

Communication from Public

Name: Andrea F Ponce
Date Submitted: 06/11/2026 06:25 AM
Council File No: 22-0178

Comments for Public Posting: RUBS is awful. It does not allow for residents to know what their bills will be. Usually my water bill was no more than \$70; last year we were charged TWICE for December; \$80 once then \$150 - my partner and I were out of town for THREE WEEKS in December there is no way we used that water. When I tried to complain they then said oops that \$80 is now for electric. When I knocked on neighbors door no other neighbor's were charged water for December. They were either newer residents who just moved in so no December water bill or older who still were not paying RUBS. Another month we were charged \$215 for water. No explanation. The management is not incentivized to fix the problem and I believe it is very shady. Our building was recently sold and now altogether the water has been no more than \$20 - how can that be. It is a disgusting practice that preys on renters. Also it can be instated whenever. It should be banned for everyone not just rent stabilized. It is a way to get around the % increases for rent. PLUS the random fees they add to then pay these services; \$5 per utility or \$6 then \$7 As a tenant in Los Angeles, I call on the Los Angeles City Council to vote to ban Ratio Utility Billing Systems, or RUBS, in all housing across this city. Landlords who charge tenants for utilities through RUBS are systematically violating the Rent Stabilization Ordinance and the Tenant Protection Act. Ratio Utility Billing Systems subject tenants to bogus charges and allow landlords to get away with fraud. Imagine paying a costly bill for something you didn't actually use. That, essentially, is the failure that is RUBS. RUBS also poses challenges to consumer protections, dissuades landlords from investing in environmentally-friendly infrastructure or making basic repairs to address waste, and allows landlords to put huge junk fees and other costly fees on our utility bills. This needs to end now. Tenants have the right to transparency, but existing law gives us no way to enforce that right. I urge you to support Debt Collective's proposal for stronger action by the City Council on RUBS.



Andrea Ponce <andreaipc@gmail.com>

Utility Bills

2 messages

Andrea Ponce <andreaipc@gmail.com>

Sat, Mar 1, 2025 at 11:35 PM

To: ETromley@coastlineequity.net

Hi Erica,

I just wanted to email to clarify a few charges we saw on our account this month to make sure we understand the utilities correctly. I believe we have been double charged for **Utility charge for Water And Sewer from 12/07/2024 to 01/07/2025**. We already paid that charge last month.

March (This Month)

02/01/2025	79.57	-2,651.75
Description UTILITY REIMBURSEMENT FEE - Utility charge for Water And Sewer from 12/07/2024 to 01/07/2025		
Paid By		

Description	Amount
Utility charge for Water And Sewer from 12/07/2024 to 01/07/2025	\$154.50
Due on 03/01/2025	

Also we would like to know why there are two charges for the same period.

Utility charge for Water And Sewer from 01/07/2025 to 02/06/2025	\$81.22
Due on 03/01/2025	
Utility charge for Water And Sewer from 01/08/2025 to 02/06/2025	\$9.60
Due on 03/01/2025	

This month our utility bills have more than doubled to what we have been previously paying. We would love a further breakdown of the utilities to further explain these discrepancies before paying.

Thank you,

Andrea

Andrea Ponce <andreaipc@gmail.com>

Mon, Mar 3, 2025 at 2:14 PM

To: ETromley@coastlineequity.net

6/11/26, 8:51 AM

Gmail - Utility Bills

Bcc: joeneddermusic@gmail.com

Hi Erica,

Just wanted to follow up on this.

Thank you,

Andrea

[Quoted text hidden]