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September 12, 2017

BPC #17-0350

The Honorable Public Safety Committee
City of Los Angeles
c/o City Clerk's Office
City Hall, Room 395
Los Angeles, CA 90012

RE: COORDINATION OF OFFICERS ASSIGNED TO PATROL OR SPECIALIZED
ASSIGNMENTS AND TO LOS ANGELES COUNTY METROPOLITAN
TRANSPORTATION AUTHORITY

At the regular meeting of the Board of Police Commissioners held Tuesday, September 12, 2017, the Board APPROVED the Department's report relative to the above matter.

This matter is being forwarded to you for approval.

Respectfully,

BOARD OF POLICE COMMISSIONERS

A handwritten signature in blue ink, appearing to read "Maria Silva".

MARIA SILVA
Commission Executive Assistant II

Attachment

c: Chief of Police

INTRADEPARTMENTAL CORRESPONDENCE

RECEIVED

September 7, 2017
8.1


SEP 07 2017

POLICE COMMISSION

TO: Honorable Board of Police Commissioners

REVIEWED

FROM: Chief of Police


RICHARD M. TEVANK
EXECUTIVE DIRECTOR
9/7/17
DATE

SUBJECT: DEPARTMENT REPORT ON THE COORDINATION OF OFFICERS ASSIGNED TO PATROL OR SPECIALIZED ASSIGNMENTS AND TO LOS ANGELES COUNTY METROPOLITAN TRANSPORTATION AUTHORITY SYSTEM.

RECOMMENDED ACTIONS

1. REVIEW and APPROVE the attached response to Councilmember Jose Huizar's request for the Department to report on the coordination of officers assigned to patrol duties, or specialized assignments, and those assigned to the Los Angeles County Metropolitan Transportation Authority (Metro) system.
2. REVIEW and APPROVE the attached response to Councilmember Jose Huizar's request for the Department to report on the coordination with the assistance of the City's Homelessness Coordinator and the implementation of Metro's Strategic Plan.
3. TRANSMIT this report to Public Safety Committee in response to the Motion.

DISCUSSION

In May of 2017, Councilmember Jose Huizar of the 14th District introduced a Motion requesting the Department to report on the coordination of patrol officers and those assigned to the Metro system; and the coordination of HOPE teams, with the assistance of the City's Homelessness Coordinator, in the implementation of Metro's Strategic Plan to integrate HOPE teams into Transit Services Bureau (TSB).

Transit Services Bureau compiled information regarding the coordination of patrol officers and those assigned to the Metro system and the coordination of the Department to integrate HOPE teams into TSB and has been attached to the Department's report.

Should you have any questions, please contact Transit Services Bureau at (213) 922-3614.

Respectfully,



CHARLIE BECK
Chief of Police

Attachment

BOARD OF
POLICE COMMISSIONERS
Approved 9-12-17
Secretary 

FACT SHEET
REPORT IN RESPONSE TO CITY COUNCIL MOTION
August 23, 2017

Background

At the request of the Director, Office of Operations, Transit Services Bureau (TSB) was asked to respond to a City Council Motion. The Council Motion was introduced by Councilmember Jose Huizar of the 14th District, and asked the Department for a written response from TSB on the following:

- The coordination of officers assigned to patrol duties, or specialized assignments, and those assigned to the Los Angeles County Metropolitan Transit Authority (Metro) system to include the following:
 - Security needs on buses, rail lines and station platforms.
 - How the Department's presence on Metro's system will complement its normal duties and affect response times.
 - How the Department measures its effectiveness in policing the Metro system.
- How the Department, in coordination with the City's Homelessness Coordinator, will be involved in the implementation of the Metro's Strategic Plan to include the following:
 - The integration of the Homeless Outreach Proactive Engagement (HOPE) team into the duties carried out by TSB.
 - Training related to dealing with the homeless that officers assigned to TSB undergo.
 - How the Department will handle outreach and service referrals for homeless individuals in the Metro system.

Findings

To address the security needs on buses, rail lines and station platforms, Transit Services Division (TSD) schedules approximately 140 off-duty Los Angeles Police Department (LAPD) officers daily utilizing the LAPD's Cash Overtime Allotment for Scheduling and Timekeeping (COAST) system. The Department established policies and procedures related to the COAST system to guide employees on the rules and assist managers with oversight of the program. These officers are deployed as two-officer bus riding teams (BRT) deployed on buses/bus routes that have been identified as problematic by TSD Crime Analysis Detail, and two-officer foot beats that patrol rail platforms and ride the trains on an overtime basis. Transit Services Division personnel supplement these resources with field supervisors, Special Problems Units, Senior Lead Officers, and full time officers. Officers working these overtime details supplement the total number of on-duty officers available each day.

Note: In order to facilitate the implementation of the contract, Metro agreed to fund the Department salaries of 84 sworn and 17 civilians, to staff a total of 101 full-time positions. These positions are dedicated solely to the execution of the contract to ensure operations and contract compliance. The first-year build out consists of 69 positions, 27 positions the second-year, and five positions the third-year.

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The Department has always responded to bus-related emergency calls for service. This response was formalized under the 1997 service contract between the Department and Metro. In 2002, when Metro consolidated its police services contract into a sole source contract with their service provider at the time, the Department continued to respond to emergency calls for service and, when requested, non-emergency calls as well. Since 2009, the LAPD responded to approximately 2,300 non-emergency calls for service for bus and rail platforms annually.¹

To provide efficient response times, all emergency and non-emergency *bus-related* calls for service are dispatched to the area of occurrences within LAPD's 21 geographic patrol divisions and four traffic divisions. This provides for the fastest city-wide response to Metro bus-related calls for service. Transit Services Division BRT Teams or overtime motor details can respond and complete the service calls if available. All *rail-related* calls for service are assigned to TSD units (regular or overtime basis).

With the contract inception date of July 1, 2017, an analysis was conducted from January 22, 2017, through August 5, 2017, to determine the impact of Metro related calls for service and response times citywide. The analysis revealed that response times were reduced.² For example, Central Area handled 15 Metro related Code-2 calls for service for the week of July 29 through August 5, about two per day. Central Area's Code-3 average response time dropped from 5.0 minutes in Deployment Period (DP) 06-2017 to 4.6 minutes in DP 07-2017. The Code-2 average response time went from 16.3 minutes to 15.8 minutes. We will continue to monitor the calls for service to further assess the impact.

The Department measures its effectiveness by documenting and reporting on Key Performance Indicators (KPIs) that have been established by Metro and from the Department's COMPSTAT reporting requirements. The Los Angeles County Metropolitan Transit Authority uses the KPIs as part of the contract monitoring and evaluation process. The KPIs for the rail lines include Part I crimes by month and per station, arrests, citations, calls for service, dispatched vs. proactive activity, percentage of the time on the rail system, and grade crossing operations by each rail line monthly.

The KPIs for bus patrols are also broken down by month and include Part I crimes, selected Part II crimes also broken down by Bureau and the Divisions in that Bureau as well as Bus Operator Assaults by bus lines in addition to arrests, citations, calls for service, dispatched vs. proactive activity, percentage of the time on the bus system. Also included is Union Station, Part I crimes, arrests, citations, calls for service, dispatched vs. proactive activity, percentage of the time at Union Station. Lastly, LAPD staffing positions vs. vacant assignments.

In addition, four HOPE officers are deployed daily on an overtime basis to handle outreach and service referrals for homeless individuals in the Metro system and have a dedicated TSD

¹ This statistic was obtained from the 2015 Policing and Security Workload and Staffing Analysis

² The data can be located at <http://caweb/cas/Response/Response.html>

FACT SHEET
REPORT IN RESPONSE TO CITY COUNCIL MOTION
August 23, 2017

supervisor to provide guidance and oversight of these officers. Transit Services Bureau is working with Metro to fund more officers dedicated to HOPE with the goal of increasing the number of daily HOPE officers to ten by the 2018/2019 Fiscal Year.

Transit Services Division models HOPE Teams after the current geographic Bureau HOPE Teams. The officers engage the homeless throughout Metro's system and work on identifying subjects that want or are in need of services. Information is forwarded to Metro's C3 Teams which are comprised of Department of Health Services, People Assisting the Homeless, prior homeless volunteers, and a registered nurse. We will also look to the impacted Service Planning Area Leads, Coordinated Entry Systems Coordinators and Los Angeles Homeless Services Authority to connect homeless individuals to services. Additionally, we are examining the feasibility of incorporating the Mental Evaluation Unit for a proactive response to address mental illness.

There is no HOPE specific training and the only requirement for a HOPE officer is to attend the Department's Mental Health Intervention Training (MHIT) within six months of a permanent assignment to HOPE. Currently, all officers assigned to TSD are scheduled to attend MHIT. All overtime officers assigned to the overtime HOPE details have received MHIT training and some of the officers who work TSD HOPE Teams on overtime are regularly assigned to HOPE Teams throughout the City as Resources Enhancement Enforcement Team (RESET) officers in Central Division.

Conclusion

Due to TSD's relatively new inception, the Department is continuously evaluating the coordination of resources and how to serve the homeless population within Metro's systems. The Department and Metro are committed to working collectively to address security needs and to provide outreach services to the homeless who utilize Metro's systems and properties. The Department and Metro are in the process of coordinating efforts with Los Angeles Sheriff's Department, Long Beach Police Department, Los Angeles County Department of Mental Health, Los Angeles Homeless Services Authority, and the Bureau of Street Services.

Prepared by:
Sergeant II Bridget Pickett
Transit Services Bureau

MOTION

The Police Department (LAPD) recently entered into a contract with the Metropolitan Transportation Agency (Metro) to provide policing services on Metro's buses, trains and stations within the City of Los Angeles. Safety and security in the Metro system and its stations has been a concern of many Metro customers and residents of the City for years. One major complaint under the old security system was a perceived lack of coordination between LAPD and the Sheriff's Department. Now that the LAPD, through its new Transit Services Bureau (TSB), is assuming these duties, these same residents and customers are hoping for a safer system with a more robust LAPD presence and less crime or other issues.


In addition to traditional safety and security issues in the Metro system, Metro also faces a homelessness crisis, as does the rest of the county. In response, Metro has recently adopted a Strategic Plan that seeks to address this issue by helping homeless individuals in the Metro system access services and assistance. LAPD, as the agency responsible for security on Metro buses and trains and in Metro stations within the City, will be a major contact point between the homeless and Metro.

As LAPD takes over policing duties in the metro system, it should ensure that the public is aware of the work it is doing, specifically on the Metro contract's effect on response times, how officers assigned to different duties in the City coordinate with each other, and how the LAPD will work with Metro on addressing homelessness issues in the Metro system.

I THEREFORE MOVE that the Police Department (LAPD) report on the coordination of officers assigned to patrol duties or other specialized assignments and those assigned to the Metropolitan Transportation Agency (Metro) system. The report should include information related to the security needs on buses, rail lines and station platforms, and how LAPD's presence in the Metro system will complement its normal duties and affect response times. The report should also provide information on metrics the LAPD plans to use to measure success in policing the Metro system.

I FURTHER MOVE that the LAPD report, with the assistance of the City's Homelessness Coordinator, on how the Department will be involved in the implementation of the Metro's Homelessness Strategic Plan. LAPD's report should include information on any strategy the Department may have for integrating its Homeless Outreach Partnership Endeavor (HOPE) teams into the duties carried out by the Transit Services Bureau (TSB), on any training related to dealing with the homeless that LAPD officers assigned to TSB undergo, as well as information on how the Department will handle outreach and service referrals for homeless individuals in the Metro system.

PRESENTED BY



JOSÉ HUIZAR
Councilmember, 14th District

SECONDED BY _____

JUN 09 2017

INTRADEPARTMENTAL CORRESPONDENCE

August 15, 2017

8.1

TO: Chief of Police

FROM: Commanding Officer, Transit Services Bureau

SUBJECT: RESPONSE TO CITY COUNCIL MOTION REQUEST

At the request of the Director, Office of Operations, Transit Services Bureau (TSB) was requested to submit a written response to City Council in response to a Motion request from Councilmember Jose Huizar on the following:

- The coordination of officers assigned to patrol duties, or specialized assignments, and those assigned to the Los Angeles County Metropolitan Transit Authority (Metro) system to include the following:
 - Security needs on buses, rail lines, and station platforms
 - How the Department's presence on Metro's system will complement its normal duties and affect response times
 - How the Department measures its effectiveness in policing the Metro system
- How the Department, in coordination with the assistance of the City's Homelessness Coordinator, will be involved in the implementation of Metro's Strategic Plan to include the following:
 - The integration of the Homeless Outreach Proactive Engagement (HOPE) teams into the duties carried out by TSB.
 - Training related to dealing with the homeless that officers assigned to TSB undergo
 - How the Department will handle outreach and service referrals for homeless individual' in the Metro system.

Attached is the requested fact sheet response that addresses the above coordination of resources. If you have any questions, please contact Transit Services Bureau at (213) 922-3614.

APPROVED:



BOB GREEN, Deputy Chief
Commanding Officer
Transit Services Bureau

APPROVED:



MICHEL R. MOORE, First Assistant Chief
Director, Office of Operations

Attachments