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June 3, 2026

BPC #26-151

The Honorable Karen Bass
Mayor, City of Los Angeles
City Hall, Room 303
Los Angeles, CA 90012

The Honorable City Council
City of Los Angeles, Room 395
c/o City Clerk's Office

Dear Honorable Members:

RE: RECOMMENDATION OF A QUALIFIED VENDOR TO PROVIDE OFFICIAL POLICE
GARAGE STANDARD AND MEDIUM-DUTY TOWING AND STORAGE SERVICES
FOR SERVICE AREA 16

At the regular meeting of the Board of Police Commissioners held on Tuesday, June 2, 2026, the Board APPROVED the Department's report regarding the above-referenced matter.

Accordingly, this report is respectfully submitted for your consideration and approval.

Respectfully,

BOARD OF POLICE COMMISSIONERS

A handwritten signature in blue ink that reads "Rebecca Munoz".

REBECCA MUNOZ
Commission Executive Assistant

Attachment

c: Chief of Police

INTRADPARTMENTAL CORRESPONDENCE

May 14, 2026
1.0

TO: Honorable Board of Police Commissioners
FROM: Executive Director, Board of Police Commissioners
SUBJECT: RECOMMENDATION OF QUALIFIED VENDOR TO PROVIDE OFFICIAL POLICE GARAGE TOWING AND STORAGE SERVICES FOR SERVICE AREA 16 (RFP # 25-980-005)

Recommended Actions

1. That the Board of Police Commissioners REVIEW and APPROVE the selection of Black and White Garage, Inc. to serve as the Official Police Garage for Service Area 16.
2. That the Board REQUEST the Mayor and City Council to authorize the President of the Board of Police Commissioners, or their designee, to negotiate and execute an Official Police Garage Towing and Storage agreement for Service Area 16 with Black and White Garage, Inc.

Background

On April 22, 2025, the Board approved a master Request for Proposals (RFP) for Official Police Garage (OPG) Towing and Storage services for seventeen service areas (BPC #25-103). On August 20, 2025, the City Council authorized the release of the RFPs (C.F. 25-0621).

On November 17, 2025, the RFP for Standard- and Medium-Duty Towing and Storage Services in Service Area 16 (RFP No. 25-980-005) was released. The previous contract for this service area had expired. The proposals to the RFP were due January 14, 2026.

Duties

The general duties of a Standard- and Medium-Duty towing OPG include responding on a first-priority basis to requests for towing services initiated by the LAPD or the City’s Department of Transportation. Additional requests for towing may be initiated by police officers of the Port of Los Angeles, the Los Angeles World Airport police, or any City governmental agency representatives authorized to request the removal of vehicles for the purpose of storage and/or investigation. Typical towing situations may include, but are not limited to, the removal of illegally parked vehicles, vehicles that are disabled because of traffic accidents and may be severely damaged, and police-directed impounds.

“Standard-duty” service is defined as relating to the towing and storage of vehicles weighing 10,000 lbs. or less. “Medium-duty” service is defined as relating to the towing and storage of vehicles weighing between 10,001 pounds and 26,000 pounds unless qualifies for Heavy-duty as defined by 3.1 (f).

RFP Release

The RFP (RFP No. 25-980-005) was issued through a posting on the City’s Los Angeles Regional Alliance Marketplace for Procurement (RAMP) on November 17, 2025. A mandatory pre-proposal conference was held on December 4, 2025. Proposals were due January 14, 2026. It is anticipated that the term of the contract is for five years and is renewable for a five-year period.

Two proposals were submitted. The proposal received from Black and White Garage, Inc., the current provider of towing and storage services in Service Area 16, is considered responsive to the requirements of the RFP. The proposal received from Eco Towing & Recovery, LLC. was deemed unresponsive to the requirements of the RFP, section 22.0 and Appendix C, Business Inclusion Program (BIP) Requirements.

Staff from the Commission Investigation Division’s (CIDs) Official Police Garage section inspected the type and the condition of towing equipment, identified electronic dispatch equipment, identified security and video surveillance measures, reviewed inventory and storage procedures, interviewed references, conducted interviews with key personnel, and inspected primary and secondary locations. CID’s investigation determined that Black and White Garage, Inc. maintains sufficient staffing, equipment, and operational space to fully and properly perform all towing services required within the designated service area.

Evaluation

An Official Police Garage Review Committee comprised of one staff member from the Office of the City Administrative Officer, the Los Angeles Police Department’s Foothill Division, and the Los Angeles Police Commission, rated the responsive proposal. As prescribed in the RFP, the proposals were rated based on several criteria namely Formal Business Plan, Experience, History of Contract Compliance, Customer Service, and Honesty and Integrity.

The Review Committee awarded Black and White Garage, Inc.’s proposal an average score of 95.7 based on a 100-point scale.

Recommendation

Based on the Review Committee's analysis of the responsive proposal submitted, it is recommended to the Board of Police Commissioners that Black and White Garage, Inc. be awarded the contract to provide towing and storage services for Service Area 16.

Questions regarding this recommendation may be directed to Senior Management Analyst Sonia Song, the Police Commission's RFP Program Manager. She can be reached at (213) 236-1423.



DJANGO SIBLEY, Executive Director
Board of Police Commissioners

**BOARD OF
POLICE COMMISSIONERS**
Approved *June 21 2026*
Secretary *Rebecca Munoz*