

Communication from Public

Name: Mark Inouye

Date Submitted: 08/24/2026 10:38 AM

Council File No: 22-0178

Comments for Public Posting: I would like the RUBS method stopped. I had asked for the bill so I could see if what they were charging me made sense. The property management said they do not need to provide the bill. They did say vaguely that is calculated by the number of people in each apartment. Where I live the usually starts with one person, and you see another person like a roommate or significant other. Sometime they have children, or another family starts living there. With this formula the rest of the building has to pay for the fees for one apartment with a larger number of people not on the lease. There is no verification if the number people increase because they do not want to may more fees or the property management company to verify the number of people because all they are concerned is that it is being paid. This is a big flaw in the RUBS method. I am single so I may be paying for the extra people that consume utilities. Is that fair? Summary: Stop the RUB fees, use another method to charge fees that are fair to everyone based on usage. At very least, let us have access to detailed bill so that we can see that it is calculated correctly, and not being charge for other services like gardening. By looking at the bill I could tell if there are other people not on the lease living in the other apartments, and let the landlord verify and adjust the billing. My guess is there are more people than on the lease in the apartment building I live in. This is a big flaw, and probably a lot worse in other areas and buildings. Also exclude the Registration fee and RUBS administration charge fee.