

## MOTION

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Reliable access to safe drinking water is one of the most essential services provided by the City of Los Angeles. Recently, residents of Granada Hills and Porter Ranch experienced a major water service disruption when a primary trunk line valve in the Los Angeles Department of Water and Power's (LADWP) distribution system failed to open.

The outage lasted several days, leaving thousands of households without normal water pressure or, in many cases, any running water at all. Residents were unable to carry out basic daily activities such as cooking, bathing, and laundry. Vulnerable populations - including seniors, people with disabilities, and families with young children - were especially affected. Childcare facilities, religious centers, and some businesses were forced to adjust or limit operations.

LADWP crews worked around the clock to repair the damaged infrastructure and deployed temporary solutions, such as emergency water distribution sites, to help residents during the outage. This incident, however, highlights important questions about the condition of the City's water system, how quickly such failures can be addressed, and what can be done to reduce the risk of similar events in the future.


A formal After Action Report will help answer these questions. It will provide a clear record of what happened, how LADWP responded, what worked well, and where improvements are needed.

**I THEREFORE MOVE** that the City Council request the Los Angeles Department of Water and Power to prepare an After Action Report on the Granada Hills and Porter Ranch water service disruption, including:

- **Cause of the Failure** – A clear explanation of why the trunk line valve failed and any contributing factors.
- **Impact on the Community** – A summary of how many people were affected, how long they were without service, and the effect on residents, businesses, and schools.
- **Prevention Strategies** – Recommendations for preventing similar problems in the future.
- **Temporary Service Measures** – A review of the emergency and innovative steps taken to provide residents with water during the outage.
- **Communication Efforts** – An evaluation of how information was shared with the public throughout the incident.

**I FURTHER MOVE** that LADWP present this report to the City Council within 90 days of the adoption of this motion, and that the report be made available to the public.

PRESENTED BY

  
JOHN S. LEE  
Councilmember, 12<sup>th</sup> District

SECONDED BY



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AUG 12 2025