



clerk CIS <clerk.cis@lacity.org>

Your Community Impact Statement Submittal - Council File Number: 26-0162 - Agenda Item Number: FOURTEEN

1 message

LA City SNow <cityoflaprod@service-now.com>
Reply-To: LA City SNow <cityoflaprod@service-now.com>
To: Clerk.CIS@lacity.org, jay.palmer@sylmarnc.org

Wed, Mar 4, 2026 at 1:03 PM

A Neighborhood Council Community Impact Statement (CIS) has been successfully submitted to your Commission or City Council. We provided information below about CISs and attached a copy of the CIS.

We encourage you to reach out to the Community Impact Statement Filer to acknowledge receipt and if this Community Impact Statement will be scheduled at a future meeting. Neighborhood Council board members are volunteers and it would be helpful if they received confirmation that you received their CIS.

The CIS process was enabled by the Los Angeles Administrative Code §Section 22.819. It provides that, "a Neighborhood Council may take a formal position on a matter by way of a Community Impact Statement (CIS) or written resolution." NCs representatives also testify before City Boards and Commissions on the item related to their CIS. If the Neighborhood Council chooses to do so, the Neighborhood Council representative must provide the Commission with a copy of the CIS or rResolution sufficiently in advance for review, possible inclusion on the agenda, and posting on the Commission's website. Any information you can provide related to your agenda setting schedule is helpful to share with the NC.

If the CIS or resolution pertains to a matter *listed on the Commission's agenda*, during the time the matter is heard, the designated Neighborhood Council representative should be given an opportunity to present the Neighborhood Council's formal position. We encourage becoming familiar with the City Council's rules on the subject. At the Chair's discretion, the Neighborhood Council representative may be asked to have a seat at the table (or equivalent for a virtual meeting) typically reserved for City staff and may provide the Neighborhood Council representative more time than allotted to members of the general public. They are also permitted up to five (5) minutes of time to address the legislative body. If the CIS or resolution pertains to a matter *not listed on the agenda*, the designated Neighborhood Council representative may speak during General Public Comments.

We share this information to assist you with the docketing neighborhood council items before your board/commission. If you have questions and/or concerns, please contact the Department of Neighborhood Empowerment at empowerla@lacity.org.

***** This is an automated response, please DO NOT reply to this email. *****

Contact Information

Neighborhood Council: Sylmar

Name: Jay Palmer

Email: jay.palmer@SylmarNC.org

The Board approved this CIS by a vote of: Yea(14) Nay(0) Abstain(0) Ineligible(0) Recusal(0)

Date of NC Board Action: 02/26/2026

Type of NC Board Action: For

Impact Information

Date: 03/04/2026

Update to a Previous Input: No

Directed To: City Council and Committees

Council File Number: 26-0162

City Planning Number:

Agenda Date: 02/26/2026

Item Number: FOURTEEN

Summary: On February 26, 2026, the Sylmar Neighborhood Council voted unanimously FOR (14-0) to endorse Council File 26-0162. The My311LA application is a critical component of Los Angeles' digital infrastructure. As the city lacks a proactive survey team to identify issues such as street light outages, potholes, and graffiti, the city departments rely entirely on 311 requests submitted by constituents to direct repairs and sanitation services. If this software is difficult to

use or inaccurate across mobile and desktop platforms, it fails to serve the taxpayers of Los Angeles effectively. Council File 26-0162 correctly identifies the need for reports from the Department of Public Works and the Information Technology Agency as an essential first step. Thus, the My311LA software requires comprehensive redevelopment. We urge the city to move forward with the conception, beta-testing, and budgeting phases as soon as possible to ensure the application is improved and functional for all residents.

2 attachments

 **CIS 26-0162 Sylmar Neighborhood Council.pdf**
160K

 **2-26-2026 SNC CIS Worksheet.pdf**
531K



Officers

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