



clerk CIS <clerk.cis@lacity.org>

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## Your Community Impact Statement Submittal - Council File Number: 23-0255-S1

1 message

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**LA City SNow** <cityoflaprod@service-now.com>  
Reply-To: LA City SNow <cityoflaprod@service-now.com>  
To: Clerk.CIS@lacity.org, chase.puskar@lofeliznc.org

Mon, May 25, 2026 at 12:18 PM

A Neighborhood Council Community Impact Statement (CIS) has been successfully submitted to your Commission or City Council. We provided information below about CISs and attached a copy of the CIS.

We encourage you to reach out to the Community Impact Statement Filer to acknowledge receipt and if this Community Impact Statement will be scheduled at a future meeting. Neighborhood Council board members are volunteers and it would be helpful if they received confirmation that you received their CIS.

The CIS process was enabled by the to Los Angeles Administrative Code §Section 22.819. It provides that, "a Neighborhood Council may take a formal position on a matter by way of a Community Impact Statement (CIS) or written resolution." NCs representatives also testify before City Boards and Commissions on the item related to their CIS. If the Neighborhood Council chooses to do so, the Neighborhood Council representative must provide the Commission with a copy of the CIS or rResolution sufficiently in advance for review, possible inclusion on the agenda, and posting on the Commission's website. Any information you can provide related to your agenda setting schedule is helpful to share with the NC.

If the CIS or resolution pertains to a matter *listed on the Commission's agenda*, during the time the matter is heard, the designated Neighborhood Council representative should be given an opportunity to present the Neighborhood Council's formal position. We encourage becoming familiar with the City Council's rules on the subject. At the Chair's discretion, the Neighborhood Council representative may be asked to have a seat at the table (or equivalent for a virtual meeting) typically reserved for City staff and may provide the Neighborhood Council representative more time than allotted to members of the general public. They are also permitted up to five (5) minutes of time to address the legislative body. If the CIS or resolution pertains to a matter *not listed on the agenda*, the designated Neighborhood Council representative may speak during General Public Comments.

We share this information to assist you with the docketing neighborhood council items before your board/commission. If you have questions and/or concerns, please contact the Department of Neighborhood Empowerment at [empowerla@lacity.org](mailto:empowerla@lacity.org).

\*\*\*\*\* This is an automated response, please DO NOT reply to this email. \*\*\*\*\*

### Contact Information

Neighborhood Council: Los Feliz

Name: Chase Puskar

Email: [chase.puskar@lofeliznc.org](mailto:chase.puskar@lofeliznc.org)

The Board approved this CIS by a vote of: Yea(17) Nay(0) Abstain(0) Ineligible(0) Recusal(0)

Date of NC Board Action: 05/19/2026

Type of NC Board Action: For

### Impact Information

Date: 05/25/2026

Update to a Previous Input: No

Directed To: City Council and Committees

Council File Number: 23-0255-S1

City Planning Number:

Agenda Date:

Item Number:

Summary: The Los Feliz Neighborhood Council Homelessness Committee respectfully urges the City Council to take the next steps on Council File 23-0255-S1 by prioritizing increasing the number of emergency dispatchers in order to improve 911 call answer and response times, while also expanding the capacity of the City's Unarmed Model of Crisis Response (UMCR) and CIRCLE programs to ensure that behavioral health, homelessness-related, and nonviolent crisis calls receive timely and appropriate responses. Council File 23-0255-S1 was introduced on April 22, 2025 in response to ongoing delays in the City's 911 system. The motion was adopted by Council on September 12, 2025, and the Los

Angeles Police Commission subsequently transmitted a report to Council on February 10, 2026 regarding staffing, operations, and potential system improvements. The report currently sits with the Public Safety Committee. As the original motion correctly stated: "Responding to threats to public safety is arguably the most essential service that the City provides. Part of that role involves being able to quickly answer calls for help from residents, primarily those coming in through our 911 system. However, the City is experiencing ongoing challenges in our 911 system, resulting in some emergency and non-urgent calls not being answered within an acceptable timeframe." These delays have significant implications not only for emergency response generally, but also for the City's homelessness response systems. Calls involving unhoused residents often concern behavioral health crises, welfare checks, public disturbances, or situations involving individuals in visible distress that require timely de-escalation and trained intervention. Residents of Los Feliz have reported situations in which individuals experiencing crisis engaged in prolonged threatening or disruptive behavior in public spaces while businesses and neighbors waited extended periods for assistance from the City. (continued in attachment)



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Misty LeGrande

**VICE PRESIDENT**  
Olsen Ebright - Administration

**SECRETARY**  
Devin Homsey

- COMMUNITY IMPACT STATEMENT -

**Council File:** [23-0255-S1](#)

**Title:** 911 Call Response Time / Emergency and Non-Emergency Calls / Police Service Representative / Dedicated Non-Emergency Operators / Unarmed Crisis Response Teams

**Position:** Support

**Summary:**

The Los Feliz Neighborhood Council Homelessness Committee respectfully urges the City Council to take the next steps on Council File 23-0255-S1 by prioritizing increasing the number of emergency dispatchers in order to improve 911 call answer and response times, while also expanding the capacity of the City's Unarmed Model of Crisis Response (UMCR) and CIRCLE programs to ensure that behavioral health, homelessness-related, and nonviolent crisis calls receive timely and appropriate responses.

**Background:**

Council File 23-0255-S1 was introduced on April 22, 2025 in response to ongoing delays in the City's 911 system. The motion was adopted by Council on September 12, 2025, and the Los Angeles Police Commission subsequently transmitted a report to Council on February 10, 2026 regarding staffing, operations, and potential system improvements. The report currently sits with the Public Safety Committee.

As the original motion correctly stated:

"Responding to threats to public safety is arguably the most essential service that the City provides. Part of that role involves being able to quickly answer calls for help from residents, primarily those coming in through our 911 system. However, the City is experiencing ongoing challenges in our 911 system, resulting in some emergency and non-urgent calls not being answered within an acceptable timeframe."

These delays have significant implications not only for emergency response generally, but also for the City's homelessness response systems. Calls involving unhoused residents often concern behavioral health crises, welfare checks, public disturbances, or situations involving individuals in visible distress that require timely de-escalation and trained intervention. Residents of Los Feliz have reported situations in which individuals experiencing crisis engaged in prolonged threatening or disruptive behavior in public spaces while businesses and neighbors waited extended periods for assistance from the City. These incidents underscore the need for a faster, more coordinated response system that can deploy unarmed crisis teams, outreach workers, and behavioral health professionals alongside traditional emergency services when appropriate.

Slow response times also undermine public confidence in the City's homelessness response infrastructure. When residents perceive that calls regarding unhoused neighbors go unanswered, homelessness increasingly becomes viewed through a narrow public safety lens rather than as a humanitarian and public health challenge. In addition, when emergency and non-emergency communication systems are overloaded, the City becomes less capable of responding appropriately and compassionately to unhoused people experiencing crisis.

Los Angeles residents deserve a system that responds rapidly to emergencies while also ensuring that people experiencing homelessness and behavioral health crises are met with the most appropriate and effective response possible. We urge the City Council to take the necessary steps to establish such a system.

**PASSED 17 - 0 - 0**