

Communication from Public

Name:

Date Submitted: 06/23/2021 09:23 AM

Council File No: 20-0680

Comments for Public Posting: Attached is a document related to Case No.CPC-2019-4908-DB-SPR-1A. Council File Number: 20-0680.Scheduled item for Council on Wednesday, June 23, 2021



Danial Nord

Tue 6/22/2021 3:04 PM

To: Melinda Novoa

Cc: Jamie T. Hall; Noel Gould; Robin Rudisill



Hello Melinda,

Thank you for your email.

I believe that the community group RESPCT had separately tried to upload all of the documents that I sent you directly.

This was a separate action from my correspondence with you.

But none of their attempts to upload files actually have shown up in the Council File 20-0680.

Thankfully, you manually uploaded those same files (at least most of them from what I can tell). So I believe the community is pretty much covered.

The key question is why aren't all direct communications from the public (via the CMS) being uploaded, even after they receive a *Public Comment Submission Validation* email and the final *Public Comment Request Confirmation*?

If the system is not working properly then we wonder how many other potentially important communications from the public have been omitted or bounced?

Do you know if there are any records of submissions via the CMS vs. what is actually showing up in the file? A record of files/uploads that the system is rejecting?

Do you know why the CMS is rejecting confirmed uploads?

I hope this answers your question.

Best,
Danial



[Reply](#) | [Reply all](#) | [Forward](#)



Melinda Novoa <Melinda.Novoa@lacity.org>

Tue 6/22/2021 2:29 PM

To: You

Cc: Jamie T. Hall; Noel Gould; Robin Rudisill



Hello,

Yes, I will upload this email. Can you clarify which documents are missing?

Thanks,
Melinda

--

Melinda Novoa

Council and Public Services Division

Office of the City Clerk

213-978-0420



To

MN

Melinda Novoa <Melinda.Novoa@lacity.org>



Bcc

Cc

JH

Jamie T. Hall <jamie.hall@channellawgroup.com>



NG

Noel Gould <aquarianstudios@hotmail.com>

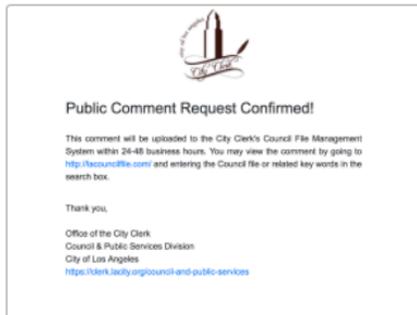


RR

Robin Rudisill <wildrudi@mac.com>



question RE: files uploaded for CPC-2019-4908-DB-SPR/CF 20-0680



Dear Melinda,

Last week on 6/14 and 6/15, one of our community groups, RESPCT (Residents for an Equitable San Pedro Community Today) submitted 14 documents via the LA City Clerk Connect - Council File Management System (CMS).

However, as of today, 6/22, none of the RESPCT documents have appeared in the Online Documents section as communications from the public.

Attached are screen shots from the *Public Comment Submission Validation* email from Clerk.PublicComment@lacity.org, as well as the *Public Comment Request Confirmation* screen (which appeared after the 'Click here to Validate' button was clicked). These show that the process was properly completed by RESPCT.

Can you tell us why none of the documents from RESPCT were included in Council File: 20-0680, even though they were properly uploaded via the CMS and, and then validated and confirmed?

Has RESPCToday@gmail.com somehow been blocked from the system?

Is the CMS system not working properly?

Has RESPC today@gmail.com somehow been blocked from the system?

Is the CMS system not working properly?

If not, what other communications from the public have been blocked or omitted?

Fortunately, I believe the documents in question are mostly duplicates of the documents that I sent to you directly, which you uploaded and confirmed (thank you again for your support).

Perhaps because they were duplicates they were not uploaded?

Our experience in the past has been that even duplicates of documents have been included, if they were uploaded from different sources.

Could you please include this entire email, including the two attachments, in our Council File [CPC-2019-4908-DB-SPR/CF 20-0680]?

I have created a pdf of this email including the attachments for you to upload.

Thank you again for all of your help.

Sincerely,

Danial Nord

From: Melinda Novoa <melinda.novoa@lacity.org>

Sent: Tuesday, June 15, 2021 10:58 AM

To: Danial Nord <danielnord@hotmail.com>

Cc: Jamie T. Hall <jamie.hall@channellawgroup.com>; Noel Gould <aquarianstudios@hotmail.com>; Robin Rudisill <wildrudi@mac.com>

Subject: Re: URGENT - additional file for upload for CPC-2019-4908-DB-SPR/CF 20-0680 - hearing 10 AM today

Confirming all documents uploaded!

On Tue, Jun 15, 2021 at 9:36 AM Melinda Novoa <melinda.novoa@lacity.org> wrote:

I'm trying to upload now...

--

Melinda Novoa

Council and Public Services Division

Office of the City Clerk

213-978-0420

Office of the City Clerk
213-978-0420

On Tue, Jun 15, 2021 at 9:04 AM Danial Nord <danielnord@hotmail.com> wrote:

Dear Melinda,

Attached is an additional file that we cannot upload to the CMS.

It is 4.1 megs.

FYI : The CMS is supposed to accept files no larger than 5 megs. But in reality it only accepts files no larger than 4 megs.

Thank you again for your help with everything

Best,

Danial

From: Melinda Novoa <melinda.novoa@lacity.org>

Sent: Monday, June 14, 2021 12:51 PM

To: Danial Nord <danielnord@hotmail.com>

Subject: Re: five files for upload for CPC-2019-4908-DB-SPR/CF 20-0680 - hearing
Tues. 6/15

Hi Danial,

I'm so glad I could help! Unfortunately there is no way currently to download all the documents together. I'm sorry about that!

Let me know if you need anything else.

Thanks,
Melinda

--

Melinda Novoa

Council and Public Services Division

Office of the City Clerk

213-978-0420

Clerk.PublicComment@lacity.org

Tue, Jun 15, 9:11 AM (7 days ago)

☆ ↩️ ⋮

to RESPCToday ▾

To RESPCToday@gmail.com,

***** PLEASE DO NOT REPLY TO THIS AUTOMATED EMAIL *****

Public Comment Submission Validation

Your Public Comment is now pending. For security purposes, please confirm your submittal by clicking on 'Click here to Validate' button below:

[Click here to Validate](#)

Council File Number: 20-0680

Comments for Public Posting:

Attached is a document that supports the Citizens Protecting San Pedro appeal of the proposed project at 1309-1331 South Pacific Avenue. Case No. CPC-2019-4908-DB-SPR-1A Council File Number: 20-0680 Scheduled item for Council on Tuesday, June 15, 2021, 10:00 AM Agenda item 9

If the above button is not clickable or is broken, please copy and paste the entire URL (minus any spaces) into your browser window.

<https://cityclerk.lacity.org/Confirmation/?EmailConfirmation=2&c=03219E9E-D4FC-46C9-8E64-4FCA0422B2FE&em=RESPCToday@gmail.com>

If you DO NOT want to submit this public comment, simply ignore this E-mail and do not click on the link above.

Thank you,

Office of the City Clerk
Council & Public Services Division
City of Los Angeles

<https://clerk.lacity.org/council-and-public-services>



Public Comment Request Confirmed!

This comment will be uploaded to the City Clerk's Council File Management System within 24-48 business hours. You may view the comment by going to <http://lacouncilfile.com/> and entering the Council file or related key words in the search box.

Thank you,

Office of the City Clerk
Council & Public Services Division
City of Los Angeles
<https://clerk.lacity.org/council-and-public-services>

Communication from Public

Name:

Date Submitted: 06/23/2021 09:26 AM

Council File No: 20-0680

Comments for Public Posting: Attached is a document related to Case No.CPC-2019-4908-DB-SPR-1A. Council File Number: 20-0680.Scheduled item for Council on Wednesday, June 23, 2021



RESPECT <respctoday@gmail.com>

Jun 22, 2021, 5:17 PM (15 hours ago)



to Connie, Noel, Robin, Jamie ▾

Hello again Ms. Chauv,

As mentioned to you, the public comment portal is not working properly. So the link that you provided is unreliable.

That is why we asked you to please include this email thread in our Case/Council File, as you have routinely done in the past.

Thank you for your support.

RESPECT



On Tue, Jun 22, 2021 at 5:00 PM Connie Chauv <connie.chauv@lacity.org> wrote:

Good afternoon,

As mentioned, please reach out to City Clerk staff as they manage the Council Files. I provided the Public Comment Portal link and City Clerk email address in my prior email.

--



LOS ANGELES
CITY PLANNING

Connie Chauv

City Planner

Los Angeles City Planning

200 N. Spring St., Room 720/721

Los Angeles, CA 90012

Planning4LA.org

T: (213) 978-0016





RESPCT <respctoday@gmail.com>

Jun 22, 2021, 4:26 PM (16 hours ago)



to Connie, Noel, Robin, Jamie ▾

Dear Ms. Chauv,

As per your instructions we have alerted City Clerk staff.

As we requested of you, please include this entire email conversation, including attachments, in our Council File.

Thank you.



On Tue, Jun 22, 2021 at 4:09 PM Connie Chauv <connie.chauv@lacity.org> wrote:

Good afternoon,

Please reach out to City Clerk staff as they manage the Council Files. Public comments may be submitted through the Public Comment Portal at <https://cityclerk.lacity.org/publiccomment/>. You may send an email to Clerk.CPS@lacity.org if you are having technical issues with the portal.

--



LOS ANGELES
CITY PLANNING

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City Planner

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200 N. Spring St., Room 720/721

Los Angeles, CA 90012

Planning4LA.org

T: (213) 978-0016



On Tue, Jun 22, 2021 at 2:24 PM RESPCT <respctoday@gmail.com> wrote:

Dear Ms. Chauv,

Last week on 6/14 and 6/15, our community group RESPCT (Residents for an Equitable San Pedro Community Today) submitted 14 documents for upload to CPC-2019-4908-DB-SPR/CF 20-0680 via the LA City Clerk Connect/Council File Management System (CMS).

TIME SENSITIVE re: files uploaded for CPC-2019-4908-DB-SPR/CF 20-0680



RESPCT <respctoday@gmail.com>

Tue, Jun 22, 4:22 PM (16 hours ago)



to Connie, Clerk.CPS, Noel, Robin, Jamie

Hello,

As instructed by Planner Connie Chauv, please see the below correspondence RE: the problems that we are continuing to have with the Public Comment Portal.

We have attached a copy of the correspondence and all related attachments for your reference.

Thank you - RESPCT - Residents for an Equitable San Pedro Community Today

On Tue, Jun 22, 2021 at 4:09 PM Connie Chauv <connie.chauv@lacity.org> wrote:

Good afternoon,

Please reach out to City Clerk staff as they manage the Council Files. Public comments may be submitted through the Public Comment Portal at <https://cityclerk.lacity.org/publiccomment/>. You may send an email to Clerk.CPS@lacity.org if you are having technical issues with the portal.

SEE BELOW FOR ORIGINAL CORRESPONDENCE AND OUR QUESTIONS:

On Tue, Jun 22, 2021 at 2:24 PM RESPCT <respctoday@gmail.com> wrote:

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Is the CMS system not working properly?

If not, what other communications from the public have been blocked or omitted?

Is the CMS system not working properly?

If not, what other communications from the public have been blocked or omitted?

Fortunately, I believe the documents in question are mostly duplicates of the documents that community member Danial Nord sent to the Clerk's Office directly, which were uploaded and confirmed.

Perhaps because files from RESPCT were duplicates they were not uploaded?

Our experience in the past has been that even duplicates of documents have been included, if they were submitted/uploaded from different sources.

In addition we would like to bring to your attention that although the CMS is supposed to accept files sized up to 5 megs maximum size (see attached screen shot), the System in fact only accepts files no larger than 4 megs.

There is no indication of this when users attempt to upload files (for example the file in the attached screen shot which was 4.3 megs). The files simply do not upload, and it appears to the user that the CMS is not working, so they eventually give up.

A number of documents from both the Appellants' attorney and community members could not be uploaded because the CMS does not function properly and the instructions are incorrect and misleading RE: the stated file size.

Could you please include this entire email, including the attachments, and your response, in our Council File [CPC-2019-4908-DB-SPR/CF 20-0680]?

I have created a pdf of this email including the attachments for you to upload.

Thank you again for all of your help.

Sincerely,

RESPCT - Residents for an Equitable San Pedro Community Today

