

Communication from Public

Name: Diana Alvarado
Date Submitted: 02/27/2026 11:24 AM
Council File No: 20-1084-S4

Comments for Public Posting: Dear Councilmembers, I want to comment on the Housing and Homelessness Committee Report concerning contracts for Homelessness Prevention Program Services. The Stay Housed LA Program and the Tenant Anti-Harassment Ordinance (TAHO) Program are essential lifelines for tenants across the City of Los Angeles. Timely approval of these contracts is needed. These programs connect residents to legal services, rental assistance, educational resources, and tenant navigation support — all of which are vital to helping individuals and families remain stable in their housing. For many tenants facing eviction or harassment, these services are the difference between staying housed and falling into homelessness. As the Council advances these contracts, we respectfully ask you to consider two practical amendments that will strengthen implementation while preserving the integrity of services: First, providers must not be required to submit client addresses. As legal service providers, we are bound by the California Rules of Professional Conduct which strictly require us to protect client confidentiality. Requiring the disclosure of client addresses would effectively identify the individuals we represent and would place attorneys in direct tension with their ethical obligations. We respectfully request that the contracts be structured in a way that allows attorneys to continue delivering essential services to tenants without risking violations of their professional responsibilities. Second, we ask that providers not be required to invoice by individual case. A case-by-case billing requirement would create an unnecessary administrative burden, diverting valuable and limited time and resources away from direct legal representation. Additionally, the monthly invoices that are currently submitted contain the essential information being sought such as case time and staff information without being administratively onerous. We want to thank everyone involved in the RFP process for selecting the awardees. Last year, contract delays created uncertainty and threatened service interruptions for tenants in crisis. We worked collectively to prevent harm, but we must not put vulnerable residents in that position again. Therefore, we respectfully urge you to vote in favor of executing the United to House LA Homelessness Program Service Contracts and to adopt the proposed amendments

to ensure these programs operate smoothly and responsibly. We appreciate the Council's commitment to ensuring tenants across the City of Los Angeles continue to receive legal services without disruption. Your leadership and steadfast dedication to keeping Angelenos housed make a profound difference for families and communities across the city. Sincerely, Diana Alvarado, Esq.
Director of Operations



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February 27, 2026

Council Members
Housing & Homelessness Committee
Los Angeles City Council

RE: Public Comment: Council File: 20-1084-S4 – Authority to Execute Contract for Homelessness Prevention Program

Dear Councilmembers,

The Stay Housed LA Program and the Tenant Anti-Harassment Ordinance (TAHO) Program are essential lifelines for tenants across the City of Los Angeles. Timely approval of these contracts is needed. These programs connect residents to legal services, rental assistance, educational resources, and tenant navigation support — all of which are vital to helping individuals and families remain stable in their housing. For many tenants facing eviction or harassment, these services are the difference between staying housed and falling into homelessness.

As the Council advances these contracts, we respectfully ask you to consider two practical amendments that will strengthen implementation while preserving the integrity of services:

First, providers must not be required to submit client addresses. As legal service providers, we are bound by the *California Rules of Professional Conduct* which strictly require us to protect client confidentiality. Requiring the disclosure of client addresses would effectively identify the individuals we represent and would place attorneys in direct tension with their ethical obligations. We respectfully request that the contracts be structured in a way that allows attorneys to continue delivering essential services to tenants without risking violations of their professional responsibilities.

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Sincerely,

Diana Alvarado

Diana Alvarado, Esq.
Director of Operations