GOVERNMENT OPERATIONS

MOTION

The Angeleno Account is a website that allows residents of the City to access various City services on a singular platform. By centralizing access to multiple City services, residents and businesses are easily able to interact with the City online. The Angeleno Account also eliminates the need to manage different accounts with multiple usernames and passwords and can be used for many tasks including, but not limited to, paying parking meters, submitting service requests, and applying for permits.

The Angeleno Account is a helpful tool that is utilized often by City residents. Therefore, it is crucial that the website is always available to provide needed services and is doing so in the most efficient way possible. Because the Angeleno Account is convenient and frequently used by residents, the Council should understand the services provided to ensure they are effective and of benefit to City residents.

I THEREFORE MOVE that Council instruct the Information Technology Agency to prepare a progress report on the Angeleno Account, including how the product has improved user ability, and if there are any suggestions for improvements that can be made to enhance the performance of the Angeleno Account.

PRESENTED BY: _____
IMELDA PADILLA
Councilmember, 6th District

SECONDED BY: _____

ORIGINAL

MAY 07 2025