

CITY OF LOS ANGELES
INTER-DEPARTMENTAL CORRESPONDENCE

DATE: September 15, 2026

TO: The Honorable Ysabel Jurado, Chair
The Honorable Adrin Nazarian, Vice Chair
The Honorable John Lee, Member
Ad Hoc Committee for Boyle Heights Fire Recovery

FROM: Joone Kim-Lopez, Director and General Manager
LA Sanitation and Environment



SUBJECT: REPORT BACK RELATIVE TO SUSPENDING CARE+ OPERATIONS IN AREAS IMPACTED BY ENVIRONMENTAL EMERGENCIES (COUNCIL FILE NO. [26-0936](#))

On August 26, 2026, the Los Angeles City Council adopted amending motion (Jurado - Hernandez) that instructs the Bureau of Sanitation (LASAN) to report back on:

- In collaboration with Council offices, options to suspend CARE+ operations in areas impacted by environmental emergencies as declared by the City or State, and this suspension should be codified in the procedure guidelines;
- Implementing a posting protocol for any environmental emergencies suspension of homeless encampment cleanups, which is intended to provide notice to unhoused residents that cleanups will not occur;
- Including their environmental emergencies protocol in all postings and notices provided to all unhoused residents.

The Los Angeles Emergency Management Department (EMD) was also instructed to report on efforts to ensure that LASAN is part of the activation that occurs as part of any environmental emergency response.

RECOMMENDATIONS

1. The Bureau of Sanitation recommends the City Council to NOTE and FILE this report as it is for informational purposes.

DISCUSSION

LASAN's Livability Services Division – Street Hygiene (LSD) has established operational procedures that allow for direct communication between Council Offices and LASAN to adjust CARE+ services, including, but not limited to, suspending, downgrading, postponing, or rescheduling CARE+ operations at the direction of the respective Council Office. These procedures provide flexibility to respond to

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environmental emergencies, disasters, extreme weather events, or other emergency conditions affecting a specific area, Council District (CD), or the City as a whole. This collaborative protocol has been successfully utilized since the inception of the CARE program in 2019.

Adjustments can be requested from the time an operation is scheduled, 14 days prior to service, through the day of service. This operational flexibility provides each CD with full authority to modify its respective schedule as local conditions change or dictate.

LSD will update the standard operating procedures to include the following language in response to environmental emergencies:

At the declaration of a local emergency by the Emergency Management Department (EMD), LSD will adjust, postpone and/or suspend CARE/CARE+ activities.

Upon notification of a CARE+ service cancellation, LASAN currently sends a team to the service locations to remove all posted notices indicating that the operation has been suspended or postponed.

LSD will continue to coordinate with all Council Offices and other City partners regarding any changes in service.

To implement a posting protocol for CARE+ cleanups cancelled due to an environmental emergency, LASAN can:

- Develop standardized cancellation notification language, as needed.
- Remove existing notices and replace them with cancellation notices within the affected service zones.
- Coordinate with partner agencies to develop notifications that can be widely disseminated.
- Work with the Office of the City Administrative Officer (CAO) to update the Confirmation Sheet email distribution list to include relevant partners.

CONCLUSION

LASAN maintains a flexible and collaborative framework with Council Offices to adjust CARE+ operations during environmental emergencies. We appreciate your continued support and remain committed to keeping you informed as recovery efforts progress. Please feel free to contact me or Assistant Director Gabriel Miranda at gabriel.miranda@lacity.org or at (213) 440-2696 if you have any questions or would like to schedule a time to meet and discuss further.