Council unanimously adopted the PSH Ordinance on April 11, 2018, and the ordinance became effective on May 28, 2018.</li> <li>Update to Density Bonus Ordinance: The Department continues to conduct research and identify draft concepts for inclusion in the draft ordinance.</li> <li>Transit Oriented Communities (TOC) Guidelines: The Department continues to process applications under the TOC Guidelines, which became effective on September 22, 2017. <ul style="list-style-type: none"> <li>15 cases were completed this quarter, 33 have been approved to-date. These account for 1,111 total units approved to-date, of which 378 are affordable (112 ELI units, 90 VLI units, and 176 LI units).</li> <li>44 new discretionary applications were filed this quarter, 95 TOC total cases are pending, accounting for 5,597 total units, of which 986 are affordable (400 ELI units, 206 VLI units, 353 LI units, and 27 moderate units).</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Density Bonus Ordinance: Continue to identify draft concepts, conduct internal coordination, and begin preparation of draft ordinance and associated environmental document.</li> </ul>	DCP	Matthew Glesne, Cally Hardy
7R - Expand Access to Flexible Housing Programs	<ul style="list-style-type: none"> <li>The County Flexible Housing Program (FHP) provides up to approximately \$18,000 per year, per person assisted (\$1,500/month/person, including \$1,050 for rent and \$450/month for supportive services).</li> <li>The County Health Agency must serve County healthcare recipients; persons in areas that are not accessible to a County health facility are typically not eligible for this program.</li> </ul>	<ul style="list-style-type: none"> <li>Report back pending.</li> </ul>	CAO, CLA	CAO: Meg Barclay CLA: Ivania Sobalvarro



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7S - Preservation of Affordability Covenants	<ul style="list-style-type: none"> <li>• Outreach to Identified Property Owners, Preservation Transactions, and Workouts: Completed.</li> <li>• Conduct Financial &amp; Non-Financial Transactions to Extend or Preserve At-Risk Affordable Housing: FY 2016-17: Completed.</li> <li>• Minimize Tenant Displacement: At-Risk Affordable Housing Tenant Outreach and Education Services (AAHTOES): In progress. Outreach contract was signed on August 17, 2018. The contract term of one year will commence on July 1, 2018, and extend through June 30, 2019. The contractor will work closely with the HCID Affordable Housing Preservation team to provide accurate and timely information to tenants in affordable housing units that are at risk of converting to market-rate housing.</li> <li>• Affordable Housing Notice Ordinance: Pending. The State Housing and Community Development Department (HCD) will release guidance on the implementation of the new State law requirements. HCID will analyze the State law and guidance to determine the need for a proposed Notice Ordinance.</li> </ul>	<ul style="list-style-type: none"> <li>• Hold kickoff meeting with At-Risk Affordable Housing Tenant Outreach and Education Services contractor.</li> <li>• Identify at-risk properties and work closely with the contractor to target the City's preservation efforts in the most urgent areas of concern.</li> <li>• Identify and continue working with properties that can yield financial and non-financial transactions to extend or preserve at-risk affordable housing.</li> <li>• Continue to assist property owners in complying with State Notification requirements at covenant expiration or termination of rental subsidies.</li> </ul>	HCID	Ed Gipson, Lemono Lott
7T - Homeless Prevention and Diversion Programs	<ul style="list-style-type: none"> <li>• Solid Ground Pilot Program: Officially launched at the end of August.</li> <li>• Diversion Training: In September RRH coordinator attended and completed Diversion training. The training provided an in-depth examination of RRH best practices.</li> <li>• Diversion Work group: LASHA has created a Diversion work group to discuss implementation of LAHSA's allocation of Homeless Emergency Aid Program (HEAP) funds for next program year.</li> </ul>	<ul style="list-style-type: none"> <li>• Report on outcome of Solid Ground Pilot and findings from Diversion Working Group.</li> </ul>	HACLA, LAPD, LAHSA	HACLA: Carlos VanNatter, Ryan Mulligan; LAPD: Dominic Choi; LAHSA: Jeanette Robbins
8A - Analyze City-Wide Zoning for Homeless Housing	<ul style="list-style-type: none"> <li>• Consolidated under Strategy 7Q.</li> </ul>	<ul style="list-style-type: none"> <li>• Consolidated under Strategy 7Q.</li> </ul>	DCP	Matthew Glesne, Cally Hardy
8B - Review Transfer of Floor Area Rights (TFAR), Greater Downtown Housing Incentive Area (GDHIA), & Density Bonus Programs for Homeless Housing Inclusions	<ul style="list-style-type: none"> <li>• Consolidated under Strategy 7Q.</li> </ul>	<ul style="list-style-type: none"> <li>• Consolidated under Strategy 7Q.</li> </ul>	DCP	Matthew Glesne, Cally Hardy
8C - Revise Parking and Trip Credit Guidelines for Homeless Housing	<ul style="list-style-type: none"> <li>• Consolidated under Strategy 7Q.</li> </ul>	<ul style="list-style-type: none"> <li>• Consolidated under Strategy 7Q.</li> </ul>	DCP	Matthew Glesne, Cally Hardy
8D - Reestablish Mello Act Guidance	<ul style="list-style-type: none"> <li>• DCP continues to collaborate with the City Attorney's Office, HCID, Council District 11, and parties originally involved in a 2000 Settlement Agreement concerning the City's implementation of the Mello Act. On-going discussions have begun to set parameters, methodologies, and procedures on how to achieve desired outcomes. A working draft ordinance is now being prepared for further discussion.</li> </ul>	<ul style="list-style-type: none"> <li>• Continue work on draft ordinance to be released for public comment.</li> </ul>	DCP	Matthew Glesne, Cally Hardy

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9A - Employ Homeless Adults by Supporting Social Enterprise	<ul style="list-style-type: none"> <li>• The Targeted Local Hire (TLH) Program has been operational since February 2017. As of September 30, 2018:               <ul style="list-style-type: none"> <li>- There are 4,794 active applicants in the applicant pool, with a total of 1,174 indicating they have experienced homelessness.</li> <li>- During Q1 of FY 2018-19, 792 (210 experiencing homelessness) new applications were received. City departments have hired/extended offers to 64 candidates (5 experiencing homelessness).</li> <li>- There are 9 Application Sites located around the City, and 45 Referral Agencies (16 City WorkSource Centers and 26 community organizations) assess job readiness and refer candidates to an Application Site.</li> <li>- During Q1 of FY 2018-19, 56 new employees hired through the TLH Program participated in the TLH New Employee Orientation (TLH NEO).</li> </ul> </li> <li>• LA:RISE 4.0 In Progress: For FY 2018-19, the City budgeted \$2 million of City General Funds for LA:RISE to expand capacity and serve 300 new homeless individuals. Current performance: (Metric Goal / Actual Performance / % of Goal)               <ul style="list-style-type: none"> <li>- Participants enrolled: 300 / 127 / 42%</li> <li>- Participants placed in subsidized transitional job: 300 / 127 / 42%</li> <li>- Participants placed in un-subsidized bridge or competitive employment: 150 / 0 / 0%</li> </ul> </li> <li>• Current performance for LA:RISE 4.0 County Measure H Funds               <ul style="list-style-type: none"> <li>- Participants enrolled: 400 / 96 / 24%</li> <li>- Participants placed in subsidized transitional job: 400 / 96 / 24%</li> <li>- Participants placed in un-subsidized bridge or competitive employment: 200 / 0 / 0%</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Continue identifying and assessing opportunities to include additional City job classifications for hire through the Program.</li> <li>• Continue to invite all TLH new hires to attend the TLH New Employee Orientation.</li> <li>• Continue to encourage all City Departments to utilize the TLH Program to fill vacancies in the classifications that are currently part of the program when feasible.</li> <li>• LA:RISE 4.0 has a goal of recruiting and enrolling 70% participants in transitional subsidized employment by 12/30/2018.</li> </ul>	EWDD	Donny Brooks

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9B - City Recruitment, Training and Hiring Process for Homeless/Recently Homeless	<ul style="list-style-type: none"> <li>Employee Training on Homelessness: The online training course is on hold as requested by the Mayor's Office.</li> <li>The "No Wrong Door" campaign has been fully implemented at both the Homeless Help Desk and the Personnel Department. Window decals with the "No Wrong Door" logo have been placed at both the Homeless Help Desk kiosk and at the Personnel Department building.</li> <li>Spanish and English version of the brochures are being distributed at both locations.</li> <li>Personnel Department is working on setting up a digital kiosk in the Personnel Department building, which will allow homeless individuals to access links of resources provided in the brochures online.</li> <li>Personnel Department staff are continuing to track the number of visitors to the "No Wrong Door" website.</li> <li>Per Executive Directive No. 15, the EWDD through the WorkSource System and LA:RISE program continues its partnership with the City's Personnel Department to serve as a pipeline to supply participants with lived experience for consideration of City civil service positions through the Targeted Local Hire work program.</li> <li>As of 9/30/18 a total of 1,174 applications for individuals identified under the category of homeless have been referred out of 7,022 total applications.</li> </ul>	<ul style="list-style-type: none"> <li>Expand the "No Wrong Door" informational campaign to other Departments in the City as part of the enhanced Comprehensive Homeless Strategies.</li> <li>Explore other ways in which Personnel Department and City employees can become more active in reaching out to homeless by submitting referrals for assistance through the LA-Hop.org website managed by LAHSA.</li> </ul>	EWDD, Personnel	EWDD: Donny Brooks; Personnel: William Weeks
9C - Employment Development Programs for Homeless Youth	<ul style="list-style-type: none"> <li>As of 9/30/18, LA:RISE has recruited 36 homeless youth that have gained access to transitional subsidized jobs.</li> <li>EWDD is also implementing the second year of the Performance Partnership Pilot (P3) regional approach which aligns funding/resources from state, county and other local partners to the newly procured 14-center YouthSource system and increases resources to probation, foster care, homeless, and other transitional age youth.</li> </ul>	<ul style="list-style-type: none"> <li>Establish goals for the number of homeless youth to be served by the system. The Workforce Development System has a goal of serving 3,500 participants that fit the criteria under "Vulnerable Populations" of which a subset includes the homeless youth population.</li> </ul>	EWDD, LAPD	EWDD: Donny Brooks; LAPD: Dominic Choi
9D - Centralized Homeless Donation Coordination in LA County	<ul style="list-style-type: none"> <li>A joint report from the Chief Legislative Analyst (CLA) and CAO included a recommendation to request the City Attorney to prepare and present an Ordinance to establish the Homeless Services and Financial Assistance Trust Fund to accept gifts, contributions, donations, and bequests to the City to support homeless services; this recommendation was received and filed by the Homelessness and Poverty Committee.</li> </ul>	<ul style="list-style-type: none"> <li>Report back pending.</li> </ul>	CAO, CLA	CAO: Meg Barclay; CLA: Ivania Sobalvarro

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9E - Homelessness Prevention for Former Foster Care Youth	<ul style="list-style-type: none"> <li>The P3 regional approach, which aligns funding/resources from state, county and other local partners to the 14-center YouthSource system and increases resources to probation, foster care, and other transitional age youth, continues to be implemented. The P3 has revamped the youth system by providing seamless coordination with various county departments including Probation, Children and Family Services, Public Social Services, Health and Mental Health, to enhance the collaboration with the City of Los Angeles and LAUSD. The P3 partnership has ongoing regional meetings taking place every quarter.</li> <li>Several milestones in the P3 strategic plan have been reached, including the chartering of the Reconnecting LA's Youth (ReLAY) Institute hosted by California State University, Northridge (CSUN), the expansion of the foster youth waiver countywide, the integration of youth employment into Measure H strategies, and the roll-out of the LAHSA Coordinated Entry Referral System tool.</li> <li>A quasi-experimental evaluation is being used to evaluate the implementation and impact of EWDD's work locally over a four year period. The Performance Partnership Pilot will continue through September 30, 2019.</li> </ul>	<ul style="list-style-type: none"> <li>Assess 8,000 young adults, predominately high school dropouts, foster, probation and homeless (75 percent disconnected youth) through YouthSource System and Performance Pilot Partnership to increase educational, career, social well-being, and housing outcomes.</li> <li>Goals for the number of foster care youth to be established.</li> </ul>	EWDD, LAHSA, HSC	EWDD: Donny Brooks; LAHSA: Will Lehman; HSC: Meg Barclay, Jack Reef, Lisa Salazar
9F - Expand Youth Homeless Services	<ul style="list-style-type: none"> <li>CES for Youth (YCES) Education Liaisons were implemented beginning in August 2017, and expansion of YCES regional coordination was implemented in September 2017. Expansions to youth-specific housing have taken place beginning in December 2017 through Year One Measure H funding for Crisis and Bridge Housing (152 beds), RRH (196 slots), and Transitional Housing (124 beds).</li> <li>Youth Family Reconnection is a new program launched in March 2018 which supports youth to strengthen their relationships, and become housed, with their biological or non-biological families.</li> <li>HYFLA expanded to 25 members in July 2018 and advises LAHSA on programs, policies, and practices related to youth homelessness.</li> <li>In Year Two of Measure H, an additional 156 RRH slots were added for youth, and additional Transitional Housing beds will be added through an Interim Housing RFP released in August 2018.</li> <li>Host Homes, a new housing model for youth providing up to six months of housing at homes owned or rented by volunteer community residents, will be newly-funded in 3-4 communities through the same August 2018 Interim Housing RFP.</li> <li>In Q1 of FY 2018-19, LAHSA prepared for an application to the both the City and State for newly-available funding through the HEAP. Funding will become available in early 2019 and will be procured or implemented beginning Quarter 1 of FY 2019-20.</li> <li>LAHSA facilitated SPA-level cross-trainings in July 2018 with higher education and Youth CES lead agencies. A convening of the full Homelessness and Higher Ed Work Group took place in September.</li> </ul>	<ul style="list-style-type: none"> <li>Make awards for new Transitional Housing beds and Host Home slots through the Interim Housing RFP released in August 2018.</li> <li>Submit proposals to the State and to the City of Los Angeles for HEAP funding to serve youth.</li> <li>Support the Homeless Youth Forum of Los Angeles to execute a live convening for youth, providers, and other advocates focused on various critical topics related to youth homelessness.</li> <li>Continue to support state and federal legislation that supports or increases housing and services for youth experiencing homelessness.</li> </ul>	LAHSA	Will Lehman



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9G - Emergency Shelter for Homeless Individuals with Pets	<ul style="list-style-type: none"> <li>Cost estimates have been secured for the purchase of kennels.</li> </ul>	<ul style="list-style-type: none"> <li>Purchase kennels.</li> </ul>	Animal Services	MeLissa Webber
9H - Proposals to Assist Homeless Individuals and Their Pets	<ul style="list-style-type: none"> <li>At this time, Animal Services does not have the space or staff to provide boarding for pets.</li> <li>Animal Services continues to work to expand services to the community, including homeless people with pets and people with pets at risk of being homeless.</li> <li>Animal Services reimburses clinics for free vaccines given to the pets of homeless individuals, or people with pets that require vaccines at no cost.</li> </ul>	<ul style="list-style-type: none"> <li>Report on the ability to change Animal Services internal policy and/or city code.</li> <li>Identify and report on any resources to provide temporary housing for pets/people.</li> </ul>	Animal Services	MeLissa Webber
9I - Employment Development for Homeless Individuals with Pets	Previously, LAHSA and EWDD identified several barriers that people experiencing homelessness with pets may experience and are gathering data to better address these barriers.	<ul style="list-style-type: none"> <li>LAHSA and EWDD will convene collaborators and gather additional information from other departments such as, Department of Disability, in order to obtain additional feedback and collaborate on the implementation of this strategy.</li> <li>Collect data on barriers that people experiencing homelessness with pets may experience.</li> </ul>	EWDD, LAHSA	EWDD: Donny Brooks; LAHSA: Jeanette Robbins
9J - Social Impact Financing/Pay for Success	<ul style="list-style-type: none"> <li>EWDD reports that large-scale Social Impact Financing (SIF)/Pay for Success (PFS) program would not be feasible due to the financial impact to the General Fund. However, a small-scale PFS system incorporated into the LA:RISE program to provide financial incentives to participants to increase participation is ongoing.</li> </ul>	<ul style="list-style-type: none"> <li>Goal to be established.</li> </ul>	EWDD	Donny Brooks
9K - Women's Homelessness - Domestic Violence	<ul style="list-style-type: none"> <li>Downtown Women's Center and the University of Southern California are currently conducting the women's gaps analysis.</li> </ul>	<ul style="list-style-type: none"> <li>Complete the women's gaps analysis report.</li> </ul>	LAHSA, HCID, DV Task Force	LAHSA: Jessica Reed; HCID: Darryl Booker; DV Task Force: Dadine Shimoji
9L - Women's Homelessness - Employment Development	<ul style="list-style-type: none"> <li>LAHSA and EWDD have compiled and analyzed data to inform the strategy. Data was used to identify barriers to employment and develop solutions and interventions.</li> <li>EWDD is implementing the LA:RISE program in partnership with the Downtown Women's Center to provide employment specifically to women experiencing homelessness, in addition to 9 other Social Enterprise organizations that are also recruiting and serving women.</li> <li>EWDD has identified 44 women who are enrolled with the Workforce Development System from the Adult, Dislocated Worker, and Youth funding streams (CalJOBS.org database), from July 1, 2018 to September 30, 2018, with the barrier of homelessness identified, who are receiving some level of employment services that may include case management, training and/or subsidized work experience, which includes LA:RISE.</li> </ul>	<ul style="list-style-type: none"> <li>Goal to be established.</li> </ul>	EWDD, LAHSA	EWDD: Donny Brooks; LAHSA: Jeanette Robbins
10A - Full Funding for Affordable Housing Trust Fund	See also Strategy 10D.	See Strategy 10D.	CAO, CLA	CAO: Meg Barclay; CLA: Jack Reef

Strategy	Status Q1 Quarterly Performance Report	Next Steps	Dept.	Lead
10B - Establish the Homeless Services Trust Fund	<ul style="list-style-type: none"> <li>Separate account established by HCID for City-funded homeless services.</li> </ul>	<ul style="list-style-type: none"> <li>Funding for the City's homeless services largely transitioned to Measure H.</li> </ul>	CAO, CLA	CAO: Meg Barclay; CLA: Jack Reef
10C - Augment Supportive Housing Loan Fund & New Generation Fund	<ul style="list-style-type: none"> <li>Fund was augmented in Q1 2017-18. No additional funding added in Q1 2018-19.</li> </ul>	<ul style="list-style-type: none"> <li>Continue support for the City's Supportive Housing Loan Fund (SHLF).</li> </ul>	CAO, CLA	CAO: Meg Barclay; CLA: Jack Reef
10D - New Funding Programs and Guidelines	<ul style="list-style-type: none"> <li>The 2018-2019 Prop HHH Project Expenditure Plan (PEP) was approved by Council.</li> <li>A total of over \$276 million in bonds were issued to fund projects in the FY 2018-19 PEP.</li> </ul>	<ul style="list-style-type: none"> <li>Close the July 2018 Call for Projects and review applications according to the Prop HHH implementation timeline.</li> </ul>	HCID	Tim Elliott
10E - CAO and CLA Report on Desired Strategies	<ul style="list-style-type: none"> <li>CAO and CLA will track strategies' progress and performance.</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing.</li> </ul>	CAO, CLA	CAO: Meg Barclay; CLA: Jack Reef



Attachment 2 - Comprehensive Homeless Strategy Fiscal Year 2018-19 First Quarter (Q1) Metrics – Strategy-level Report

Strategy	Lead Agency	Strategy-Specific Metric	Q4 FY 201-2018	Q1 FY 2018-19	Headline Metrics	Notes
3A - Standardize First Responder Training for Homeless	LAHSA	Number of persons placed in permanent housing through contact with HOPE Team	10	2	Number placed in permanent housing	
	LAHSA	Number of persons placed in temporary housing through contact with HOPE Team	32	42	Number placed in temporary housing	
	LAPD	Number of housing referrals to Los Angeles Homeless Services Authority (LAHSA)	842	986		
	LAPD	Number of housing referrals to other agencies	40	146		
	LAPD	Number of service referrals to Los Angeles Homeless Services Authority (LAHSA)	246	693		
	LAPD	Number of service referrals to other agencies	97	268		
	LAPD	Percent of HOPE Officers with MHIT Training	98%	100%		
3B - Develop Encampment Engagement Protocol	LAPD	Number of officers Citywide having completed Mental Health Intervention Training	Q4 HOPE Officers: 7 Q3 Officers Citywide: 157 Total to Date: 2070	Q1 Officers Citywide: 200 Total to date: 2209		
	BOS	Amount of hazardous materials collected (lbs) (Federal definition)	11,334	22,818		
	BOS	Amount of hazardous materials collected (lbs) (California definition, Includes human waste)	29,294	9,331		
	BOS	Impoundments from noticed clean ups	1,477	904		
	BOS	Impoundments from un-noticed clean ups	875	994		
	BOS	Number of encampments	2,352	1,898		
	BOS	Number of persons placed in temporary housing	N/A	N/A	Number placed in temporary housing	Data not yet available.
3D - Expansion of Jail In-Reach	LAPD	Number of people discharged to temporary housing	523	N/A (Biannual)	Number placed in temporary housing	Data reported biannually. Next data will be available in Q2.
	LAPD	Number of persons identified in custody experiencing homelessness	2,745	N/A (Biannual)		Data reported biannually. Next data will be available in Q2.
	LAPD	Number of persons in custody entered into CES or provided a referral by a service provider	2,225	N/A (Biannual)		Data reported biannually. Next data will be available in Q2.
	LAPD	Number of persons in custody interviewed by a service provider	738	N/A (Biannual)		Data reported biannually. Next data will be available in Q2.
3E - Integration with County Health Sobering Centers	LAHSA	Number of clients placed in permanent housing upon discharge from a sobering center	N/A	N/A	Number placed in permanent housing	Data not yet available.
	LAHSA	Number of clients placed in temporary housing upon discharge from sobering center	N/A	N/A	Number placed in temporary housing	Data not yet available.

Attachment 2 - Comprehensive Homeless Strategy Fiscal Year 2018-19 First Quarter (Q1) Metrics – Strategy-level Report

Strategy	Lead Agency	Strategy-Specific Metric	Q4 FY 201-2018	Q1 FY 2018-19	Headline Metrics	Notes
4A - Strengthen CES Technology, Staffing & Standardization	LAHSA	Average length of stay in crisis/bridge housing	85	88		
	LAHSA	Length of time from assessment to housing match	Avg: 203 Med: 156 Range: 0-842	Avg: 205 Med: 159 Range: 3-881		
	LAHSA	Need and acuity level of persons obtaining permanent housing	Score 1-3 (133) Score 4-7 (368) Score 8+ (522) (Average is 8)	Score 1-3 (213) Score 4-7 (561) Score 8+ (652) (Average is 8)		
	LAHSA	Number of households screened and matched to a housing resource through CES	287	277		
	LAHSA	Number of households that have moved into housing	1,664	1,804	Number placed in permanent housing	
	LAHSA	Number of households who have increased their income by source of income	3,765	1,023	Number who gain employment or enroll in vocational training/education	
	LAHSA	Percentage of persons that retain housing for 12 months	98%	94%	Number who retain housing from the date of placement	
4E - Supportive Services Standards for Subsidized Housing	HACLA	Number of agencies providing supportive services according to HACLA's definition and quality standards	N/A (Biannual)	7	Expansion of supply of affordable and homeless housing	Data reported biannually; next data will be available in Q3.
4F - Integration and Strengthening of Family and TAY CES	LAHSA	Average length of stay in crisis/bridge housing (days)	97	97		
	LAHSA	Housing retention over the following year	92%	93%	Number who retain housing from the date of placement	
	LAHSA	Length of time from assessment to housing match (days)	N/A	Avg: 173 Med: 136 Range: 3-745		This is the first quarter data for this metric has been reported.
	LAHSA	Length of time from housing match to actual housing move-in (days)	N/A	N/A		Data not yet available.
	LAHSA	Number of families receiving diversion services that do not end up accessing homeless services through diversion efforts	N/A	N/A		Data not yet available.
	LAHSA	Number of families receiving prevention services through CES in order to stabilize and maintain existing housing	431	495	Number who are prevented from becoming homeless or being discharged into homelessness	
	LAHSA	Number of households that receive services from multiple systems	N/A	N/A		Data not yet available.
	LAHSA	Number of matches being made from one SPA to another	N/A	N/A		Data not yet available.
	LAHSA	Number of referrals being made from one population system to another	N/A	N/A		Data not yet available.
	LAHSA	Number of TAY screened and matched to a housing resource through CES	66	Data not provided		
	LAHSA	Number of TAY who have moved into housing	141	130	Number placed in permanent housing	

Attachment 2 - Comprehensive Homeless Strategy Fiscal Year 2018-19 First Quarter (Q1) Metrics -- Strategy-level Report

Strategy	Lead Agency	Strategy-Specific Metric	Q4 FY 201-2018	Q1 FY 2018-19	Headline Metrics	Notes
	LAHSA	Percentage of families who were able to successfully prevent imminent homelessness	52%	66%	Number who are prevented from becoming homeless or being discharged into homelessness	
6B - Establish Citywide Safe Parking Program	LAHSA	Number of people connected to CES and permanently housed	0	1	Number placed in permanent housing	
	LAHSA	Number of people connected to CES as measured by a new VI-SPDAT survey through the parking program	19	4		
	LAHSA	Number of people served	44	46	Number placed in temporary housing	
7B - Expand Rapid Re-Housing	LAHSA	Days from program entry into Housing	193	179		
	LAHSA	Increase in income from all sources	438	439	Number who gain employment or enroll in vocational training/education	Reporting on this metric began in Q3.
	LAHSA	Number placed in Permanent Housing	592	554	Number placed in permanent housing	
	LAHSA	Percent retaining housing after 12 months	99%	98%	Number who retain housing from the date of placement	Reporting on this metric began in Q3.
	LAHSA	Total participants enrolled	1,512	1,579		
	CAO	Number of sites assessed through AHOS program	66	108		
7D - Using Public Land for Affordable and Homeless Housing	CAO	Number of sites identified for affordable housing through AHOS program	10	5		
	HCID	Number of sites identified for affordable housing development through HCID process (excludes AHOS Program)	10	0	Expansion of supply of affordable and homeless housing	
	DCP	Number of projects that take advantage of the various CEQA streamlining measures, including the number of total units, affordable housing units and homeless housing units	19 projects to-date filed Site Plan Review with Categorical Exemption	N/A (Biannual)	Expansion of supply of affordable and homeless housing	Data reported biannually. Next data will be available in Q2.
7G - Implement Existing & Recommend New CEQA Zoning Reforms	DCP	Reductions in development timeframes for projects	N/A	N/A		Data not yet available.
	HACLA	Number of Landlord Housing Incentive Payment (HIP) inquiries	197	79		
		Number of landlords receiving incentive payment	220	198	Number placed in permanent housing	
7K - Development of Second Dwelling Units Pilot Program	DCP	Number of second dwelling units approved upon adoption of City second dwelling unit ordinance	1054 permits, 1403 additional applications	N/A (biannual)	Expansion of supply of affordable and homeless housing	Data reported biannually. Next data will be available in Q2.



Attachment 2 - Comprehensive Homeless Strategy Fiscal Year 2018-19 First Quarter (Q1) Metrics – Strategy-level Report

Strategy	Lead Agency	Strategy-Specific Metric	Q4 FY 201-2018	Q1 FY 2018-19	Headline Metrics	Notes
70 - Expanding Emergency Shelter and Improving Access	LAHSA	Average length of stay in shelter	102	88		
	LAHSA	Percent of adults exiting bridge housing to permanent housing	33%	28%	Number placed in permanent housing	The performance target for bridge housing is 50% for families and 80% for individuals and youth.
	LAHSA	Percent of participants that see an increase in income	9%	7%	Number who gain employment or enroll in vocational training/education	
	LAHSA	Percent shelter and bridge housing utilization	N/A	N/A		Data not yet available.
75 - Preservation of Affordability Covenants	HCID	Number of at-risk properties and units preserved through Financial & Non-Financial Transactions	0	0	Expansion of supply of affordable and homeless housing	
	HCID	Number of owners outreached regarding extending affordability covenants or renewal of housing assistance contracts	0	0		Data not currently available—contract being renewed.
	HCID	Number of tenants living in at-risk properties educated about their tenant rights, responsibilities and options when an affordability covenant and/or rental assistance contract is at-risk of expiration or termination	N/A	N/A	Number who are prevented from becoming homeless or being discharged into homelessness	Data not yet available—contract being renewed.
9A - Employ Homeless Adults by Supporting Social Enterprise	EWDD	Number of individuals recruited	165	223		
	EWDD	Number of participants placed in transitional jobs program and co-enrolled in WIOA	166	223		
	EWDD	Number of people placed in competitive employment	78	0	Number who gain employment or enroll in vocational training/education	
	EWDD	Participants provided with retention supports after social enterprise job experience	78	0		
9B - City Recruitment, Training and Hiring Process for Homeless/Recently Homeless	EWDD/Personnel	Number of individuals recruited	237	792		
	EWDD/Personnel	Number of participants placed in transitional jobs program and co-enrolled in WIOA	N/A	N/A		Data not yet available.
	EWDD/Personnel	Number of people placed in competitive employment	16	5*	Number who gain employment or enroll in vocational training/education	
	EWDD/Personnel	Participants provided with retention supports after social enterprise job experience	N/A	N/A		Data not yet available.
9C - Employment Development Programs for Homeless Youth	EWDD	Number of participants placed in transitional jobs program and co-enrolled in WIOA	408	36		
	EWDD	Number of individuals recruited	7	36		
	EWDD	Number of people placed in competitive employment	28	0		
	EWDD	Participants provided with retention supports after social enterprise job experience	28	0		

Attachment 2 - Comprehensive Homeless Strategy Fiscal Year 2018-19 First Quarter (Q1) Metrics – Strategy-level Report

Strategy	Lead Agency	Strategy Specific Metric	Q4 FY 201-2018	Q1 FY 2018-19	Headline Metrics	Notes
9E - Homelessness Prevention for Former Foster Care Youth	LAHSA	Number of youth housed or connected with services	N/A	N/A		Data not yet available.
9I - Employment Development for Homeless Individuals with Pets	EWDD	Number of individuals recruited	N/A	N/A		Data not yet available.
	EWDD	Number of participants placed in transitional jobs program and co-enrolled in WIOA	N/A	N/A		Data not yet available.
	EWDD	Number of people placed in competitive employment	N/A	N/A		Data not yet available.
	EWDD	Participants provided with retention supports after social enterprise job experience	N/A	N/A		Data not yet available.
9L - Women's Homelessness - Employment Development	EWDD/ LAHSA	Number of women employed	135	44	Number who gain employment or enroll in vocational training/education	Q4 figure includes additional subsidized employment data that was not included or available in prior quarters.
	EWDD/ LAHSA	Number of women enrolled experiencing homelessness who are unemployed (or who do not report earned income)	168	0		
10A - Full Funding for Affordable Housing Trust Fund	CAO/CLA/ HCID	Permanent Housing Units Created	596	252	Expansion of supply of affordable and homeless housing	
		Bonds issued for permanent supportive housing and facilities for persons experiencing homelessness	N/A (Annual)	\$311,672,673	Expansion of supply of affordable and homeless housing	Bond issuances reported annually.

Strategy	Lead	Strategy-Specific Metric	Metrics at Q4 FY 2017-18	Metrics at Q1 FY 2017-18
<u>Expansion of supply of affordable and homeless housing</u>				
4E - Supportive Services Standards for Subsidized Housing	HACLA	Number of agencies providing supportive services according to HACLA's definition and quality standards	N/A*	7
7D - Using Public Land for Affordable and Homeless Housing	CAO	Number of sites identified for affordable housing development	10	5
7S - Preservation of Affordability Covenants	HCID	Number of at-risk properties and units preserved through Financial & Non-Financial Transactions	0	0
10A - Full Funding for Affordable Housing Trust Fund	CAO/CLA/HCID	Permanent Housing Units Created	596	252
10A - Full Funding for Affordable Housing Trust Fund	CAO/CLA/HCID	Bonds issued for permanent supportive housing and facilities for persons experiencing homelessness	N/A*	\$311,672,673
<u>Number placed in permanent housing</u>				
3A - Standardize First Responder Training for Homeless	LAHSA	Number of persons placed in permanent housing through contact with HOPE Team	10	2
4A - Strengthen CES Technology, Staffing & Standardization	LAHSA	Number of households that have moved into housing	1664	1,804
4F - Integration and Strengthening of Family and TAY CES	LAHSA	Number of TAY who have moved into housing	141	130
6B - Establish Citywide Safe Parking Program	LAHSA	Number of people connected to CES and permanently housed	0	1
7B - Expand Rapid Re-Housing	LAHSA	Number placed in Permanent Housing	592	554
7H - Facilitate Utilization of Federal Housing Subsidies	HACLA	Number of landlords receiving incentive payment	220	198
7O - Expanding Emergency Shelter and Improving Access	LAHSA	Percent of adults exiting bridge housing to permanent housing	33%	28%
<u>Number placed in temporary housing</u>				
3A - Standardize First Responder Training for Homeless	LAHSA	Number of persons placed in temporary housing through contact with HOPE Team	32	42
3D - Expansion of Jail In-Reach	LAPD	Number of people discharged to temporary housing	523	N/A (reported bi-annually)
6B - Establish Citywide Safe Parking Program	LAHSA	Number of people served	44	46

\* Data not available on a quarterly basis



Strategy	Lead	Strategy-Specific Metric	Metrics at Q4 FY 2017-18	Metrics at Q1 FY 2017-18
Number who are prevented from becoming homeless or being discharged into homelessness				
4F - Integration and Strengthening of Family and TAY CES	LAHSA	Number of families receiving prevention services through CES in order to stabilize and maintain existing housing	431	495
4F - Integration and Strengthening of Family and TAY CES	LAHSA	Percentage of families who were able to successfully prevent imminent homelessness	52%	66%
Number who Retain Housing from Date of Placement				
4A - Strengthen CES Technology, Staffing & Standardization	LAHSA	Percentage of persons that retain housing for 12 months	98%	94%
4F - Integration and Strengthening of Family and TAY CES	LAHSA	Housing retention over the following year	92%	93%
7B - Expand Rapid Re-Housing	LAHSA	Percentage of persons that retain housing for 12 months	99%	98%
Number who gain employment or enroll in vocational training/education				
4A - Strengthen CES Technology, Staffing & Standardization	LAHSA	Number of households who have increased their income by source of income	3,765	1,023
7B - Expand Rapid Re-Housing	LAHSA	Increase in income from all sources	438	439
7O - Expanding Emergency Shelter and Improving Access	LAHSA	Percent of participants that see an increase in income	9%	7%
9A - Employ Homeless Adults by Supporting Social Enterprise	EWDD	Number of people placed in competitive employment	78	0
9B - City Recruitment, Training and Hiring Process for Homeless/Recently Homeless	EWDD/ Personnel	Number of people placed in competitive employment	16	5*
9L - Women's Homelessness - Employment Development	EWDD/ LAHSA	Number of women employed	135	44

\* Data not available on a quarterly basis

Strategy	Lead	Strategy-Specific Metric	Metrics at Q4 FY 2017-18	Metrics at Q1 FY 2017-18
<u>Expansion of supply of affordable and homeless housing</u>				
4E - Supportive Services Standards for Subsidized Housing	HACLA	Number of agencies providing supportive services according to HACLA's definition and quality standards	N/A**	7
7D - Using Public Land for Affordable and Homeless Housing	CAO	Number of sites identified for affordable housing development	10	5
7S - Preservation of Affordability Covenants	HCID	Number of at-risk properties and units preserved through Financial & Non-Financial Transactions	0	0
10A - Full Funding for Affordable Housing Trust Fund	CAO/CLA/HCID	Permanent Housing Units Created	596	252
10A - Full Funding for Affordable Housing Trust Fund	CAO/CLA/HCID	Bonds issued for permanent supportive housing and facilities for persons experiencing homelessness	N/A**	\$311,672,673
<u>Number placed in permanent housing</u>				
3A - Standardize First Responder Training for Homeless	LAHSA	Number of persons placed in permanent housing through contact with HOPE Team	10	2
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6B - Establish Citywide Safe Parking Program	LAHSA	Number of people connected to CES and permanently housed	0	1
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7H - Facilitate Utilization of Federal Housing Subsidies	HACLA	Number of landlords receiving incentive payment	220	198
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<u>Number placed in temporary housing</u>				
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## Notes:

\*Figure revised since release of Q3 report.

\*\*Data not available on a quarterly basis.



Strategy	Lead	Strategy-Specific Metric	Metrics at Q4 FY 2017-18	Metrics at Q1 FY 2017-18
Number who are prevented from becoming homeless or being discharged into homelessness				
4F - Integration and Strengthening of Family and TAY CES	LAHSA	Number of families receiving prevention services through CES in order to stabilize and maintain existing housing	431	495
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Number who Retain Housing from Date of Placement				
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7B - Expand Rapid Re-Housing	LAHSA	Percentage of persons that retain housing for 12 months	99%	98%
Number who gain employment or enroll in vocational training/education				
4A - Strengthen CES Technology, Staffing & Standardization	LAHSA	Number of households who have increased their income by source of income	3,765	1,023
7B - Expand Rapid Re-Housing	LAHSA	Increase in income from all sources	438	439
7O - Expanding Emergency Shelter and Improving Access	LAHSA	Percent of participants that see an increase in income	9%	7%
9A - Employ Homeless Adults by Supporting Social Enterprise	EWDD	Number of people placed in competitive employment	78	0
9B - City Recruitment, Training and Hiring Process for Homeless/Recently Homeless	EWDD/ Personnel	Number of people placed in competitive employment	16	5*
9L - Women's Homelessness - Employment Development	EWDD/ LAHSA	Number of women employed	135	44

## Notes:

\*Figure revised since release of Q3 report.

\*\*Data not available on a quarterly basis.

<b>Abbreviation</b>	<b>Full Name</b>
AAHTOES	At-Risk Affordable Housing Tenant Outreach and Education Services
ACM	Active Contract Management
ADU	Accessory Dwelling Unit
AHLF	The Affordable Housing Linkage Fee
AHOS	Affordable Housing Opportunity Sites Initiative
BOE	Los Angeles Bureau of Engineering
CAO	City Administrative Officer
CD	Council District
CEO	Center for Employment Opportunities
CEQA	California Environmental Quality Act
CES	Coordinated Entry System
CH	Chronically Homeless
CLA	Chief Legislative Analyst
CoC	Continuum of Care
CPC	City Planning Commission
CRA/LA	Community Redevelopment Agency Los Angeles
CSD	Custody Services Division
DBS	Los Angeles Department of Building and Safety
DCFS	Los Angeles County Department of Children and Family Services
DCP	Los Angeles Department of City Planning
DDA	Disposition and Development Agreement
DHS	Los Angeles County Department of Health Services
DMH	Los Angeles County Department of Mental Health
DPSS	Los Angeles County Department of Public Social Services
DV	Domestic violence
DV-IPV	Intimate Partner Violence
DWC	Downtown Women's Center
DWP	Los Angeles Department of Water and Power
ELI	Extremely Low Income
ENAs	Exclusive Negotiating Agreements
EWDD	Los Angeles Economic and Workforce Development Department
FHP	Flexible Housing Program
GSD	Los Angeles General Services Department
HACLA	Housing Authority of the City of Los Angeles
HACLB	Housing Authority of the City of Long Beach
HACoLA	Housing Authority of the County of Los Angeles
HAP	Housing Assistance Payment
HCID	Los Angeles Housing and Community Investment Department
HEAP	Homeless Emergency Aid Program
HHCLA	Homeless Healthcare Los Angeles
HIMS	Housing Information Management System
HIP	Homeless Incentive Program
HITF	Housing Impact Trust Fund
HMIS	Homeless Management Information System
HOPE	Homeless Outreach and Proactive Engagement
HOPICS	Homeless Outreach Program Integrated Care Systems



Abbreviation	Full Name
HUD	Department of Housing and Urban Development
HUD-VASH	HUD-Veterans Affairs Supportive Housing
HYFLA	Homeless Youth Forum of Los Angeles
ICLC	Inner City Law Center
ICMS	Intensive Case Management Services
J-SPDAT	Service Prioritization Decision Assistance Tool (Justice involved)
LA RISE	Los Angeles Los Angeles Regional Initiative for Social Enterprise
LADOT	Los Angeles Department of Transportation
LAFD	Los Angeles Fire Department
LAHSA	Los Angeles Homeless Services Authority
LAMC	Los Angeles Municipal Code
LAPD	Los Angeles Police Department
LASD	Los Angeles County Sheriff's Department
LAUSD	Los Angeles Unified School District
LC	Learning Community
LI	Low Income
MFC	Municipal Facilities Committee
MHIT	Mental Health Intervention Training
NEW	New Economics for Women
NOFA	Notice of Funding Availability
NTP	Notice to Proceed
OPLA	Own a Piece of Los Angeles
P3	Performance Partnership Pilot
PATH	People Assisting the Homeless
PBV	Project Based Voucher
PEHP	Lawyers Preventing and Ending Homelessness Program
PEP	Project Expenditure Plan
PLUM	Planning and Land Use Management Committee
PSA	Pupil Service and Attendance
PSH	Permanent Supportive Housing
RAP	The Department of Recreation and Parks
RFI	Request for Information
RFP	Request for Proposals
RFQ	Request for Quotation
RHAC	Regional Homeless Advisory Council
RRH	Rapid Re-Housing
SHLF	Supportive Housing Loan Fund
SPA	Service Planning Area
SRS	Scopes of Required Services
SSG HOPICS	Special Service Groups Homeless Outreach Program Integrated Care Systems
TA	Technical Assistance
TAY	Transitional Aged Youth
TLC	Targeted Local Hire Program
TOC	Transit Oriented Communities
VASH	Veterans Affairs Supportive Housing
VAWA	Violence Against Women Act

Abbreviation	Full Name
VLI	Very Low Income
YCES	Coordinated Entry System for Youth
YFR	Youth Family Reconnection
YHDP	Youth Homelessness Demonstration Program
YRP	Youth Reconnection Program