

Communication from Public

Name: Melizabeth Garcia

Date Submitted: 08/03/2026 01:10 PM

Council File No: 22-0178

Comments for Public Posting: RUBS program and landlords using it are stealing from Tenants. This program is not transparent, landlords are using this as a scapegoat to charge tenants whatever amount of money they want. I was paying LADWP AND my landlord for the same services. When i asked my landlord for transparency, they threatened to evict me out of the apartment. Because of this threat, I had to abruptly move out to avoid evictions. All tenants who have been under this program should be reimbursed their funds and landlords how are responsible for these charges should be made to pay these fees.

Communication from Public

Name: Nancy

Date Submitted: 08/03/2026 02:46 PM

Council File No: 22-0178

Comments for Public Posting: Please BAN RUBS! We should not have to pay for the landlords utility bills on top of our own that we have to already pay for. Our apt has a laundry on site which tenants pay for. You want them to also pay for the electricity and water for that too, after paying for using it as well. It's a scam and is taking advantage of the vulnerable. It's ridiculous and will cause homelessness.

Communication from Public

Name: Chris

Date Submitted: 08/03/2026 02:51 PM

Council File No: 22-0178

Comments for Public Posting: Only certain tenants of our apartment building pay RUBS. The new tenants signed a more expensive lease, and the tenants who have been here for years are supposed to foot the bill for the entire building? There's so much missing information. With transparency it would be simple to agree that RUBS is the building owner's responsibility and not fair to tenants.

Communication from Public

Name: Ms. Y

Date Submitted: 08/03/2026 04:29 PM

Council File No: 22-0178

Comments for Public Posting: The proposed rent increase, which would allow landlords to replace the current RUBS utility charges with a permanent increase in rent, does not resolve the issue that tenants have been fighting for. In fact, it leaves us in exactly the same position: paying an amount without any transparency or documentation showing how it was calculated, either now or over the past 12 months. If the City is going to allow landlords to replace RUBS charges with a rent increase, then landlords SHOULD first be required to provide tenants with COMPLETE documentation showing exactly how those utility charges have been calculated for at least the previous 12 months. Without full transparency and verification of those calculations, landlords could simply convert unverified utility charges into a permanent rent increase, leaving tenants with no meaningful accountability or protection. This will simply replace one non-transparent billing practice with another.

Communication from Public

Name: Susann

Date Submitted: 08/03/2026 08:33 PM

Council File No: 22-0178

Comments for Public Posting: As a tenant in Los Angeles, I call on the Los Angeles City Council to vote to ban Ratio Utility Billing Systems, or RUBS, in all housing across this city. Landlords who charge tenants for utilities through RUBS are systematically violating the Rent Stabilization Ordinance and the Tenant Protection Act. Ratio Utility Billing Systems subject tenants to bogus charges and allow landlords to get away with fraud. Imagine paying a costly bill for something you didn't actually use. That, essentially, is the failure that is RUBS. RUBS also poses challenges to consumer protections, dissuades landlords from investing in environmentally-friendly infrastructure or making basic repairs to address waste, and allows landlords to put huge junk fees and other costly fees on our utility bills. This needs to end now. Tenants have the right to transparency, but existing law gives us no way to enforce that right. I urge you to support Debt Collective's proposal for stronger action by the City Council on RUBS.