

Communication from Public

Name: Hauwa Abubakar

Date Submitted: 06/04/2026 05:33 PM

Council File No: 22-0178

Comments for Public Posting: As a tenant in Los Angeles, I call on the Los Angeles City Council to vote to ban Ratio Utility Billing Systems, or RUBS, in all housing across this city. Landlords who charge tenants for utilities through RUBS are systematically violating the Rent Stabilization Ordinance and the Tenant Protection Act. Ratio Utility Billing Systems subject tenants to bogus charges and allow landlords to get away with fraud. Imagine paying a costly bill for something you didn't actually use. That, essentially, is the failure that is RUBS. RUBS also poses challenges to consumer protections, dissuades landlords from investing in environmentally-friendly infrastructure or making basic repairs to address waste, and allows landlords to put huge junk fees and other costly fees on our utility bills. This needs to end now. Tenants have the right to transparency, but existing law gives us no way to enforce that right. I urge you to support Debt Collective's proposal for stronger action by the City Council on RUBS.

Communication from Public

Name: Angie Jahja

Date Submitted: 06/02/2026 08:37 PM

Council File No: 22-0178

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Communication from Public

Name: Hanna Yoseph

Date Submitted: 06/04/2026 04:42 PM

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Communication from Public

Name: Joseph Palacios
Date Submitted: 06/04/2026 05:40 PM
Council File No: 22-0178

Comments for Public Posting: Living in DTLA for the past 4 years has been one of the best experiences. However, inconsistent utilities charges and lack of transparency has been a negative experience. As someone that does their best to be environmentally friendly and conscious; it is stressful dealing with being fronted a bill for neighbors that might not be as environmentally friendly. The property management for my building (ONNI) mentions that the collective is billed for common space building usage and individual usage all “calculated” based on a secret formula (which they do not share). But we are told this formula has things to consider like: building “occupancy”, square footage, # of persons listed per lease, and then somehow the overall usage is divided. Requesting this information from property management and/or the RUBS (YES ENERGY MANAGEMENT) utilities company has been a nightmare because neither of them can “share” this information or provide it. Additionally, there have been inconsistent water bills for the building this past year alone (2026); which ONNI’s property management team at Hope+Flower did not formally notice their tenants about the increase in charges. Tenants had to reach out for information on these unexpected increases and since our requests and call for attention, the property management team has been negligent at providing the master bill for after multiple resident’s request. They’ve mentioned increases being due to: - a resident leaving water running in an apartment while they were out. So they fronted the bill to everyone else in the building (including said tenant) - a resident hitting an emergency fire sprinkler in the parking garage After Hours (with no maintenance on site at the time). •they fronted the bill to all tenants in the building but also mentioned they were looking into insurance claim but not sure on status of that. • then for the same instance of this request, they mentioned that LADWP had an open investigation and for us to contact LADWP... only to find out that LADWP cannot share information with tenants without an access code (which property will not provide). The lack of transparency is insane and the run around they have tenants do, to only hit dead ends, should not be allowed. Lastly, If LADWP handles water usage and has an open investigation... why not just allow them to handle all utilities based on apartment unit to begin with? What’s the need for a 3rd party business other than greed and extortion on

top of the already high rent prices in dtla where they're making large profit margins.

Communication from Public

Name: Alex Dickinson

Date Submitted: 06/04/2026 05:55 PM

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