

MOTION

HOUSING & HOMELESSNESS

Access Centers are a critical lifeline in Los Angeles's homelessness response system, serving as a primary point of entry to housing, healthcare, employment support, and essential public services. Through the Coordinated Entry System, Access Centers provide initial screenings, emergency referrals, case management, mail services, and connections to public benefit programs. These services are delivered citywide and are often accessed repeatedly, with many individuals relying on Access Centers for daily basic needs such as hygiene, nutrition, medical care, safety and communication. The City of Los Angeles currently provides these services through 8 Access Centers: Downtown Women's Center (CD14), Harbor Interfaith (CD15), Hope The Mission (CD2), HOPICS (CD9), Midnight Mission (CD14), St. Joseph Center (CD11), Weingart (CD14), and WLCAC (CD15).

Access Centers stabilize individuals and communities, reducing reliance on emergency rooms and other high-cost public systems while strengthening public health and safety across neighborhoods. As Los Angeles responds to federal immigration activity and prepares for global events such as the World Cup and the 2028 Olympic Games, Access Centers play an essential role in absorbing system shocks and maintaining continuity of care.

Access Centers are currently set to lose funding, threatening the continuity of leveraged resources and services unlocked by base funding previously provided by the Los Angeles Homeless Services Authority (LAHSA) as a pass-through funder. Previous data presented focused on HMIS enrollments, which does not capture repeated service engagements between an individual and an Access Center nor the number or type of essential services provided.

I THEREFORE MOVE that the Council instruct the Chief Legislative Analyst, in coordination with Los Angeles Housing Department, the Los Angeles Homeless Services Authority, the City Administrative Officer, the Downtown Women's Center, HOPICS, and Council District staff, to report within 30 days on all eight City of Los Angeles Access Center activity and engagement. The report should include data using a combination of both HMIS and databases/resources outside of HMIS, understanding that not all services provided will be captured within the HMIS System. The report should include, but is not limited to, the following information:

- Qualitative Data on services provided or co-located at the Access Centers that are funded by the City of Los Angeles (Operation Safe Streets, etc.) or a public funding source
- Number of Access Centers that have closed and/or are at risk of closure
- Number of unduplicated people served (instead of HMIS enrollments)
- Number of unduplicated people receiving mail services through Access Center
- Number of meals, showers, medical services, referrals to housing, and total services provided by each Access Center, as well as total services including duplicated use of services provided by each access center
- Number of Staff funded through Access Center contract, as well as staff employed through leveraged funding
- Access Center contract funding received from the Los Angeles Homeless Services Authority
- Estimated Cost to Run Access Center, inclusive of all services (Access Center contract plus leveraged funding including in-kind donations)
- Unduplicated People Served by Access Centers (not HMIS Enrollments) as % of 2025 CoC Homeless Count (Total Sheltered and Unsheltered Individuals)
- Unduplicated People Served by Access Centers (not HMIS Enrollments) as % of 2025 CoC Homeless Count (Total Individuals-Unsheltered Only)

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PRESENTED BY

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SECONDED BY

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