



**COMMUNITY
INVESTMENT
FOR FAMILIES
DEPARTMENT**
Paths to Prosperity



KAREN BASS, MAYOR
ABIGAIL R. MARQUEZ, GENERAL MANAGER

October 4, 2025

Council File: [25-0886](#)

Council District: All

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Honorable Members of the City Council
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TRANSMITTAL: REPORT BACK RELATIVE TO THE IMPACT OF FEDERAL IMMIGRATION ENFORCEMENT ON FAMILYSOURCE CENTERS (C.F. 25-0886)

SUMMARY

The General Manager of the Community Investment for Families Department (CIFD) respectfully requests that your office review this transmittal and forward it to the appropriate committees for further consideration.

Through this transmittal, CIFD examines the impact of federal immigration enforcement on populations served by the FamilySource System, analyzing its effect on program participation, service accessibility, and client well-being, and provides targeted recommendations to improve access and address critical service gaps.

RECOMMENDATIONS

The General Manager of CIFD respectfully requests that the City Council, subject to the approval of the Mayor:

- A. NOTE and FILE** the Community Investment for Families Department report dated October 2, 2025, relative to the impact of federal immigration enforcement on FamilySource Centers.

BACKGROUND

In response to increased federal immigration enforcement actions that began in June 2025, CIFD recognized the urgent need to assess and address the impact on vulnerable immigrant communities. Community partners reported growing fear and uncertainty, significantly disrupting residents' access to essential services.

On June 9, 2025, CIFD convened an emergency meeting with the FamilySource Centers (FSC) to evaluate potential service disruptions and adapt service delivery models to ensure critical resources remained accessible, trusted, and responsive. Additionally, CIFD mobilized partnerships with Day Labor Centers, the CLEAN Car Wash Worker Center, RepresentLA providers, and other local nonprofit service providers to strengthen coordination and support for impacted families.

Since that initial meeting, CIFD has hosted weekly convenings with all FSCs to monitor disruptions, share data, and identify service gaps. Initial reports indicated a decline in center participation. For example, a weekly food distribution event, which typically serves over 800 individuals, saw attendance drop to approximately 500. Similar declines were reported across multiple centers. Despite this early decline, FSCs rapidly adapted by expanding virtual services, implementing food delivery programs, and increasing emergency assistance efforts. These strategies helped reduce financial stress and ensure continuity of services for affected households.

Recognizing the long-term impacts of federal enforcement on low-income and immigrant communities, on September 19, 2025, the City Council adopted the motion introduced on August 6, 2025 by Councilmember Jurado (C.F. 25-0886), directing CIFD to report on the FamilySource System, assess the effects of enforcement efforts, and provide recommendations to improve accessibility and address service gaps.

DISCUSSION

FamilySource System

The FamilySource System (FSS) is a network of 19 FamilySource Centers (FSC) strategically located in the City's highest-need neighborhoods. The FSS provides essential services to low-income families, implementing a two-generational approach that supports both children and their parents. The goal is to improve income, housing stability, financial security, and academic success. FSCs follow a prevention model centered on three primary pillars: enhancing housing stability, increasing economic security, and promoting academic achievement.

Populations Served and Services Offered

The FSCs target low- and moderate-income families with children up to age 17. FSCs offer a wide array of services for families, including specialized programs during the summer months. These services include:

Basic Needs Support & Connection to Services

- Emergency Food Program: Provide weekly food distributions to address food insecurity. These events also serve as an opportunity to screen households for CalFresh.

- Supportive Services: Provide essential items and services such as diapers, baby formula, public transportation, clothing, youth school supplies, document acquisition fees, and employment-related expenses.
- Multi-Benefit Screening: Conduct multi-benefit screenings and assist customers in applying for various public benefits, including Medi-Cal, CalFresh, and CalWORKS.
- Conduct Comprehensive Assessment: Expand on the information gathered in the pre-assessment to provide a broader base of knowledge needed to address a household's specific housing, financial, and educational needs.
- Community Engagement: Host community workshops, support groups, and service navigation assistance.

Housing Stability

- Housing-related services: Target families at imminent risk of homelessness, including stabilizing housing through wraparound case management services, temporary financial assistance, and working with families to build a more financially secure future.
- Emergency Financial Assistance: Provide rental and utility assistance, including arrears, cover fees associated with rental applications and credit checks, offer security deposits, and support relocation services to eligible households working with a housing stability advisor or financial coach.

Financial Security

- Income Tax Preparation Assistance: Serve as a certified Internal Revenue Service Volunteer Income Tax Assistance site and assist low-income tax filers with filing their taxes and accessing tax credits such as the Earned Income Tax Credit, the California EITC, and the Young Child Tax Credit, setting up an Individual Taxpayer Identification Number, as well as connecting customers to the FSC's financial services.
- Financial Coaching: Implement financial empowerment and asset-building programs in savings, debt reduction, credit building, and banking. Additionally, FSCs arrange for curriculum-based financial literacy training and training modules that expose clients to financial concepts, terminology, and money management strategies.
- Pre-Employment/Employment Support Services: Screen clients to determine if they are eligible for referral to the City's WorkSource or YouthSource Centers for job training and placement. Provide job readiness workshops in resume building, job search, and interviewing, as well as linkages to obtain a high school diploma, HiSET, or GED, when needed.

Academic Success

- Summer Learning Programs: Host a four to six-week Summer Learning Program for school-aged children to prevent summer learning loss.
- Tutoring: Focus on math and language arts/reading and include one-on-one instruction and/or homework assistance. Additional activities may include writing exercises, cognitive skill activities, and reading opportunities to increase grade-level advancement.
- College Corner: Establish a College Corner program within the FSC facility that provides college prep information, resources, and academic mentoring.

Additional Enhanced Efforts

- Emergency Relief Fund: In partnership with the Office of Mayor Karen Bass, FSCs distributed \$1 million in cash assistance to 1,000 economically impacted households. These funds, raised through philanthropic efforts, were intended to help households struggling to meet essential needs such as rent, groceries, and household goods. All 19 FSCs were mobilized as part of a Citywide initiative to deliver this critical support.
- FireAid Recovery Support: Three FSCs that previously operated as Impacted Worker and Family Recovery Centers are currently distributing \$500 grocery gift cards to residents affected by the Pacific Palisades and Eaton fires. Many of the recipients are immigrant workers, such as caretakers, housekeepers, landscapers, and day laborers, whose livelihoods were directly tied to the homes and neighborhoods impacted by the fires. These individuals often worked for families who were displaced or lost property, resulting in sudden job loss and financial hardship.

The gift cards were made available through a FireAid Grant in partnership with the Los Angeles County Office of Food Systems to help address the ongoing needs of these vulnerable workers and their families. This effort builds on recovery services offered between February and April 2025, when centers collaborated with WorkSource Centers and BusinessSource Centers to connect impacted individuals with worker relief funding, the Small Business Relief Fund, and other support resources.

- Know Your Rights Services and Partnerships: To support Angelenos during a time of heightened immigration enforcement, CIFD coordinated a citywide education and outreach effort, including specialized training, webinars, and a public-facing campaign. These efforts aimed to equip both service providers and the general public with accurate, accessible information about their rights and responsibilities.

Below is a list of completed trainings and support:

- CIFD coordinated two “*Know Your Rights – Nonprofits and Small Businesses*” training sessions for community-based organizations (CBOs), including the FamilySource System, the Survivor Services System, WorkSource Centers, BusinessSource Centers, YouthSource Centers, and others. One training was led by Public Counsel and the other by Bet Tzedek Legal Services. The purpose of the training was to equip nonprofits and small businesses with essential information on their rights and responsibilities. Participants were provided with knowledge and tools to navigate such situations confidently and lawfully, including understanding their rights, the importance of having a written policy, key considerations for policy development, and guidance on how to direct staff in the event of an immigration agent's in-person arrival. As part of this process, each nonprofit identified general public areas as well as spaces not open to the public, such as those requiring an invitation, authorization, or employee accompaniment for entry.
- Language Access 101—The training covered common terminology and definitions related to language access, as well as its importance. It also included federal, state, and local laws for compliance, details of the Citywide Language Access Plan, such as Tier 1, Tier 2, Tier 3, and Emergency Response Languages, as well as department responsibilities in language access implementation.

- On-demand Interpretation—CIFD has helped coordinate Over-the-Phone On-Demand Interpretation for all agencies and video remote interpretation access for 15 agencies that have opted into this service for immediate use, serving those with a primary language other than English.
- Through partnerships with the County and nonprofit service providers, the City has co-hosted eight Know Your Rights webinars, attended by 709 attendees. CIFD was instrumental in coordinating interpretation and translation services in Russian, Armenian, Korean, Spanish, Mandarin, Cantonese, Simplified Chinese, Traditional Chinese, and Tagalog to increase attendance and engagement with the training.
- Supported with interpretation for additional webinars, including five virtual meetings for Impacted Downtown L.A. Businesses regarding Know Your Rights in multiple languages, including Spanish, Mandarin, Cantonese, Korean, and Japanese; World Refugee Day with interpretation and translation services available in Spanish, Armenian, Dari, Russian, Farsi, and Ukrainian.

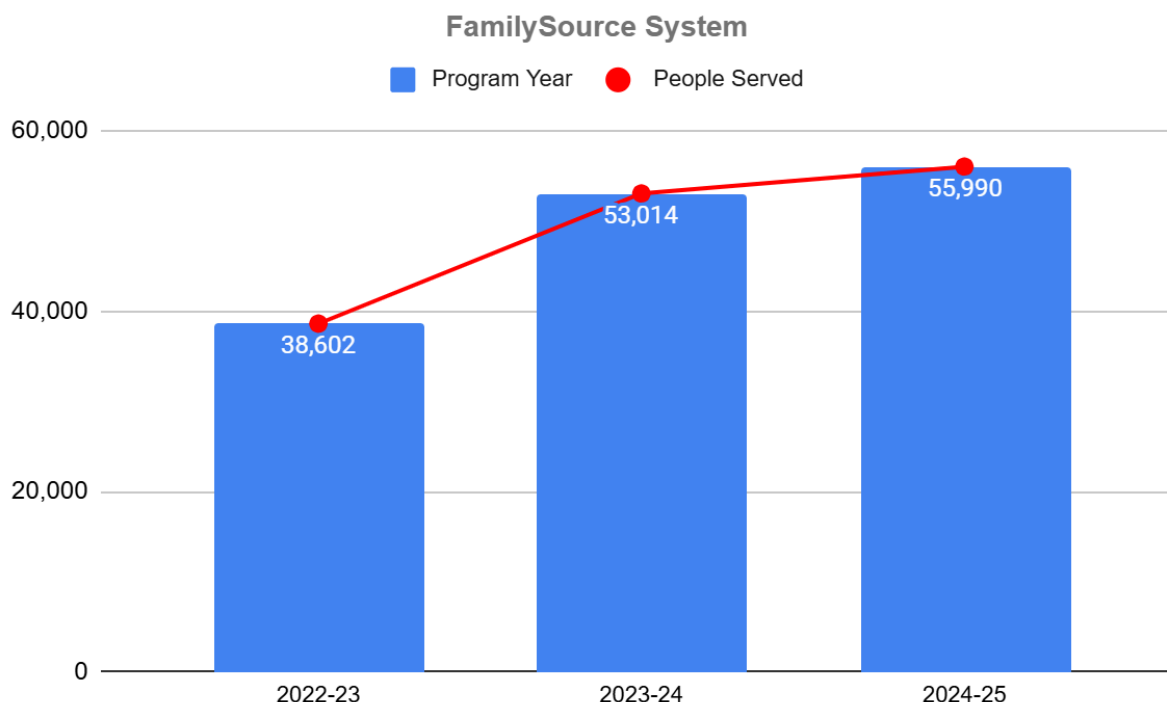
CIFD continues to lead the "Know Your Rights" campaign through interagency collaboration within the City and with its City partners. To increase awareness about everyone's constitutional rights, CIFD partnered with L.A. Civil Rights and City leaders to launch a new "I Belong. You Belong. We Belong" campaign that promotes inclusivity across the city and connects Angelenos to resources to protect our immigrant communities and their loved ones.

Historical Service Numbers

FSC services have been critical during the heightened immigration enforcement. As fear and uncertainty spread among immigrant and mixed-status households, FSCs emerged as trusted community-based hubs where families could safely access critical resources. While initial reports indicated a drop in participation due to enforcement-related concerns, FSCs responded swiftly, adapting their service models to connect with families virtually, in-person, and through expanded outreach efforts. These strategic adjustments not only restored access but also led to an increase in service utilization. The following section highlights the historical growth in service numbers, demonstrating how the FSS has strengthened its reach and capacity to support families in times of heightened need.

Since Program Year (PY) 2021–22, FSCs have experienced a steady increase in the number of individuals served. As shown in Figure 1: *Historical Service Numbers*, this growth accelerated in FY 2023–24, in part, due to the addition of three new centers. This upward trend has continued into PY 2024–25, with all 19 FSCs fully operational and offering both virtual and in-person services to meet families where they are.

Figure 1: Historical Service Numbers



Note: Overall, the system expanded its reach by over 45% over the past three years.

Between June 9 and August 31, 2025, nearly 15,953 individuals were served, an increase of 1,502 clients, or 10.4%, compared to the 14,451 individuals served during the same period in 2024. This growth underscores the FSC's continued role as a vital frontline resource for low-income families. Additional details regarding the services provided during this period are presented in Table 2.

Table 2: FSCs Services Impact

Impact (June 9 - August 31, 2025)	Data
Individuals served	15,953
New clients enrolled	2,227
Case Management Clients Served (In-Person)	1,894
In-Person Case Management Services	6,901
Virtual Case Management Clients	216
Clients Served Through Food Distributions	7,017
Gift Cards Distributed	391 cards
Emergency Assistance Provided	\$1,026,903
FSCs Conducting Summer Camps	19 FSCs
FSCs Conducting Mobile Food Deliveries	14 FSCs
FSCs Seeing Clients Virtually & In-Person	19 FSCs

Recommendation for Increased Accessibility of FamilySource Centers

In response to the evolving needs of families, particularly those impacted by immigration enforcement, FSCs have identified several critical service gaps that limit accessibility and the effectiveness of programming. To strengthen support for vulnerable families, the following recommendations were proposed:

1. Increase Funding to Meet Rising Demand

- Expand Support Services: Currently, there are insufficient funds to meet the growing demand for expanded support services, including rental and legal assistance.
- Prevent Evictions: Additional financial resources are needed to help clients facing housing instability due to income loss.
- Offset Legal Costs: Legal fees for immigration services continue to be a significant challenge for clients without pro bono support.

2. Address Staffing and Capacity Limitations

- Enhance Outreach and Follow-up: Additional staff are needed to meet the increased demand for home visits and transportation services to facilitate needs assessments and connect clients to appropriate resources.
- Support On-Going Case Management: As Case managers provide more intensive follow-up, expanded staffing and coordination resources are needed to maintain quality and continuity of care.

3. Expand Mental Health Services

- Respond to Trauma and Instability: Families continue to experience emotional and psychological impacts from immigration enforcement and uncertainty.
- Provide Culturally Responsive Care: Investment in trauma-informed, linguistically and culturally appropriate mental health services.

4. Ensure Access to Ongoing Support Services

- Broaden Service Offerings: Provide access to safe and reliable transportation, legal assistance, health coverage, and resources for the older adults.
- Sustain Basic Need Support: Continued investment for both immediate and long-term services such as housing, case management, food, gift cards, and other basic necessities.

FISCAL IMPACT STATEMENT

This report does not have a fiscal impact on the General Fund.



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