

## Communication from Public

**Name:** Barbara Broide

**Date Submitted:** 08/29/2025 03:39 PM

**Council File No:** 22-1154-S2

**Comments for Public Posting:** The addition of requiring public outreach and input BEFORE any program RFP is written is of critical importance. Councilmember Yaroslovsky is to be both commended and thanked for the revisions she introduced at Council that now recognize and include public participation in this process should the program move forward in some form.

## Communication from Public

**Name:**

**Date Submitted:** 08/29/2025 11:38 AM

**Council File No:** 22-1154-S2

**Comments for Public Posting:** Please the attached August 26, 2025 Community Impact Statement from the Downtown Los Angeles Neighborhood Council on CF 22-1154-S1, relative to an RFP process for a proposed Interactive Kiosk Program in the City of Los Angeles.



clerk CIS &lt;clerk.cis@lacity.org&gt;

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**Your Community Impact Statement Submittal - Council File Number: 22-1154-S1**

1 message

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**LA City SNow** <cityoflaprod@service-now.com>  
Reply-To: LA City SNow <cityoflaprod@service-now.com>  
To: Clerk.CIS@lacity.org, jens.midthun@dlanc.com

Thu, Aug 28, 2025 at 12:42 PM

A Neighborhood Council Community Impact Statement (CIS) has been successfully submitted to your Commission or City Council. We provided information below about CISs and attached a copy of the CIS.

We encourage you to reach out to the Community Impact Statement Filer to acknowledge receipt and if this Community Impact Statement will be scheduled at a future meeting. Neighborhood Council board members are volunteers and it would be helpful if they received confirmation that you received their CIS.

The CIS process was enabled by the to Los Angeles Administrative Code §Section 22.819. It provides that, "a Neighborhood Council may take a formal position on a matter by way of a Community Impact Statement (CIS) or written resolution." NCs representatives also testify before City Boards and Commissions on the item related to their CIS. If the Neighborhood Council chooses to do so, the Neighborhood Council representative must provide the Commission with a copy of the CIS or resolution sufficiently in advance for review, possible inclusion on the agenda, and posting on the Commission's website. Any information you can provide related to your agenda setting schedule is helpful to share with the NC.

If the CIS or resolution pertains to a matter *listed on the Commission's agenda*, during the time the matter is heard, the designated Neighborhood Council representative should be given an opportunity to present the Neighborhood Council's formal position. We encourage becoming familiar with the City Council's rules on the subject. At the Chair's discretion, the Neighborhood Council representative may be asked to have a seat at the table (or equivalent for a virtual meeting) typically reserved for City staff and may provide the Neighborhood Council representative more time than allotted to members of the general public. They are also permitted up to five (5) minutes of time to address the legislative body. If the CIS or resolution pertains to a matter *not listed on the agenda*, the designated Neighborhood Council representative may speak during General Public Comments.

We share this information to assist you with the docketing neighborhood council items before your board/commission. If you have questions and/or concerns, please contact the Department of Neighborhood Empowerment at [empowerla@lacity.org](mailto:empowerla@lacity.org).

\*\*\*\*\* This is an automated response, please DO NOT reply to this email. \*\*\*\*\*

**Contact Information**

Neighborhood Council: Downtown LA

Name: Jens Midthun

Email: [jens.midthun@dlanc.com](mailto:jens.midthun@dlanc.com)

The Board approved this CIS by a vote of: Yea(18) Nay(0) Abstain(0) Ineligible(0) Recusal(0)

Date of NC Board Action: 08/26/2025

Type of NC Board Action: For if Amended

**Impact Information**

Date: 08/28/2025

Update to a Previous Input: No

Directed To: City Council and Committees

Council File Number: 22-1154-S1

City Planning Number:

Agenda Date:

Item Number:

Summary: At a regular public meeting on August 26, 2025, the Board of Directors of the Downtown Los Angeles Neighborhood Council ("DLANC") voted to submit this Community Impact Statement in support of amending CF 22-1154-S1: Interactive Kiosks / Installation and Maintenance / Public Right-of-Way / Request for Proposal. Please see our attached letter.

# CITY OF LOS ANGELES CALIFORNIA



## DOWNTOWN LOS ANGELES NEIGHBORHOOD COUNCIL OFFICERS

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TERESA Y. HILLERY  
VICE PRESIDENT OF ADMINISTRATION

DAMION WAGNER  
VICE PRESIDENT OF  
OUTREACH & COMMUNICATIONS

TERIN NGO  
SECRETARY

TATHEER ADNAN  
TREASURER



WWW.DLANC.COM

EMAIL: INFO@DLANC.COM

August 26, 2025

### **Re: CF 22-1154-S1: Interactive Kiosks / Installation and Maintenance / Public Right-of-Way / Request for Proposal**

To Whom It May Concern:

At a public meeting on August 26, 2025, the Board of Directors of the Downtown Los Angeles Neighborhood Council ("DLANC") voted to provide the following comments below:

The Downtown Los Angeles Neighborhood Council submits this Community Impact Statement **in support if amended** of CF 22-1154-S1: Interactive Kiosks / Installation and Maintenance / Public Right-of-Way / Request for Proposal

In February 2023, DLANC submitted a [Community Impact Statement](#) on Council File 22-1154 and the proposed RFP with IKE Smart City, LLC. DLANC maintains its position that digital kiosks in urban environments like Downtown Los Angeles offer valuable opportunities to share critical information and connect Angelenos, tourists, and unhoused individuals with resources quickly and easily.

That said, DLANC emphasizes the need for a carefully planned rollout, with clear parameters outlined in the RFP for bidders to address. To ensure long-term success and avoid future challenges, it is essential that concerns regarding kiosk maintenance and resilience to vandalism be addressed early in the RFP process. Similar projects, such as LinkNYC, have faced significant issues related to loitering and urban blight—issues that must be proactively mitigated.

Therefore, DLANC recommends that relevant city agencies include the following stipulations in the upcoming RFP for digital kiosks in the public right-of-way:

1. **Integrate MyLA311 Reporting Capabilities:** Include MyLA311 reporting and sufficient seat licenses in the RFP proposal to allow the public to report damaged or vandalized units directly to the third-party maintainer for timely service response.
2. **Enforce Data and Privacy Protections:** Establish strict regulations to prevent data harvesting for the purpose of media targeting or ad generation, ensuring user data is not exploited.
3. **Require Cybersecurity Standards for Public Wi-Fi:** Include provisions for robust cybersecurity measures, such as strong encryption, firewalls, and content filters, to protect users accessing public broadband through the kiosks.
4. **Neighborhood/Community Services Liaison:** Include within the proposal for third-party's to designate a liaison to interface with Council Offices, Neighborhood Councils, Business Improvement Districts (BIDs), Chambers of Commerce, and community-based organizations (CBOs) to address day-to-day concerns related to kiosk operation.
5. **Implement a Limited Pilot Program:** Consider an initial pilot program in select, high-density urban neighborhoods, such as Downtown Los Angeles, and collaborate with CBOs, Neighborhood Councils, BIDs, and Council Offices to determine appropriate locations and placements.

Sincerely,

A handwritten signature in black ink, appearing to read "Jens Midthun". The signature is fluid and cursive, with the first name "Jens" and last name "Midthun" clearly distinguishable.

Jens Midthun  
President,  
DLANC

Cc: Council District 1 (via email)  
Council District 9 (via email)  
Council District 14 (via email)  
Bureau of Street Services (via email)  
City Tourism Department (via email)