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POLICE ADMINISTRATION BUILDING
100 WEST FIRST STREET, SUITE 134
LOS ANGELES, CA 90012-4112

(213) 236-1400 PHONE
(213) 236-1410 FAX
(213) 236-1440 TDD

June 10, 2026

BPC #26-155

The Honorable Karen Bass
Mayor, City of Los Angeles
City Hall, Room 303
Los Angeles, CA 90012

The Honorable City Council
City of Los Angeles, Room 395
c/o City Clerk's Office

Dear Honorable Members:

RE: RECOMMENDATION OF QUALIFIED VENDOR TO PROVIDE OFFICIAL POLICE
GARAGE TOWING AND STORAGE SERVICES FOR SERVICE AREA 2

At the regular meeting of the Board of Police Commissioners held on Tuesday, June 9, 2026, the Board APPROVED the Department's report regarding the above-referenced matter.

Accordingly, this report is respectfully submitted for your consideration and approval.

Respectfully,

BOARD OF POLICE COMMISSIONERS


REBECCA MUNOZ

Commission Executive Assistant

Attachment

c: Chief of Police

INTRADEPARTMENTAL CORRESPONDENCE

May 28, 2026

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TO: Honorable Board of Police Commissioners

FROM: Executive Director, Board of Police Commissioners

SUBJECT: RECOMMENDATION OF QUALIFIED VENDOR TO PROVIDE OFFICIAL POLICE GARAGE TOWING AND STORAGE SERVICES FOR SERVICE AREA 2 (NON-RESPONSIVE RFP)

RECOMMENDATION:

1. That the Board of Police Commissioners (Board) REVIEW and APPROVE the selection of Fleet Works Corporation (FWC), dba Hollywood Car Carrier Service (HCCS) as the Official Police Garage (OPG) for Service Area 2.
2. That the Board REQUEST the Mayor and City Council to authorize the President of the Board of Police Commissioners, or designee, to negotiate and execute an OPG Towing and Storage Agreement for Service Area 2 with FWC, dba HCCS.

BACKGROUND

On December 4, 2025, the Board issued Request for Proposal (RFP) No. 25-980-007 for Official Police Garage (OPG) services for Service Area 2 through the Regional Alliance Marketplace for Procurement (RAMP).

On February 17, 2026, the incumbent OPG, Viertel's Rampart, notified the Board that it would cease OPG operations for Service Area 2 effective April 15, 2026, citing a "sustained" decline in tow volume and "unpredictable increases in operating costs."

On February 18, 2026, the RFP closed with no responsive proposals received. Following the unsuccessful public solicitation, staff initiated direct outreach to identify qualified contractors capable of meeting the City's operational needs.

DISCUSSION

With no responsive bidders, Commission Investigation Division (CID) contacted the California Highway Patrol (CHP) to obtain its list of approved towing contractors for Central Bureau operations. CID screened the list for operators who:

- Were located within a reasonable distance to Service Area 2 to meet contractual response times of twenty (20) minutes,
- Held valid Tow Operations (business) permits with the Board,

- Appeared to maintain the staffing, equipment, facilities, and administrative infrastructure required to reliably fulfill the service demands of a Board towing contract,
- Had few or no sustained Board complaints within the past five years.

CID personnel conducted preliminary site visits to determine contractor interest and operational suitability. One contractor, Disco Auto Sales, dba Hollywood Car Carrier Service (HCCS), met the preliminary criteria and expressed interest in pursuing a potential OPG contract opportunity.

Further investigation into the contractor's qualifications was conducted. HCCS has operated in the towing industry since 1980, maintaining a 46-year history of service to corporate clients and, more recently, contractual work for the Metropolitan Transit Authority – Freeway Service Patrol as well as, the California Highway Patrol.

- A comprehensive background investigation of corporate officers and key personnel revealed no adverse findings, indicating full compliance with Board standards for integrity, suitability, and operational trustworthiness.
- A point-in-time audit of lien-sale and auction practices identified no discrepancies, confirming that the contractor's lien-sale processes adhere to statutory requirements and Board-mandated procedural safeguards.
- The contractor maintains a fully functional dispatch and communications system capable of receiving, tracking, and coordinating tow requests in real time, ensuring compliance with Board-mandated response times and operational accountability.
- The contractor operates secured, access-controlled storage facilities that meet OPG standards for perimeter security and safeguarding of stored vehicle.
- The contractor utilizes an established record-keeping system that supports accurate documentation of tows, releases, lien sales, and chain-of-custody requirements, consistent with Board rules and audit expectations.
- The contractor has demonstrated long-standing experience providing professional towing services, including safe vehicle handling, customer service, and adherence to regulatory and contractual standards.
- The contractor has prior experience performing under public-agency contracts, evidencing familiarity with government oversight, performance reporting, and compliance obligations.
- A comprehensive review of the contractor's complaint history identified no sustained towing complaints within the past five years, demonstrating consistent compliance with Board rules and the absence of documented performance deficiencies.
- CID conducted twelve (12) reference checks, primarily with long-standing corporate clients, and all responses were uniformly positive, confirming the contractor's reliability, professionalism, and strong performance reputation.
- HCCS has retained Mr. Al Moreno as Transition Operations Advisor and Incoming Operations Manager. Mr. Moreno previously served nearly 40 years with Viertel's Rampart, including as General Manager, and brings extensive knowledge of OPG operational requirements and Board expectations.

- HCCS demonstrates financial stability and possesses adequate equipment, personnel, and operational capacity to fulfill all towing and storage requirements for Service Area 2.

On April 9, 2026, CID conducted an on-site inspection of the primary facility located at 645 N. Virgil Avenue, within Service Area 2. The property is properly zoned and permitted and generally complies with the requirements for an Official Police Garage. During the inspection, CID identified several concerns, along with corresponding contractor responses.

1. Corporate History and Auto Dealer Status:

The legal entity, Disco Auto Sales, previously operated as an automotive dealership. Pursuant to Los Angeles Municipal Code §80.77.1, an OPG may not be owned or operated by an auto dealer. Although HCCS discontinued all auto-sales activities approximately twenty-five (25) years ago and had long since shifted exclusively to towing operations, the legacy corporate structure continued to classify the entity as an auto dealer, creating a formal compliance conflict. Additionally, in 2022, the corporation's California Vehicle Dealer License expired due to non-renewal, following years of inactivity.

To resolve this issue, President Mody Moalem reorganized the business by reincorporating the towing operations under Fleet Works Corporation (FWC), dba Hollywood Car Carrier Service, thereby fully separating the towing enterprise from any prior auto-sales activities and eliminating the compliance conflict with OPG requirements. All required permits have been re-submitted and are in process under the new corporate structure to ensure full compliance with Board requirements.

2. Storage Capacity:

The primary storage lot contains approximately 14,000 square feet, which is relatively small for anticipated Service Area 2 volume. To address this, HCCS has proposed two additional storage facilities to ensure adequate capacity upon contract award. The corporation is exploring a potential lease option with the existing facility that housed Viertel's Rampart. Additionally, the corporation is currently in escrow to purchase an additional storage lot in very close proximity to Service Area 2.

3. Evidentiary Storage Requirements:

The proposed evidentiary storage area is an interior garage capable of holding up to eight vehicles. Additional work is required to fully enclose the space to meet contract standards. Mr. Moalem has agreed to complete the necessary minor construction to bring the evidentiary area into full compliance if awarded an OPG contract.

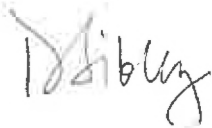
The Honorable Board of Police Commissioners

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For additional information or questions, please feel free to contact Lieutenant II Scott Moffitt, Commanding Officer, Commission Investigation Division, at (213) 996-1230.

Respectfully,



DJANGO SIBLEY, Executive Director
Board of Police Commissioners

BOARD OF
POLICE COMMISSIONERS
Approved *June 9, 2029*
Secretary *Rebecca Murray*