Communication from Public

Name:	Ron Robinson
Date Submitted:	09/16/2026 08:12 PM
Council File No:	23-1182-S3
Comments for Public Posting:	I support the recommendation of the Homelessness and Health Committee to note and file the Los Angeles Homeless Services Authority report dated August 13, 2026, regarding the Housing Navigation and Homeless Engagement Team (HET) System Navigator Scope of Work. Clearly defined navigator responsibilities are essential in communities like Harbor Gateway North, where encampments along freeway underpasses and industrial corridors require coordinated outreach, consistent case follow-up, and reliable handoffs into interim and permanent housing.

Communication from Public

Name: David Matthews
Date Submitted: 09/16/2026 08:53 PM
Council File No: 23-1182-S3
Comments for Public Posting: I support continued investment in Housing Navigation and Homeless Engagement Team System Navigators, while encouraging the City and LAHSA to keep the focus on measurable outcomes and accessibility in the field. Through my work in Harbor Gateway and neighboring communities, I regularly encounter people living in RVs, vehicles, freeway areas and other locations who need assistance but are not always reached during traditional service hours. Successful outreach cannot end with an initial contact or referral. There must be a clear pathway from engagement to documentation, services, interim housing when appropriate, and ultimately permanent housing. System Navigators can play an important role in preventing people from becoming lost between those steps. I also encourage greater coordination with community-based organizations and individuals already working in these locations. We often know where people are, when they are present, and when they are most receptive to assistance. Please continue strengthening accountability around housing navigation by measuring not simply contacts or referrals, but whether people successfully move through the system and into appropriate housing. David Matthews Harbor Gateway Stakeholder