

Contact Information

Neighborhood Council: Historic Highland Park Neighborhood Council

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The Board approved this CIS by a vote of: Yea(14) Nay(0) Abstain(1) Ineligible(0) Recusal(0)

Date of NC Board Action: 03/01/2018

Type of NC Board Action: For if Amended

Impact Information

Date: 03/11/2018

Update to a Previous Input: No

Directed To: City Council and Committees

Council File Number: 17-0878-S4

Agenda Date:

Item Number: 10

Summary: SUBJECT ONLY to the City including a path to the future that recognized the needs of all parties, the Historic Highland Park Neighborhood Council supports a report-back from the City Attorney on how to exit the current Waste Franchise system.

CITY OF LOS ANGELES

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Certified as NC #33 May 28, 2002

CALIFORNIA

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Historic Highland Park Neighborhood Council

March 1, 2018

Mayor Eric Garcetti & the Los Angeles City Council
200 N. Spring Street
Los Angeles, CA 90012

Re: CIS to conditionally support CF 17-0878-S4 for the City to exit the Exclusive Waste Franchise system

The Historic Highland Park Neighborhood Council represents over 60,000 Los Angeles stakeholders who reside, own property, or conduct business in our neighborhood. We have heard many stories relating to the poor implementation and management of the Exclusive Waste Franchise system and conditionally support the Motion by Mitch Englander and Paul Krekorian requesting the City Attorney report back on the actions necessary for the City to exit this program.

It is not sufficient to terminate the program as millions have been invested by both the private and public sectors in the Citywide Exclusive Franchise System and the intent of expanding green waste collection practices to businesses and multi-unit housing is commendable. However, the City MUST determine a way through to a more efficient and more sustainable program to replace what is not working in the current franchise system as part of the exit strategy.

The avowed intent was to fold the many independent waste franchisees into a single, citywide system to improve labor conditions, limit the numbers of heavy vehicles (wear-and-tear on the streets and as traffic impedances), restrict emissions, shift all multi-unit dwellings and businesses to a recycling system, and make the City more sustainable.

HHPNC – Support a way out of the current Exclusive Waste Franchise system

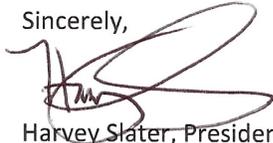
Instead, we hear of lack of service, garbage not picked up on a timely basis and left strewn on the street, bogus fees being charged, doubling of cost for green recycling, pickups starting before 5 am, and much more.

Moving forward, the City must expeditiously consider the following:

- clear guidelines on Franchisees' responsibilities including timing of pick-ups, quality control, response to customers ,and appropriate and effective penalties;
- address bringing costs charged condo associations, apartment owners and businesses into line with those charged by the City to individual homeowners and ensure fees are not charged to bump up charges unless such are reasonable (i.e. were in previous contracts or are a result of changes);
- proactive education by the City and franchisees on best approaches;
- assess what issues the franchisees are facing that have created some of these problems and look at the City addressing at least some of them;
- including those most affected in the process so those affected can deal directly with the City and the franchisees and everyone can learn from their mistakes; and
- updating all parties and inviting input with the understanding that people do not closely examine the inserts in their bills and those who get their bills online rarely download them.

SUBJECT ONLY to the City including a path to the future that recognized the needs of all parties, the Historic Highland Park Neighborhood Council supports a report-back from the City Attorney on how to exit the current Waste Franchise system.

Sincerely,



Harvey Slater, President

Historic Highland Park Neighborhood Council