

Communication from Public

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Comments for Public Posting: The council should take a look a LADWP's Rules and Regulations, specifically Rule 18, which contains rules for submetered buildings and rules for the resale of water and electricity where submeters aren't available. As required by their City Charter, Rule 18 establishes regulations for the maintainance of submeters, billing practices, and rules for resale of utilities. As a public entity, the LADWP's own rules supersede even the state's Public Utility Codes. It gives authority to the Department to investigate violations, enforce regulations, and even block the resale of their utilities if these rules are not adhered to. However, when I reached out to them to discuss Rule 18, they could not refer me to any department responsible for taking and investigating complaints. I was eventually referred to the City Attorney's office, and I've been waiting on a response to calls and emails for two weeks. Rule 18 makes LADWP's authority and responsibility clear. While legistating or banning RUBs would be great, and not just for RSOs, the creation of a RUB complaint department within the LADWP, accompanied by announcements about it, would hand tenants the ability to get help from the one department that has actual authority over utility resale.