

Your Community Impact Statement has been successfully submitted to City Council and Committees.

If you have questions and/or concerns, please contact the Department of Neighborhood Empowerment at [NCsupport@lacity.org](mailto:NCsupport@lacity.org).

This is an automated response, please do not reply to this email.

#### Contact Information

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The Board approved this CIS by a vote of: Yea(10) Nay(0) Abstain(0) Ineligible(0) Recusal(0)

Date of NC Board Action: 02/18/2022

Type of NC Board Action: For

#### Impact Information

Date: 02/27/2023

Update to a Previous Input: No

Directed To: City Council and Committees

Council File Number: 22-1146

Agenda Date:

Item Number:

Summary: Community Impact Statements are the most important way neighborhood councils make the voices of their stakeholders heard at the city level. But for an unknown, lengthy period, CISes submitted via the online portal to certain city departments, commissions, and committees have not been transmitted successfully. This mutes the voices of neighborhood councils. The CIS portal likely has not had a systematic review of accuracy since at latest 2009. A plan must be devised and implemented immediately to remedy the current situation and provide for the future. NWWNC therefore recommends that DONE: Conduct a systematic review with the City Clerk of the e-mail addresses in the portal system, immediately, directing staff and resources as needed until full accuracy is achieved; Have portal bounce-back notices automatically sent to the DONE director and all NCs, immediately; Develop an contingency plan for CIS/NC communication outages, to ensure that communication continues; Submit a monthly report of bounce-backs to all NCs; Direct staff and resources on an emergency basis to identify all CISs that the portal system failed to deliver, dating back to at least January 2009, and provide each NC a list of its own affected CISes; Resubmit on behalf of all NCs all affected CISs and provide proof of the same; Submit a report on the above steps to the City Council, BONC, and all NCs; Work with the Information Technology Agency to create a new system, devised to prevent this type of failure in the future. The size of these tasks is proportional to the size of the failure of DONE to ensure basic functionality of the NC system. Though NCs cannot go back in time and have affected boards, commissions, and committees rehear every issue on which the voices of stakeholders have been silenced, DONE must make right as many wrongs as possible. NCs must be able to trust that if they file a CIS through the designated portal, the CIS will actually be filed.



- COMMUNITY IMPACT STATEMENT -

Council File: [22-1146](#)

Title: Community Impact Statement Portal / Neighborhood Council Transmissions / City Commissions / Technological Upgrades

Position: Support

Summary:

Community Impact Statements (CISes) are the most important way neighborhood councils make the voices of their stakeholders heard at the city level. But for an unknown, lengthy period, CISes submitted via the online portal to certain city departments, commissions, and committees have not been transmitted successfully. This mutes the voices of neighborhood councils.

The CIS portal likely has not had a systematic review of accuracy since at latest 2009. A plan must be devised and implemented immediately to remedy the current situation and provide for the future. NWWNC therefore recommends that DONE:

- Conduct a systematic review with the City Clerk of the e-mail addresses in the portal system, immediately, directing staff and resources as needed until full accuracy is achieved;
- Have portal bounce-back notices automatically sent to the DONE director and all NCs, immediately;
- Develop an contingency plan for CIS/NC communication outages, to ensure that communication continues;
- Submit a monthly report of bounce-backs to all NCs;
- Direct staff and resources on an emergency basis to identify all CISs that the portal system failed to deliver, dating back to at least January 2009, and provide each NC a list of its own affected CISes;
- Resubmit on behalf of all NCs all affected CISs and provide proof of the same;
- Submit a report on the above steps to the City Council, BONC, and all NCs;

- Work with the Information Technology Agency to create a new system, devised to prevent this type of failure in the future.

The size of these tasks is proportional to the size of the failure of DONE to ensure basic functionality of the NC system. Though NCs cannot go back in time and have affected boards, commissions, and committees rehear every issue on which the voices of stakeholders have been silenced, DONE must make right as many wrongs as possible.

NCs must be able to trust that if they file a CIS through the designated portal, the CIS will actually be filed. For this reason, NWWNC supports CF 22-1146.