



**KAREN BASS**  
MAYOR

May 21, 2026

Honorable Members of the Los Angeles City Council  
City Clerk  
City Hall, Room 39

### **COMMUNICATION USERS TAX (CITY AND CUT)**

In connection with your agreed-upon procedures engagement regarding the City of Los Angeles Communication Users Tax (City and CUT) for the fiscal year ended June 30, 2025, we confirm, to the best of our knowledge and belief, the following representations made to you during this engagement:

1. We assert the Office of Finance has properly collected and remitted the CUT via the City's LATAAX system and properly recorded CUT in the City's FMS general ledger system for proper expenditure for which we acknowledge our responsibility.
2. There are no known matters contradicting this assertion and any communication from regulatory agencies or others affecting the CUT, including communications received between June 30, 2025, and the date of your report of February 24, 2026.
3. We acknowledge our responsibility for establishing and maintaining effective internal control over CUT compliance.
4. We acknowledge our responsibility for determining that the scope and criteria of our agreed-upon procedures engagement regarding whether the CUT was properly collected, remitted and expended according to the Los Angeles Municipal Code comprise the cash basis records of the LATAAX receipts reporting and FMS accounting systems; CUT payment records; quarterly collections from the California Department of Tax and Fee Administration (CDTFA) and related tax collection, remitting and receipts posting procedures as appropriate for our purposes.
5. We have made available to you all financial records, related data, and all audit or relevant reports in our possession, and we have responded fully to your inquiries.



6. There has been no fraud involving management or employees who have significant roles in internal control or fraud involving other employees that could have a material effect on the proper collection, remitting and expenditure of the CUT.
7. There are no known material transactions that have not been recorded in the accounting records underlying the LATAX CUT reports.
8. We have complied with all aspects of the Los Angeles Municipal Code regarding CUT.
9. We are responsible for the City's compliance with laws and regulations applicable to the CUT. We have complied with all aspects of laws and regulations that would have a material effect on the CUT being properly collected, remitted and expended.
10. No events have occurred subsequent to the City's CUT report for the year ended June 30, 2025 that would require adjustment to or modification of CUT reporting.

Sincerely,



Diana Mangioglu  
City Treasurer / Director of Finance



**INDEPENDENT ACCOUNTANT'S REPORT ON APPLYING  
AGREED-UPON PROCEDURES**

**CITY OF LOS ANGELES COMMUNICATIONS USERS TAX (CUT)**

**FOR THE FISCAL YEAR ENDED JUNE 30, 2025**

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**INDEPENDENT ACCOUNTANT’S REPORT ON APPLYING  
AGREED-UPON PROCEDURES**

Diana Mangioglu, Director of Finance/City Treasurer  
Office of Finance  
Los Angeles, California

We have performed the procedures enumerated below as agreed upon in Task Order 22-003-0-39 for the fiscal year ended June 30, 2025 regarding the annual audit of the Communication Users Tax (CUT) as required by Ordinance 179686 (and as incorporated in the Los Angeles [City] Administrative Code, Chapter II, Article 1.1, Section 21.1.14). The Office of Finance is responsible for the sufficiency of these procedures.

The Office of Finance has agreed to and acknowledged that the procedures performed are appropriate to meet the intended purpose of the annual audit of the CUT as required by the City Administrative Code. This report may not be suitable for any other purpose. The procedures performed may not address all the items of interest to a user of this report and may not meet the needs of all users of this report and, as such, users are responsible for determining whether the procedures performed are appropriate for their purposes.

The procedures and any findings are in our report that follows.

We were engaged by the Office of Finance to perform this agreed-upon procedures engagement and conducted our engagement in accordance with attestation standards established by the American Institute of Certified Public Accountants and the Government Auditing Standards for attestation engagements issued by the Comptroller General of the United States. We were not engaged to and did not conduct an examination or review engagement, the objective of which would be the expression of an opinion or conclusion, respectively, on the audit of the CUT as required by the City Administrative Code. Accordingly, we do not express such an opinion or conclusion. Had we performed additional procedures, other matters might have come to our attention that would have been reported to you.

We are required to be independent of the City of Los Angeles and to meet our other ethical responsibilities, in accordance with the relevant ethical requirements related to our agreed-upon procedures engagement.

This report is intended solely for the information and use of the Office of Finance and the City and is not intended to be, and should not be, used by anyone other than these specified parties.

Respectfully submitted,



Burbank, California  
February 24, 2026

## CITY OF LOS ANGELES COMMUNICATIONS USERS TAX (CUT)

### FINDINGS ON APPLYING AGREED-UPON PROCEDURES

#### FOR THE FISCAL YEAR ENDED JUNE 30, 2025

To perform our procedures, we updated our understanding of the LATAx collection system for the CUT, bank deposit system, and recording and reconciliation system in the City's general ledger system (FMS). We selected a sample of 107 remittances to the City and journal entry transactions recorded in the Office of Finance's LATAx system during the fiscal year ended June 30, 2025.

The agreed-upon procedures performed and our findings were as follows:

1. Review CUT amounts remitted by communications services providers.

From LATAx reports, we selected a sample of collection entries and journal entries. We obtained communication carrier reports, City remittance support, any relevant adjustment or City Attorney settlement information, and journal entry support for these entries and reviewed the accuracy of the calculations.

**Findings:** No exceptions were noted.

2. Review the City's procedure for proper collection of the CUT.

We reviewed the collection procedures for current and delinquent accounts to determine if they were proper and in compliance with Article 1.1, Chapter 2 of the Los Angeles Administrative Code (CUT Ordinance No. 179686) to collect, remit and record CUT for proper expenditure in the City's general fund.

**Findings:** No exceptions were noted.

3. Verify that the CUT revenue was used for General Fund Purposes.

We traced CUT payments collected from the communications carriers to the Office of Finance's depositing, recording and reconciliation process and related posting to the cash account in the General Fund in FMS to determine if CUT revenue was made available for General Fund purposes.

**Finding:** No exceptions were noted.

## CITY OF LOS ANGELES COMMUNICATIONS USERS TAX (CUT)

### APPENDIX – TESTING SCOPE

The areas of coverage on this project were as follows:

- Updating of our understanding of the City Ordinance and City Administrative Code governing the CUT and its collection as relevant to our work. Review of LATAX system software procedures including new online tax form attest process.
- Interviews with Office of Finance personnel responsible for Billing and Collection, the LATAX cash basis tax receipts reporting system, tax audits, and accounting functions related to the FMS cash basis general ledger system, and tax receipts recording and depositing for the City's general fund and for system and procedures understanding and documentation, including walk-through of a sample transaction through receipt point and LATAX and Office of Finance systems.
- Stratified and judgmental sample testing of relevant attributes for a large selection of transactions and payments recorded in the LATAX software system for the CUT tax for the fiscal year ending June 30, 2025, including tracing to vendor tax reporting or City CUT audit adjustment.
- Analysis of CUT collections by provider, by month, for fiscal year ending June 30, 2025 as compared to June 30, 2024, and inquiry and document tracing on any unusual items noted.
- Comparison of CUT payments as recorded in the LATAX system to CUT deposits in the FMS general ledger system by month and for the year, and related inquiries.
- Review of procedures and inquiry on changes, such as understanding of a daily batch of CUT collections, opening of a deposit by Billing and Collection, and closing of that deposit by Accounting for general ledger recording and cash reconciliation, and related systems documentation and understanding, including the different methods and locations for payments and causes for delaying opening of a deposit due to incomplete or inaccurate information.
- Inquiry on the billing and collection process and reporting for normal and delinquent payments.
- Review of California Department of Tax and Fee Administration's (CDTFA) quarterly collection remittances less administrative charges and Office of Finance monitoring.
- Inquiries on, and research and analysis of, aspects of the CUT and its collection and reporting system as needed to test and understand the proper collection, remitting and recording of CUT payments.

**REPORT ON INTERNAL CONTROL OVER COLLECTION PROCESSES OF  
COMMUNICATIONS USERS TAX, BASED ON AGREED-UPON PROCEDURES PERFORMED  
IN ACCORDANCE WITH GOVERNMENT AUDITING STANDARDS**

Diana Mangioglu, Director of Finance/City Treasurer  
Office of Finance  
Los Angeles, California

We have examined the collection processes of Communications Users Tax (CUT) of the City of Los Angeles (City) for the fiscal year ended June 30, 2025 and have issued our report thereon dated February 24, 2026. This agreed-upon procedures engagement was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants and the Government Auditing Standards for attestation engagements, issued by the Comptroller General of the United States.

**Compliance and Other Matters**

We performed the attestation engagement based on the agreed-upon procedures which is solely to assist the City in compliance with the Article 1.1, Chapter 2 of the Los Angeles Administrative Code (CUT Ordinance No. 179686). The results of our tests disclosed no instances of noncompliance or other matters that are required to be reported under Government Auditing Standards.

**Internal Control over the Collection Processes of CUT**

In planning and performing our engagement, we considered the City's internal control over the collection processes of CUT as a basis, solely for designing our procedures to assist the City in compliance with Article 1.1, Chapter 2 of the Los Angeles Administrative Code (CUT Ordinance No. 179686).

A deficiency in internal control exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent or detect and correct, misstatements on a timely basis. A material weakness is a deficiency, or a combination of deficiencies, in internal control, such that there is a reasonable possibility that a material misstatement of receipt of the CUT will not be prevented or detected and corrected, on a timely basis. A significant deficiency is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance that adversely affects the entity's ability to initiate, authorize, record, process, or report financial data reliably in accordance with generally accepted accounting principles such that there is more than a remote likelihood that a misstatement of the receipt of the CUT that is more than inconsequential will not be prevented or detected and corrected by the entity's internal control.

Our consideration of the internal control over the collection processes of CUT were for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control that might be material weaknesses. Given these limitations, during our agreed upon procedures we did not identify any deficiencies in internal control that we consider to be material weaknesses. However, material weaknesses or significant deficiencies may exist that were not identified.

This report is intended solely for the information and use of the management of the City of Los Angeles, and is not intended to be and should not be used by anyone other than these specified parties.

Respectfully submitted,



Burbank, California  
February 24, 2026