File No. 21-0329

HOMELESSNESS AND POVERTY COMMITTEE REPORT relative to the development of a citywide framework to coordinate outreach teams to ensure persons experiencing homelessness have successful housing placements and document interagency collaboration.

Recommendations for Council action, pursuant to Motion (Krekorian, et al. - Ridley-Thomas):

1. INSTRUCT the Chief Legislative Analyst (CLA), with assistance of City Administrative Officer (CAO) and Los Angeles Homeless Services Authority (LAHSA), to develop a citywide framework on how its existing outreach teams and new outreach teams will coordinate to ensure a person experiencing homelessness has the best chance of a successful housing placement. The framework will meet the following objectives:

    a. The outreach strategy will maintain, to the greatest degree possible, consistency in scheduling and staffing so that relationships will be formed between outreach workers and unhoused people, with seamless transitions between outreach workers on different teams and when staffing changes occur.

    b. LAHSA Council district-specific teams will work collaboratively with each Council office and respond appropriately to the evolving issues of homelessness within a district's geography, communicate regularly about new challenges in the delivery of services, and transfer information that will be relevant to the policymaking process to policymakers.

    c. Alternative process when traditional Coordinated Entry System conflicts with a local need, including examining the Encampment to Home model.

    d. Establish a process for ensuring special needs of individuals are met so as not to create delays in servicing an encampment (Los Angeles County Department of Mental Health/Public Health needs).

    e. The outreach framework should define how specific areas for outreach are selected and how encampments are chosen for specific attention.

    f. Developing metrics/timelines for people experiencing homelessness to transition to appropriate interventions.

    g. The outreach framework will address homelessness at any given hour, and appropriately handle off-hour (night, weekend or emergency) calls for homeless services outside of normal business hours and ensure a team is available to respond during off hours or enable engagement at effective times for people experiencing homelessness.

    h. The outreach framework will define how transportation for a person and their belongings is coordinated when that person is to be placed in an available shelter or housing option, allowing for flexibility and opportunity to make placements when a shelter placement wasn't explicitly expected at the deployment of outreach.

2. INSTRUCT the CLA, with the assistance of the CAO and LAHSA, to engage Los Angeles County and document how the process for interagency collaboration is performed, and how specialized services are delivered to people in need at the street level or from referrals to providers, with particular focus on how data on unhoused persons is maintained and transferred between different agencies' outreach activities, to avoid repeat questions and repeat engagement, and better hold outreach teams accountable.

Fiscal Impact Statement: Neither the CAO nor the CAO has completed a financial analysis of this report.

Community Impact Statement: None submitted.

SUMMARY

At the meeting held on March 25, 2021, your Homelessness and Poverty Committee considered a Motion (Krekorian, et al. - Ridley-Thomas) relative to the development of a citywide framework to coordinate outreach teams to ensure persons experiencing homelessness have successful housing placements and document interagency collaboration. After an opportunity for public comment was held, the Committee moved to approve the recommendations contained in the Motion, as detailed above. This matter is now forwarded to the Council for its consideration.

Respectfully Submitted,

HOMELESSNESS AND POVERTY COMMITTEE

MEMBER	VOTE
RIDLEY-THOMAS:	YES
DE LEÓN:	YES
BUSCAINO:	ABSENT
RODRIGUEZ:	YES
RAMAN:	YES

ME 3/25/21

-NOT OFFICIAL UNTIL COUNCIL ACTS-